

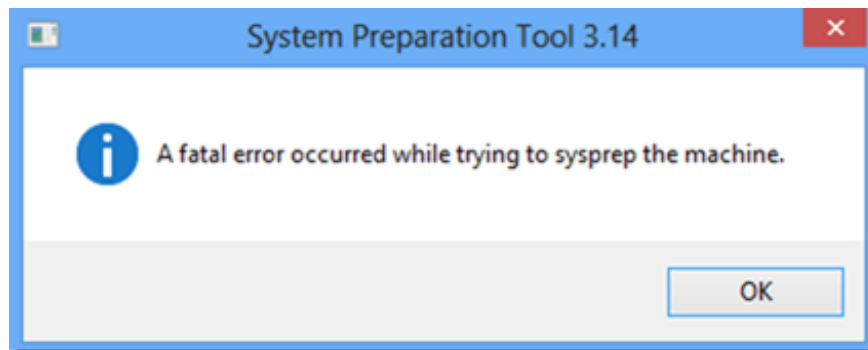
# When executing Sysprep on Windows 8.1, the message 'Fatal Error' is encountered - A serious error occurred. This is how to fix it!

The System Preparation Tool (Sysprep.exe) allows IT to easily perform disk copying with Windows Product keys. When running Sysprep 3.14, you will receive the Sysprep Preparation Tool error message 3.14. L?i m?t l?i khi khi th? th? sysprep máy.

The System Preparation Tool, also known as Sysprep, is a tool that allows you to use other deployment tools simultaneously for different purposes. The System Preparation Tool (Sysprep.exe) allows IT to easily perform disk copying with Windows Product keys.

After creating virtual memory (VM - Virtual Memory), installing software and updating, running **Sysprep 3.14** with Generalize options option.

On the screen you will receive the message " **Processing cleanup phase Sysprep plugins** ". and then receive an " **Sysprep Preparation Tool 3.14. Error message error while trying to sysprep the machine** " (Sysprep Preparation Tool 3.14 Fatal Error occurred during Sysprep machine).



Visit `setupact.log` in drive `C: windows system32 sysprep panther` and below is the error code:

**"Error, SYSPRP Failed to remove apps for the current user: 0x80073cf2.**

**Error, SYSPRP Exit code of RemoveAllApps thread was 0x3cf2.**

**Error, [0x0f0082] SYSPRP ActionPlatform :: LaunchModule: Failure occurred while executing "**

**(Error, SYSPRP Cannot remove current user applications: 0x80073cf2.**

Error, SYSPRP Exit code of RemoveAll Apps (all applications removed) is 0x3cf2.

Error, [0x0f0082] SYSPRP ActionPlatform :: LaunchModule: Did not occur during execution.

## How to fix:

If you try to run Sysprep and receive Fatal Error error messages, you can follow the steps below to fix:

- \* First, you must reinstall the operating system on your computer.
- \* Disconnect all Internet connections and log in with a Local account to perform the installation process. Microsoft accounts can break the software.
- \* Right-click the **xBox** music application on the Start Screen and select the uninstall option.
- \* Press **Win + X** key combination, then click on **Windows PowerShell (Admin)** , enter **Get-AppxPackage | Remove-AppxPackage** , then press Enter.
- \* Reconnect the Internet after you're done.

**You can refer to some of the following articles:**

1. **Instructions for using Sysprep on Microsoft Windows 7/8/10**
2. **Some things to know about the Sysprep process on Windows 7**
3. **Deploy Vista - Part 5: Use Sysprep**

**Good luck!**

You finished reading the article "**When executing Sysprep on Windows 8.1, the message 'Fatal Error' is encountered - A serious error occurred. This is how to fix it!**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.