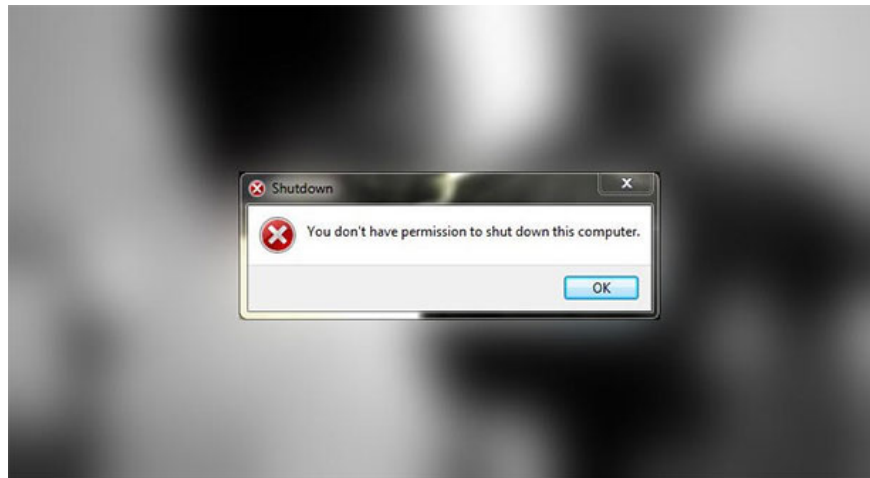


# Windows 7 continues to show errors, making it impossible for users to turn off or restart the computer

A new, unidentified vulnerability appeared on Windows 7 that prevented users from shutting down or restarting their computers.

A few weeks ago, the last update of Windows 7 before the operating system went into a discontinued phase (EOS) - KB4534310 - was discovered to contain a strange error that caused the user's desktop wallpaper to switch over. become black. Facing this situation, the software giant decided to release an additional fix for Windows 7 and Windows Server 2008 R2 SP1, despite the operating system being dead.

But the bad story hasn't stopped there. Over the past few days, hundreds of reports have been sent to global technology forums that have been linked to a new, unidentified vulnerability that appeared on Windows 7 that prevented users from turning off or starting. restart their computer. "You don't have permission to shut down this computer" (you do not have permission to turn off this computer) - this message will appear whenever users try to shut down or restart their system.



Microsoft has not yet confirmed the situation. However, the good news is that there is a temporary solution to the problem.

A simple workaround was found by a user on Reddit, which doesn't require you to intervene too deeply into the system, but the downside is having to do it over and over again every time you want to shut down or restart the PC.

1. Step 1: Create another administrator account (admin).
2. Step 2: Log into that account (or other administrator account already on the system).
3. Step 3: Log back into the default administrator account.
4. Step 4: Turn off or restart normally.

If you find this method takes time, there is another (unofficial) method that you can try:

1. Step 1: Press **Windows + R** to open a Run window.
2. Step 2: Type "**gpedit.msc**" and press **Enter** .
3. Step 3: In the Group Policy Editor window, navigate to: *Computer Configuration > Windows Settings > Security Settings > Local Policies > Security Options*.
4. Step 4: In the right panel of the Security Options option, find and double-click "**User Account Control: Run all administrators in Admin Approval Mode**".
5. Step 5: In the new window, select **Enable** .
6. Step 6: Open the Run window again, type "**gpupdate / force**" and press Enter.
7. Step 7: Restart or shut down your system as usual.

Windows 7 officially entered the discontinued phase of support on January 14, 2020, meaning that it will not receive new fixes. Last month, however, Microsoft had to make an exception when it released a patch for the black screen bug, and this is likely to be repeated if this new flaw affects a large number of Windows 7 users.

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