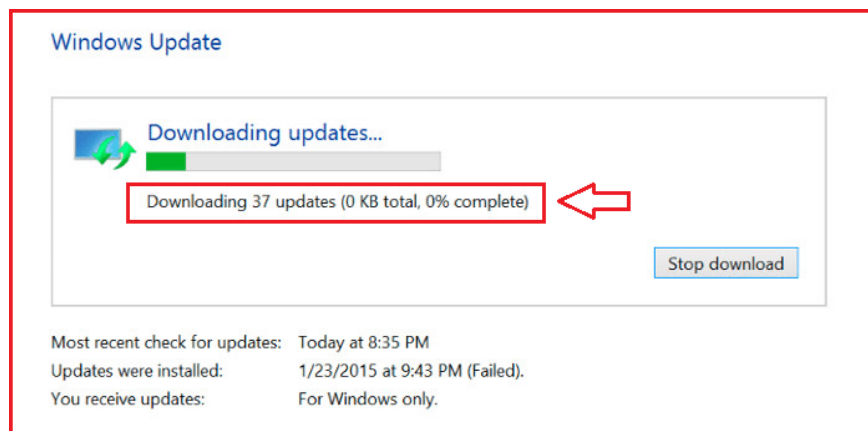


# What to do when Windows Update crashes 0% on Windows 7/8/10?

A Windows update error crashes is one of the most common problems Windows users face. If you are using Windows 7/8/10 and during the update process you are notified that the error cannot be updated, or the error is updating, it will be suspended 0%, then you can apply the solution in the article below. here of Network Administrator to fix the error.

A Windows update error crashes is one of the most common problems Windows users face. If you are using Windows 7/8/10 and during the update process you are notified that the error cannot be updated, or the error is updating, it will be suspended 0%, then you can apply the solution in the article below. here of Network Administrator to fix the error.

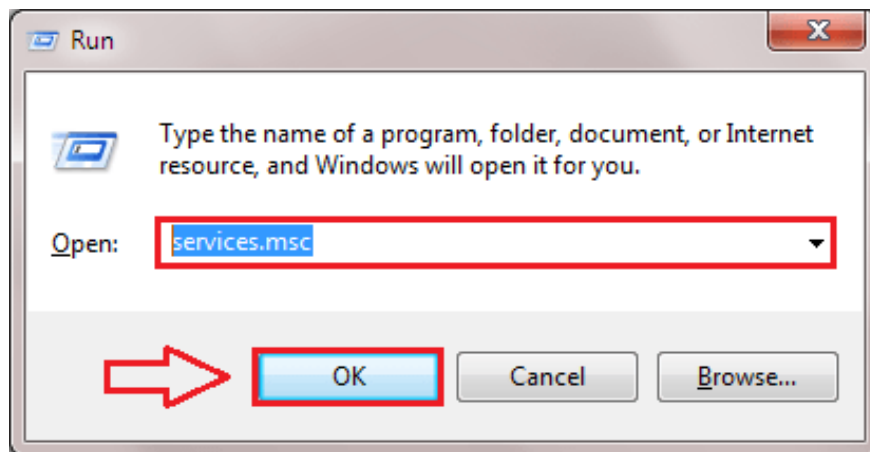


To fix the Windows Update 0% error (Windows Update Stuck at 0%), follow the steps below:

## 1. Fix Windows Update 0% error on Windows 7/8

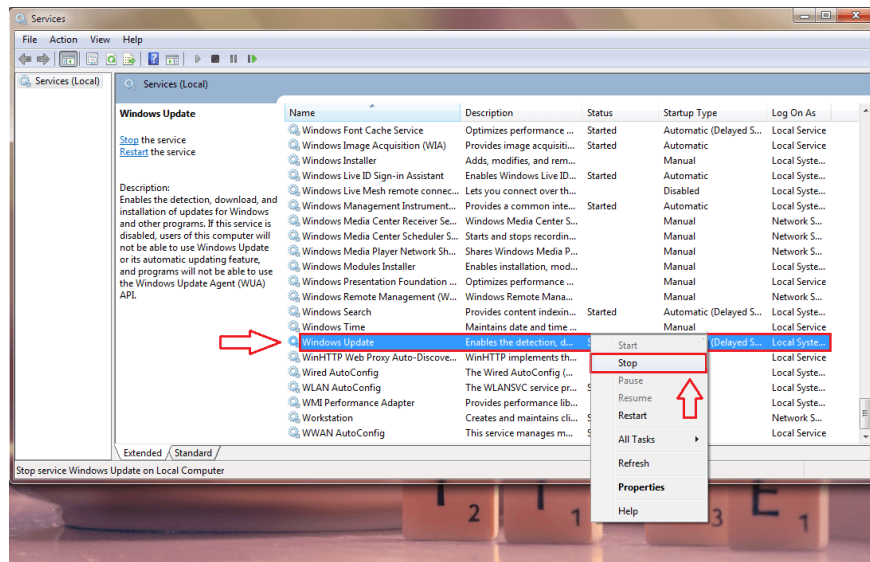
### Step 1:

The first step is to open the Run command window, to do this, press the **Windows + X** key combination. Next on the Run command window, enter **services.msc** there and press **Enter** or click **OK**.



## Step 2:

The Services window will now appear. Here you scroll down to find the option named **Windows update** . You must stop this service. To do this, simply right-click **Windows update** , then click **Stop**.

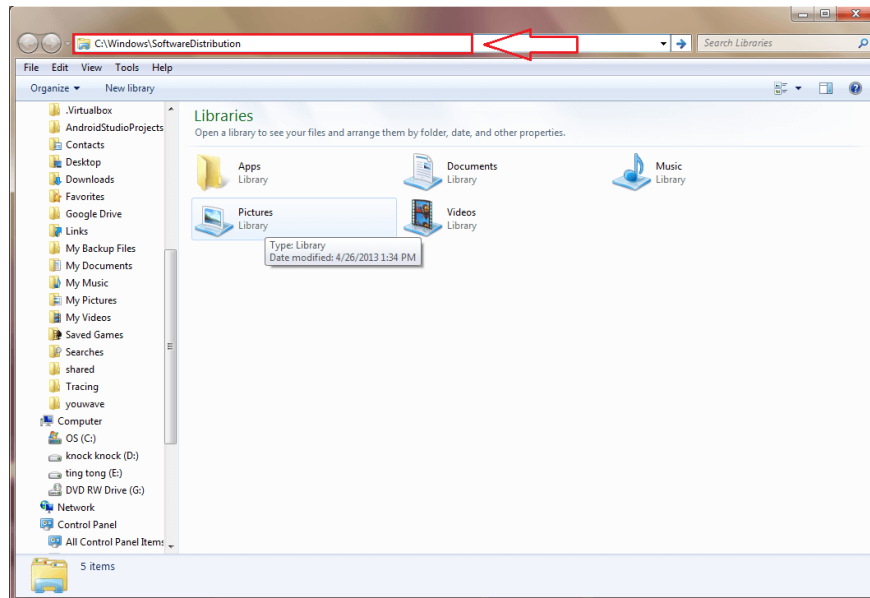


## Step 3:

Next, navigate to the link below. The easiest way is to copy this link, then paste it into the address bar on File Explorer and press Enter:

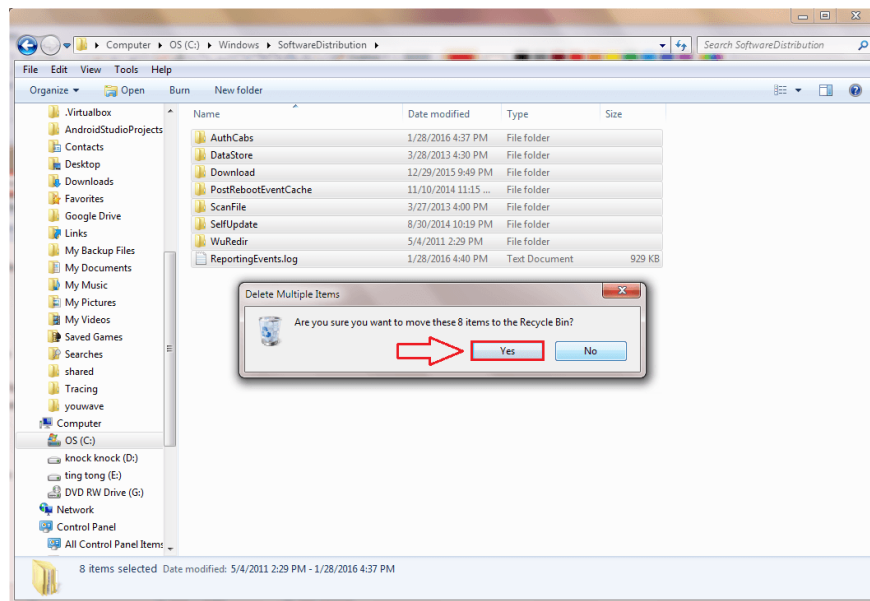
To fix the Windows Update 0% error (Windows Update Stuck at 0%), follow the steps below:

C: WindowsSoftwareDistribution



#### Step 4:

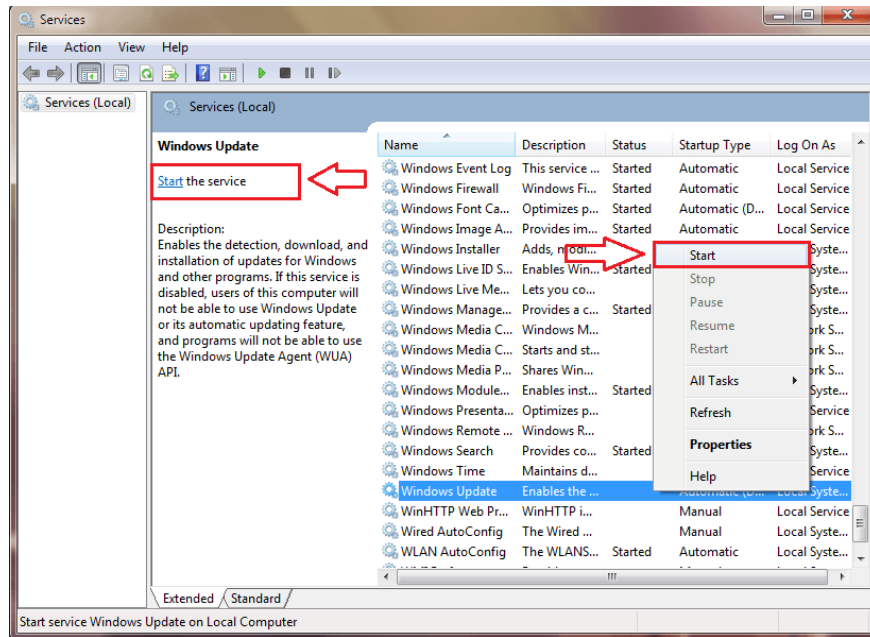
You should now see all the files and folders in the **SoftwareDistribution** folder. These files and folders are downloaded files that are not installed. And these files and folders may cause Windows update errors to hang 0% (Windows update stuck at 0%). So you should proceed to delete all these files to fix the error. If you cannot delete these files, simply restart the system, then try deleting the file again.



#### Step 5:

Open the Services window once by opening the Run command window, then entering **services.msc** there and then pressing **Enter** or clicking **OK**.

Next on the Services window, find **Windows Update**, then right-click it and select **Start**, that's it.



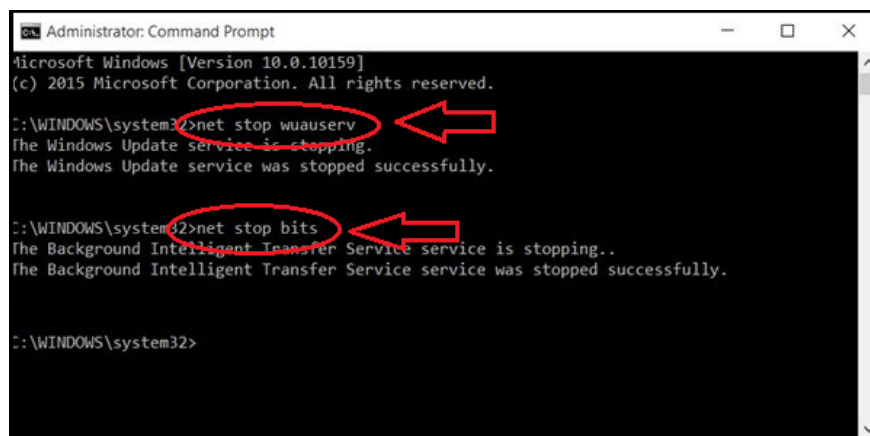
## 2. Fix Windows Update 0% error on Windows 10

### Step 1:

Open Command Prompt under Admin, then enter each one below and press Enter to stop Windows update services:

```
net stop wuauclt
```

```
net stop bits
```

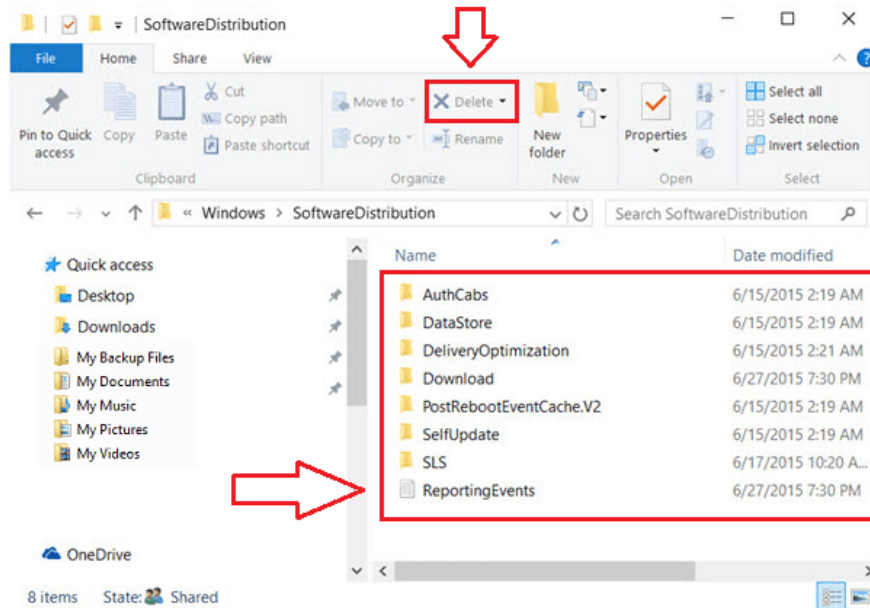


### Step 2:

Next, find the SoftwareDistribution folder under the link below:

## C: WindowsSoftwareDistribution

At the SoftwareDistribution folder, proceed to select and delete all files and folders there. If it is not possible to delete the files, simply reboot the system, then proceed to delete the files again.



### Step 3:

Next, reopen Windows update services again. To do this, enter each statement below one, then press Enter:

```
net start wuauclt
```

```
net start bits
```

```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.10159]
(c) 2015 Microsoft Corporation. All rights reserved.

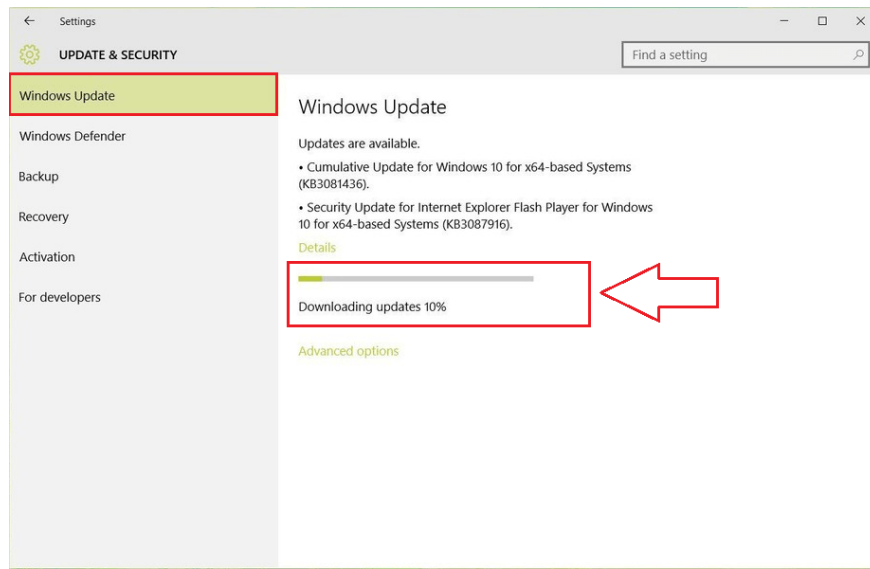
C:\WINDOWS\system32>net start wuauclt
The Windows Update service is starting.
The Windows Update service was started successfully.

C:\WINDOWS\system32>net start bits
The Background Intelligent Transfer Service service is starting.
The Background Intelligent Transfer Service service was started successfully.

C:\WINDOWS\system32>
```

### Step 4:

Finally go to **Settings => Updates & Security => Windows Update** to check and you will see the error has been fixed.



### Refer to some of the following articles:

1. This is how to customize and disable (turn off) Action Center on Windows 10
1. Instructions for setting up BIOS and UEFI passwords to protect data on your Windows 10 computer safely
1. Summary of some ways to fix USB Device Not Recognized on Windows 7, 8 and 10

### Good luck!

You finished reading the article "**What to do when Windows Update crashes 0% on Windows 7/8/10?**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.