

Why users are disappointed with Samsung's Galaxy S25 product line

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1. Samsung Galaxy S25 is almost nothing more outstanding than Galaxy S24



Starting with the Galaxy S25 and S25+, they were the biggest disappointments of the event. They look almost identical to last year's similar products, and not much has changed inside either.

Aside from the upgrade to a custom Snapdragon 8 Elite chip for the Galaxy and a bump in RAM to 12GB, everything else remains the same. The battery capacity, charging speed, camera, and display are essentially unchanged.

People were really hoping Samsung would adopt silicon-carbon batteries this year, similar to the OnePlus 13. However, it looks like we'll have to wait at least another year for that.

While the S25 series brings some new Galaxy AI features, these seem to be the only major differences from the S24. Plus, it wouldn't be surprising if these features eventually make their way to the S24 series.

2. Other Android phones offer more features for the same price



Over the past two months, we've been really impressed by two phones - the Vivo X200 Pro and the OnePlus 13. Despite launching in early 2024, the Galaxy S24 Ultra was previously considered the new standard for Android phones. But its successor doesn't feel the same way.

Like the standard Galaxy S25 models, the Galaxy S25 Ultra uses the same 5,000mAh battery. However, because it doesn't use silicon-carbon battery technology - which can provide higher energy density in the same physical space - it's inferior to the OnePlus 13.

OnePlus has managed to fit a 6,000mAh battery into a phone that isn't significantly thicker, making Samsung's lack of innovation in this area all the more disappointing.

With newer Android devices offering brighter screens, faster charging speeds, and more—often at the same or lower price points—the S25 series feels like a slightly tweaked version of the S24. Samsung simply added a few software features to make it feel different, but in practice, the upgrades feel too minor.

3. Samsung Galaxy S25 doesn't offer the full Qi2 experience



When the S24 series launched last year, the only thing missing was proper support for Qi2 wireless charging. Now, with the S25 series, Samsung has added 15W wireless charging that's compatible with the Qi2 standard – but there's a catch.

The phone itself doesn't have a built-in magnet. Instead, to use compatible accessories that attach magnetically to the back of the phone, you'll need to buy a special case with built-in magnets. Because of this limitation, the S25 series is labeled 'Qi2-ready' rather than 'Qi2-certified.'

While the faster charging speeds are welcome, the lack of built-in magnets diminishes the real benefit of Qi2. For those of us who like to use our phones case-free, this feels like an unnecessary compromise.

4. The S Pen is a downgrade



There are plenty of clever ways to use the S Pen. However, with the Galaxy S25 Ultra, some of its most useful features have been removed. The side button on the S Pen can no longer be used as a remote camera shutter to take photos, a handy feature for many users.

Additionally, Air Actions – which let you perform gestures in the air with the S Pen – has been completely removed. Since the S Pen is one of the key features that sets the Ultra series apart from other phones, it's unclear whether cutting costs here was the right decision.

While it's a bit disappointing what Samsung brought to the table this year, some of the Galaxy's new AI features are still worth exploring.

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