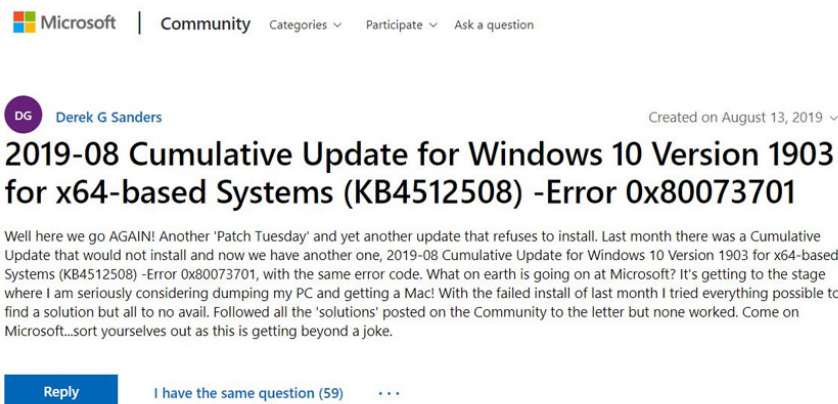


Windows 10 Update again failed, unable to install the update, automatically reboot

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Windows 10-related forums have received a lot of user feedback about the error when updating. Specifically, they cannot install the update and appear two errors with the code 0x80073701 and 0x800f0982 on the device. Some people even have their device automatically rebooted after the update (not the August update).



The screenshot shows a Microsoft Community forum post. At the top, there is a navigation bar with the Microsoft logo, 'Community', and links for 'Categories', 'Participate', and 'Ask a question'. Below this is the user profile for 'Derek G Sanders' with a 'DG' icon and a 'Created on August 13, 2019' timestamp. The title of the post is '2019-08 Cumulative Update for Windows 10 Version 1903 for x64-based Systems (KB4512508) -Error 0x80073701'. The main text of the post reads: 'Well here we go AGAIN! Another 'Patch Tuesday' and yet another update that refuses to install. Last month there was a Cumulative Update that would not install and now we have another one, 2019-08 Cumulative Update for Windows 10 Version 1903 for x64-based Systems (KB4512508) -Error 0x80073701, with the same error code. What on earth is going on at Microsoft? It's getting to the stage where I am seriously considering dumping my PC and getting a Mac! With the failed install of last month I tried everything possible to find a solution but all to no avail. Followed all the 'solutions' posted on the Community to the letter but none worked. Come on Microsoft...sort yourselves out as this is getting beyond a joke.' At the bottom of the post, there is a blue 'Reply' button and a link that says 'I have the same question (59)' followed by a three-dot menu icon.

According to a user description, his computer screen automatically turns black, then automatically restarts and switches to Desktop.

Another person also shared that, after updating the 1903 version, his computer also unexpectedly rebooted without warning.

Ryanjtombs 5 points • 2 days ago

Failing to install KB4512508 with error 0x800f0982. Any ideas?

First time I have ever had an error with a Windows update in four years!

[More comments](#)



Cumulative Updates: August 13th, 2019

r/Windows10 • 160 points • 106 comments

Microsoft has not given any explanation to users' complaints. The cause of the problem has not been determined yet, so please postpone the update of Windows 10 for your computer to ensure safety.

1. Warning: Update Windows 10 immediately, 22,000 computers in Vietnam are at risk of being attacked
2. 10 million Android devices are preinstalled with malicious code from the factory

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