

Why can't the computer turn off Win 10?

There may be many cases where Windows 10 laptops cannot shut down and restart. Why can't the computer shut down Windows 10?

Computers with basic tasks such as turning on and off the computer are very simple and anyone can do it. However, there are still many cases where Windows 10 laptops cannot shut down and restart. **Why can't the computer turn off the Windows 10 power ?** Let's find out through the following article.

Reasons why the computer cannot be turned off



The computer not turning on and off can be due to many different reasons, basically can be classified into the following causes:

1. Non-standard driver
2. There are 1 or more Processes, Services still running in the background
3. Computer infected with Malware

How to fix computer error that cannot be turned off

Check for apps running in the background

Before shutting down the computer, make sure all windows that are working on different applications are closed and exited. If there are 1 or more programs that have not been closed, the computer will not be able to turn off.

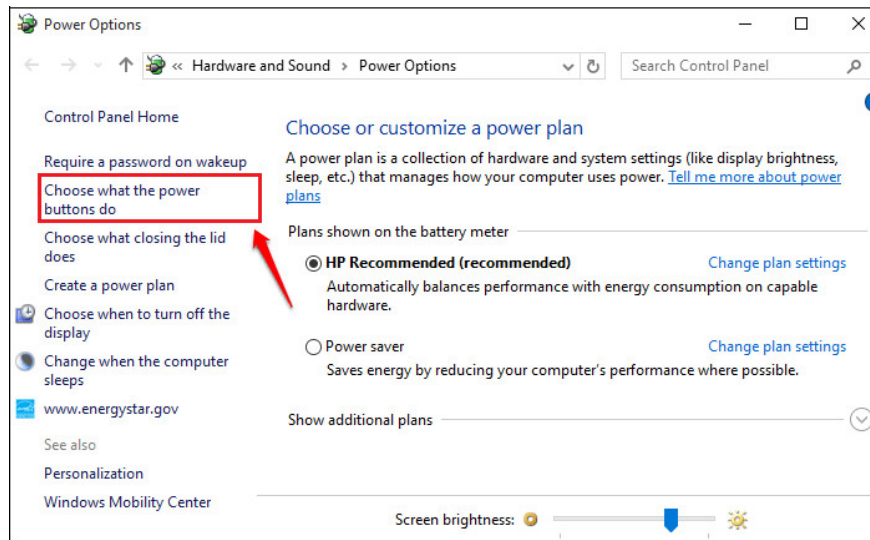
Disable Fast Bootup to fix the error of not being able to turn off the computer

Step 1: Go to Start and select Settings

Step 2: Select Systems

Step 3: Select Power & Sleep -> Click Additional power settings.

Step 4: Select Choose what the power buttons do in the left frame



Step 5: Click Change settings that are currently unavailable

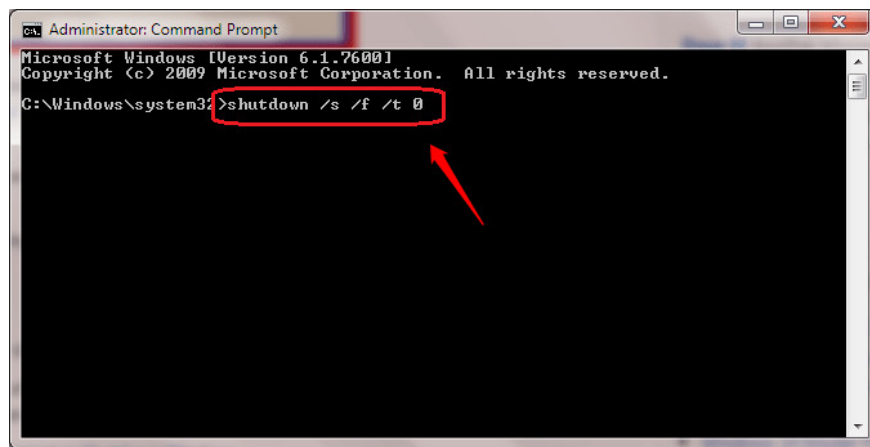
Step 6: Click to select Shutdown settings which is no longer gray, then uncheck Turns on fast startup (recommended). Click Save changes to save the settings changes.

Use Command Prompt (Admin) to shut down the computer

Step 1: Press Windows + R key combination -> Click cmd

Press Enter or select OK to open the Command Prompt window

Step 2: On the Command Prompt window, type the command Shutdown /s /f /t 0 then press Enter



The command is executed and your computer will automatically shut down.

Disable and reinstall Driver

Step 1: Click Start, find and click Device Manager

Step 2: Double click on System devices

Step 3: Right-click on Intel(R) Management Engine Interface.

Click Disable device to temporarily disable the Driver.

Try turning off your computer to see if the error has been fixed.



Above are the most common basic causes leading to the situation of **why the computer cannot turn off Win 10** , along with the most basic solutions for users. Hopefully the article has helped users use the computer without being interrupted by the causes.

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