

Wyze cameras have a flaw that allows users to see images from other people's homes

Low-cost camera company Wyze recently announced an unexpected incident that caused 13,000 customers to have access to images and videos from strangers' cameras.



The cause of the problem is believed to be due to an overload error in the system, so it stopped working from February 19. If during that time the customer views the camera, the images sent will be blank. But when it works again, users see strange images and videos from other people's homes, not from their cameras.

Wyze explained that, due to all devices coming back online at the same time, traffic increased rapidly, the system overloaded, causing incorrect ID identification, wrong account connection to camera. camera. The company believes that partner Amazon Web Services' caching library built into the camera system is the cause of the problem.

It is estimated that about 13,000 Wyze users were able to illegally view other people's home cameras, could even zoom in and out, and some were able to watch live video.

Wyze said more than 99% of its customers were not affected. The company has sent notification of the security breach to all affected users.

Wyze customers have expressed outrage over the company's incident.

Wyze said it is trying to fix the problem by adding an additional layer of verification before users view images or camera footage.

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