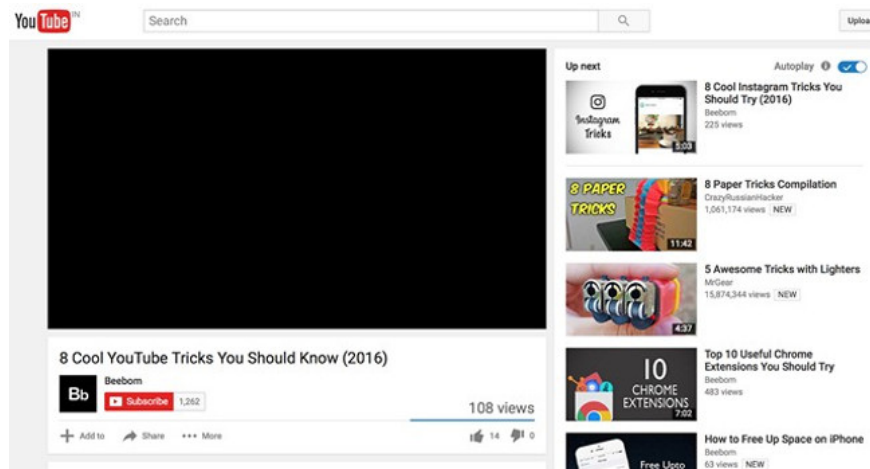


Youtube videos don't play, black screen on Android, iOS, computer and Mac, this is how to fix errors

If your computer, Mac or Android and iOS devices can't watch videos on Youtube, or can't load videos, or videos don't play, then you can apply some of the solutions below to fix the errors. .

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YouTube video error phenomenon black screen on the browser, mobile

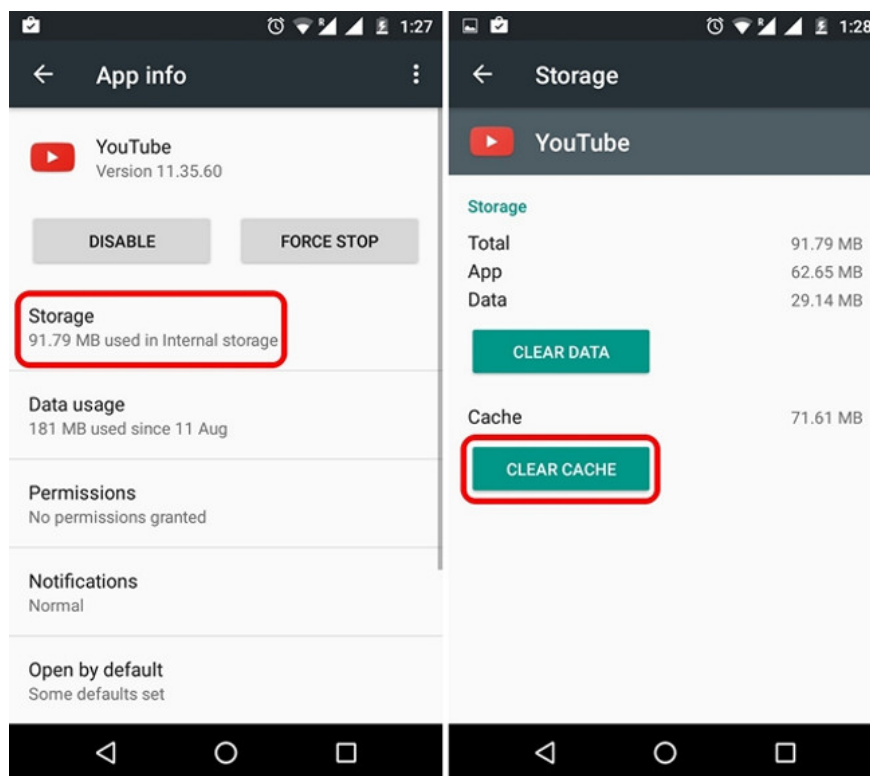
1. On Android device

To fix a **YouTube** video error that doesn't play on your Android device, you can apply some of the following:

1.1. Delete the YouTube application cache:

You can apply this way to fix any errors that occur during video playback on the YouTube application.

To delete the YouTube application cache, go to **Settings** => **Apps** => **YouTube** . On the YouTube application information page, click on **Storage** , then find and click **Clear Cache** .



If you clear the cache and the error still occurs, then you can find and click the **Clear Data** or **Force Stop** option to delete the application data and check if the error is still there.

1.2. Update YouTube application:

If you apply the above method and still cannot fix the error, the cause of the error is most likely because your YouTube application has not been updated to the latest version, and to fix the error, try updating the version. Latest for YouTube application on your Android device.

2. On iOS device

2.1. Delete the YouTube application cache:

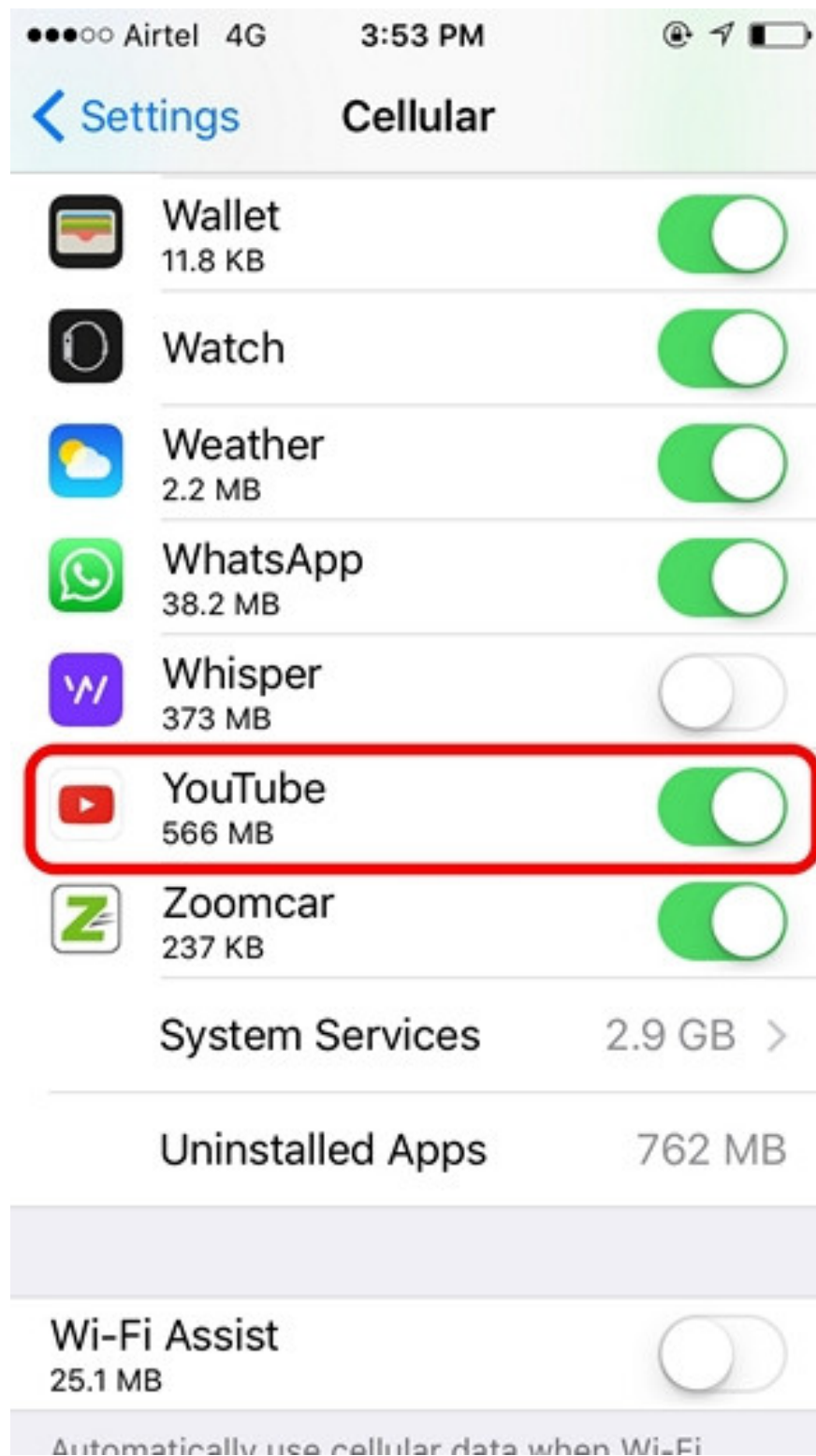
Similar to Android devices, to fix YouTube video errors that are not played on iOS devices, you can try to apply a method that clears the YouTube application cache. However, on iOS does not allow to clear the **cache** as on Android device but you must uninstall the application then proceed to reinstall the application.

After you've done this, check to see if the error still exists.

2.2. Activate use of mobile data on YouTube:

In some cases you can try to apply the method of using mobile data to play videos on YouTube to see if the error still occurs.

To do this, go to **Settings** => **Mobile / Cellular** , then scroll down to find YouTube and just switch the application status to ON and you're done.



2.3. Update YouTube application:

Google has eliminated support for older versions of YouTube apps, and that could be the cause of a non-streaming YouTube video error. So to fix the error you need to make sure that the YouTube app on your iOS device has been updated to the latest version.

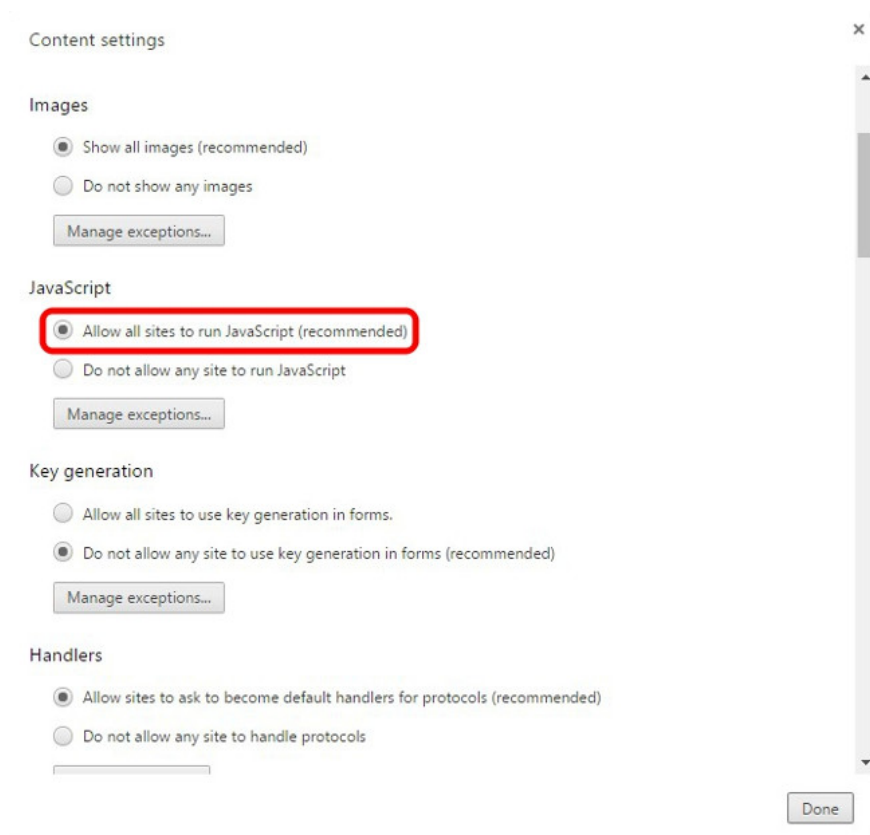
3. On computer and Mac

3.1. Chrome browser:

- Activate JavaScript:

The cause of the YouTube video error is not likely to be because **JavaScript** is not activated. To enable JavaScript, visit the **Chrome Settings => Show advanced settings page** .

At the **Privacy** section, click on **Content Settings** . Here you find the JavaScript section, then select the option **Allow all sites to run JavaScript** (recommended) and then click **Done** .

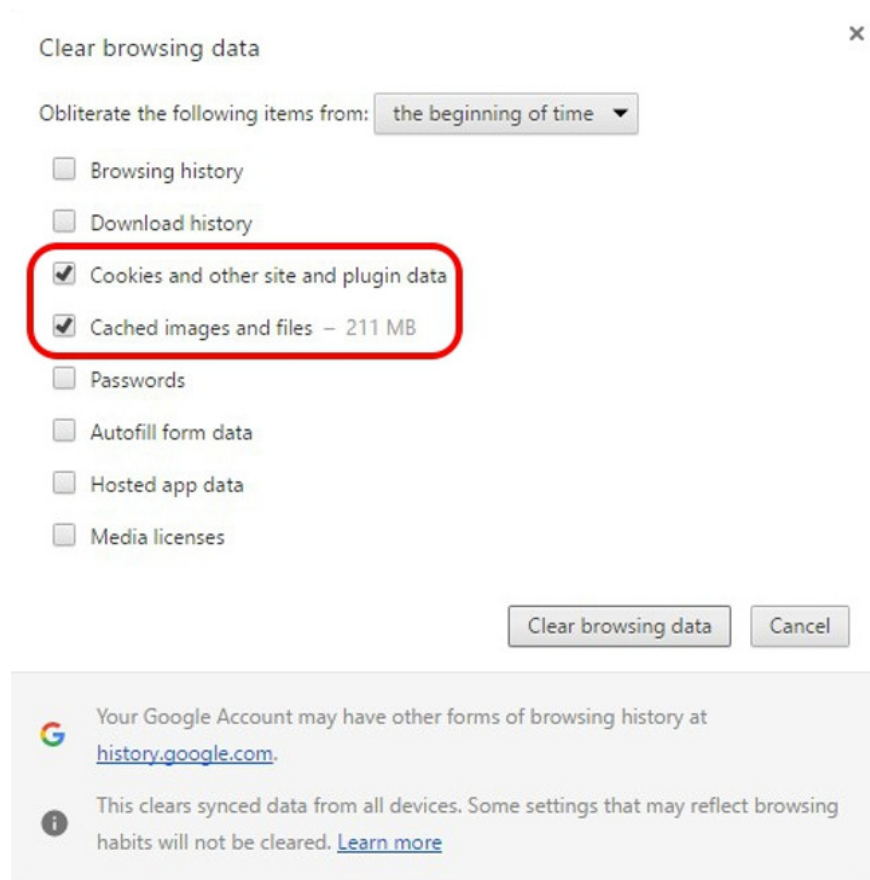


- Clear cache and cookies:

To clear cache and cookies on Chrome browser, first click on the **3 dots** icon in the top right corner of the Chrome browser window, then select **More Tools** and click **Clear browsing data** .

Alternatively, you can open the **Clear browsign data** window directly by pressing **Ctrl + Shift + Delete** .

On the Clear browsing data window, select the cache option and cookies as shown below, then click Clear browsing data. After completing the test, check whether the error still occurs.



- Activate Do Not Track Requests:

To activate Do Not Track Requests, you access **Chrome Settings** => **Show advanced settings**, in the Privacy section you enable the option called Send "Do Not Track" request with your browsing traffic. Next close Chrome browser and open it again, try playing a YouTube video and check if the error is still there.

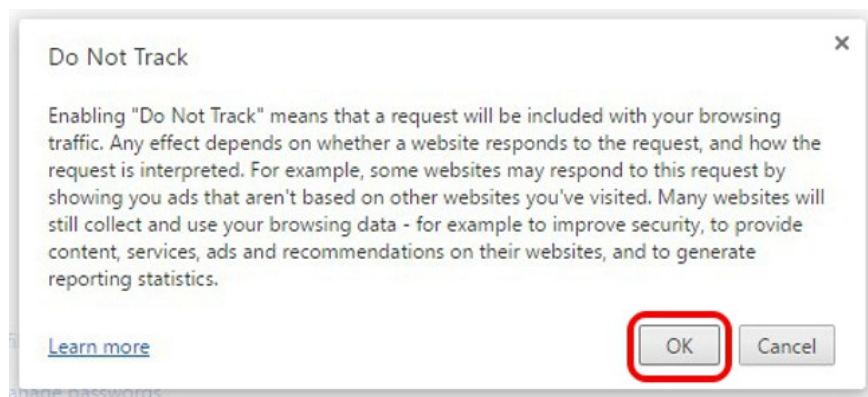
- Protect you and your device from dangerous sites
- Use a web service to help resolve spelling errors
- Automatically send usage statistics and crash reports to Google
- Send a "Do Not Track" request with your browsing traffic

Passwords and forms

- Enable Autofill to fill out web forms in a single click. [Manage Autofill settings](#)
- Offer to save passwords with Google Smart Lock for Passwords. [Manage passwords](#)

Web content

- Font size: Medium Customize fonts...
- Page zoom: 100%



- Disable Hardware Acceleration:

In addition to the above, you can try to disable **Hardware Acceleration** and check if the error is still there.

On the Chrome Settings page, find and click **Show Advanced Settings** , then scroll down to **System** . Here you leave the option labeled **Use hardware acceleration when available** .

Accessibility

[Add additional accessibility features](#)

System

Continue running background apps when Google Chrome is closed

Use hardware acceleration when available (requires Chrome restart)

Reset settings

Restore settings to their original defaults.

Reset settings

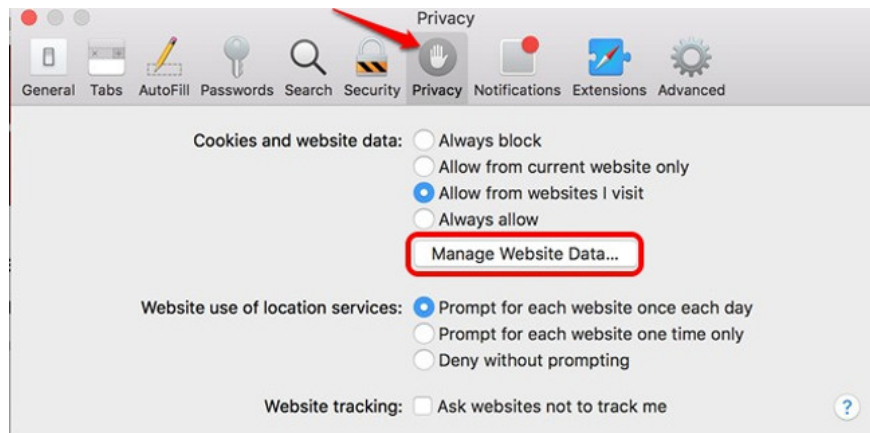
[Hide advanced settings...](#)

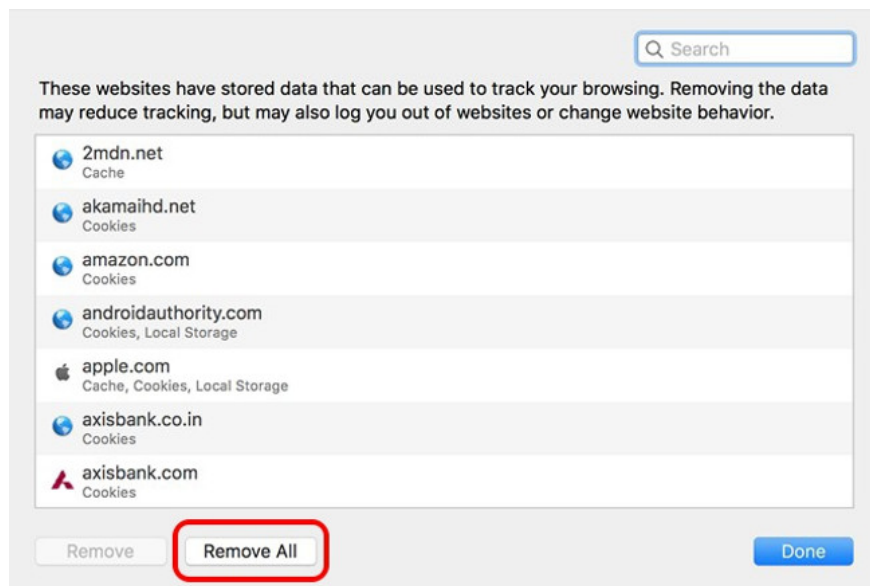
And if you have applied all the above solutions and still can't fix the error, you should check the installed extensions and remove these utilities. The reason is because some add-ons and extensions that cause YouTube errors do not work properly.

3.2. Safari browser:

If you are using a Mac and you also encounter errors on YouTube, you can fix the error by deleting the cookies and deleting the browser data.

To delete cookies and browser data, go to **Safari Preferences** and find the **Privacy** tab, then click **Manage Website Data** . On the next window, click **Remove All** .





If you've deleted cookies and browser data and still haven't fixed the error, try checking the extensions installed on your browser and removing the extensions that you think are the cause of the error.

Refer to some of the following articles:

1. How to watch blocked YouTube videos or restrict viewers without signing in or proxying
1. 9 tips to increase YouTube video rankings on Google
1. Summary of how to fix errors without downloading files, not accessing YouTube and Not Responding errors on Chrome browser

Good luck!

You finished reading the article "**Youtube videos don't play, black screen on Android, iOS, computer and Mac, this is how to fix errors**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.