

# What to do when the computer does not accept the keyboard and mouse

In the process of using or buying a new keyboard, mouse, sometimes you will get a computer error, the laptop does not accept the keyboard, and not receive the mouse. You can refer to some ways to fix below.

For manufacturers laptops have integrated keyboards and mice right on the device, but for those who regularly play games, separate keyboards and mice will be the perfect choice for them to experience. In the process of using or buying a new keyboard, mouse, sometimes you will get a computer error, the laptop does not accept the keyboard, and not receive the mouse. Determining the error of a keyboard / mouse or computer is usually quite easy. If you plug the keyboard / mouse to another computer and still receive and use it normally, the problem is on your computer / laptop. Sometimes, they still connect to the computer because you press CapsLk or Num Lock buttons and still see the light is on, but the other keys do not work. When you encounter this error, you can refer to some of the fixes below.

## 1. Restart Computer



When you encounter this error, unplug the device and restart the computer, this is the most common way that anyone can perform when encountering basic errors. Restarting the device will help your computer re-scan the entire internal device of the device, then it is likely that the USB ports will be smoothly 'more' active and overcome the problem of not receiving the mouse. and keyboard.

## 2. Due to poor USB connection on the computer



Computer after a long time of use, the USB ports will be filled with dirt as well as rust marks . leading to poor contact. In this case, cleaning up the USB ports will help make the contact better.

## 3. Because the USB port is locked



During use, you may accidentally lock the USB port or let the children in the house lock it without knowing it. When you encounter this situation, you need to fix the following: First, check if your computer is properly locked in USB port, if it is correct, you can proceed to open the USB port by doing the opposite. instructions in the network administrator's USB key post to restore it.

## 4. Do your computer lack Diver

This cause is also quite common because many times after reinstalling Win, they forget to install Drive for you or maybe because Ghost version is tweaked to remove quite a lot. To fix this error, the simplest way is that you can go to Google and download any Driver version to your computer and proceed to reinstall the missing Drivers. You can use Driver Easy software to scan and download missing Driver.

## 5. Because the computer is infected with a virus



Virus-infected computers are indeed a disaster, if you are a beginner familiar with this device it will be very susceptible to malicious virus codes, they can destroy even destroy all documents and your computer. So, if you suspect that your computer is infected, install antivirus software to scan your computer for viruses. After scanning and destroying the virus still cannot fix the problem, the computer may be infected with the virus too badly, reinstalling Win will be the best solution to fix this error.

## 6. Due to Damaged Hardware



If the keyboard and mouse set when plugged into the computer you do not receive, but with someone else's computer, it will still run 'well', the last reason may be because your USB port has failed. With this error, you can bring your computer to a service center or reputable computer repair sites so they can fix and replace you.

Hopefully with some of the above methods will help you find out the cause and how to fix the laptop error not recognizing mice or other peripheral devices via USB port.

I wish you all success!

See more:

1. How to fix keyboard and mouse error when Boot USB installs Win
2. How to use KeyboardTest to check the computer keyboard
3. Summary of several ways to open virtual keyboard on Windows XP / 7/8 / 8.1 / 10
4. Disable Windows 10 keyboard in 5 simple ways
5. How to fix mouse error lights but does not work

You finished reading the article "**What to do when the computer does not accept the keyboard and mouse**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.