

Windows 10 computer must remove USB or external memory card to upgrade to Windows 10 May 2019 Update

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Photo: AFP.

Microsoft believes that machines with USB devices or SD cards installed during installation may cause problems that they describe as 'unsuitable drive reallocation'. Any external device attached to a PC is assigned a letter by Windows. Therefore, the technology firm thinks that after installing the software, the character attached to a certain external drive is changed, different from the character set for it before upgrading. This internal hard drive may be affected.

To fix this problem, users need to remove any external storage devices that are attached to the computer, then perform the update installation again.

Computers that run versions of Windows 10 older than versions 1803 or 1809 will not have this problem.

This is not the only problem that Windows 10 May 2019 Update encountered. Currently, this latest version of Windows 10 is still in the final testing phase, hopefully when launched in May all problems will be fixed.

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