

What you need to do when you lose your luggage on the plane

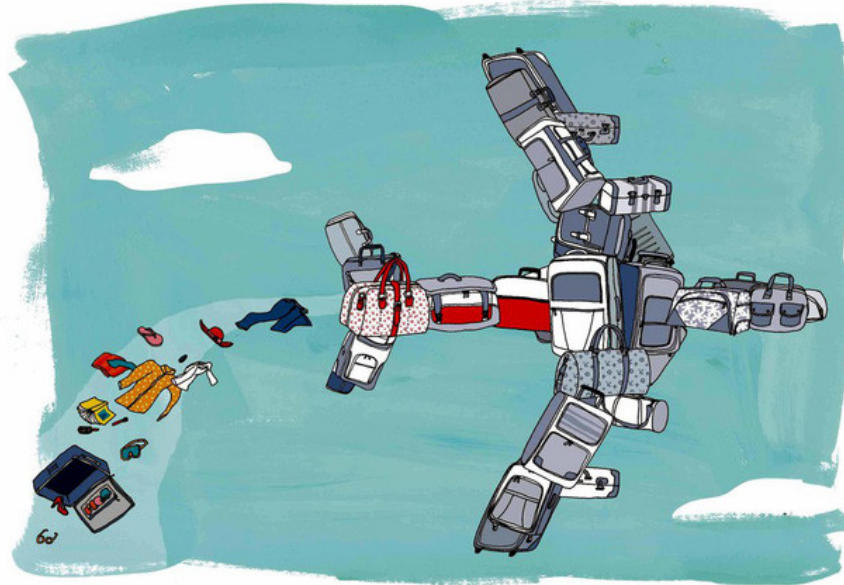
To find lost luggage, the airline will take from a few hours to a month, plus 4 weeks to 3 months to refund you.

1. Baggage regulations when traveling by airlines

Worried, scared, trembling, crying . Probably the common mood of most people who heard the plane lost their luggage. In order to find lost luggage, the airline will have to take several hours to a month, plus 4 weeks to 3 months to refund you. Is this really not fun?

So if you unfortunately fall into this case, what will you need to do? Check out our article for a solution.

1. If luggage is broken, ask the airline to pay for the repair



If unfortunately in the process of losing, your suitcase is torn or lost, it is generally not as intact as in the beginning, then ask the firm to be responsible for paying for the damage. If things are out of authority, they will pay you for the lost value of the item.

However, in order to pay for this repair cost, you have to prove to the airline that your item is intact, outside of the suitcase pulled absolutely no problem.

2. If luggage is late, report it as soon as possible



Most of the customer's luggage is sometimes only late, because airlines have sophisticated and discoverable inspection systems in a matter of hours. Most likely because your baggage was mistakenly transferred to another flight.

However, even if its employees say your suitcase is on the next flight, ask them to make a proper record, so ask for a phone number to contact when needed.

A secret for you is to take a picture of your luggage before you leave so that you can show it to your staff so you don't have to lose your description of your luggage.

3. Check the back of the ticket for compensation

When you know your baggage is lost, you should give a specific price to the carrier. Now the company will do everything to try to find your luggage to avoid having to pay that fee.

However, it is also important to know that you will never get enough money for lost things, because airlines pay only part of the value, even if you prove that the lost items are completely new. .

For example, according to the compensation regulations of some firms in Vietnam, customers will be compensated up to 20USD / kg checked baggage, and 200USD / person for hand luggage. Not to mention, items of great artistic value or value (like diamonds) will not be reimbursed.

So, you should check each carrier's shipping rules carefully before buying tickets, and consider buying additional insurance for high-value items.

4. Request for refund of checked baggage fee



This issue will depend on the regulations of each carrier, but for your benefit you can still request a refund of the amount you pay for checked baggage.

5. Don't assume lost luggage will be delivered free of charge to you

To be sure of this, it is best to ask the firms directly, and negotiate with them if absolutely necessary.

If sports equipment is lost, ask the airline to pay you the rental fee

6. Don't ask too much



If an airline feels you are "overdoing" the problem or dishonesty, they will refuse to compensate you directly.

At that time, they were willing to ask for bills or documents related to lost items, and these 99% did not bring them.

So unless you "store" all the bills for everything you buy, be ready to negotiate with employees about the true value of lost luggage.

7. Please wait patiently



To find your luggage, the airline will take several hours to a month, plus 4 weeks to 3 months to pay you back. In some cases, they will offer to issue a voucher that is more valuable than the amount they owe you, but you should carefully check the terms and limitations of the voucher.

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