

Unblock SIM PIN for mobile network connections in Windows 10

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If your Windows 10 device doesn't have a SIM or eSIM card, you can still connect to the mobile network by plugging in an external mobile device (also known as a mobile modem or mobile broadband device). However, these external mobile devices will often have their own settings, instead of being able to use the **Settings**> **Network & Internet**> **Cellular settings** built into Windows 10.

You can use a SIM PIN for your Windows 10 device to help prevent others from using your mobile data connection without permission. After you have set up a SIM PIN, you will be prompted to enter this code when connecting.

If you are using a SIM PIN for a mobile data connection and enter the PIN incorrectly 3 times, the SIM will be blocked and cannot be used until you unblock it. To unblock the SIM, you will need to contact your mobile service provider to get a PIN Unblocking Key (PUK).

This guide will show you how to unlock a SIM card that has set a SIM PIN for mobile data connection in Windows 10 with a PIN Unblocking Key (PUK).

Note : If you enter the Unblocking Key (PUK) code incorrectly 10 times while unblocking the SIM PIN, the SIM card will be permanently blocked and you need to get a new SIM card from your mobile service provider.

Here's how:

1. First, you need to contact your mobile service provider to get a PIN Unblocking Key (PUK) for the blocked SIM card.

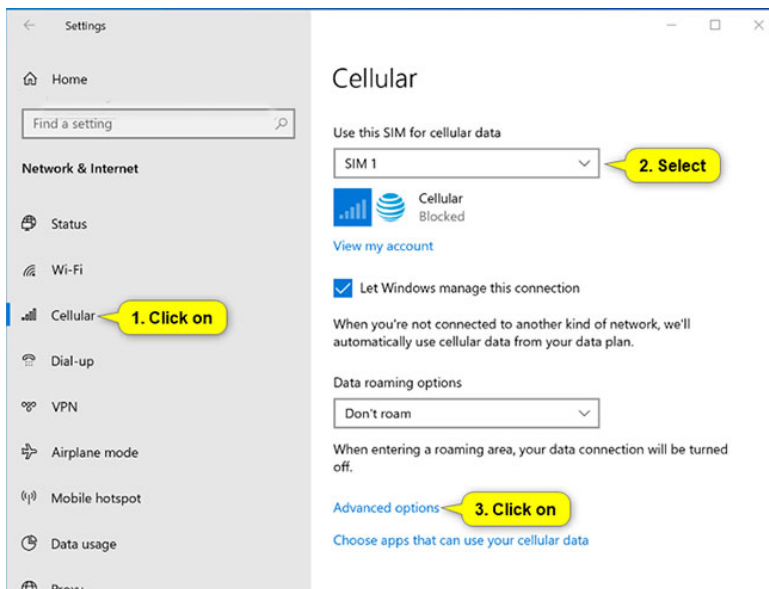
You will usually need to know your device's IMEI and / or phone number for a blocked SIM card.

Note : Some mobile service providers may require that the SIM card be activated for a specific period (for example, 60 days) before the SIM is eligible for PUK code.

2. Open **Settings** and click on **Network & Internet** icon.

3. Click **Cellular** on the left and click the **Advanced options** link on the right.

Note : If you have multiple SIM or eSIM, select the SIM you need to unblock in the **Use this SIM for cellular data** menu before clicking the **Advanced options** link .

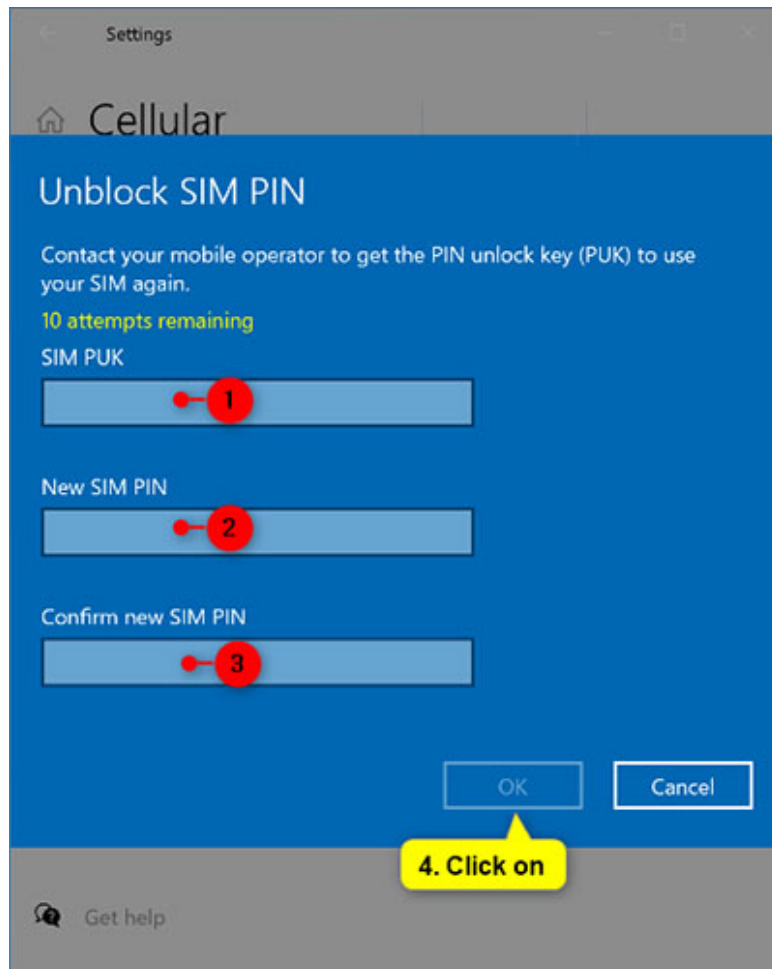


Click Cellular on the left, then select Advanced options

4. Click the **Unblock SIM PIN** button in **Security** at the bottom of the advanced options.

5. Enter the PUK SIM from step 1, enter the new SIM PIN you want to use, re-enter the SIM PIN in the **Confirm new SIM PIN** box and click **OK**.

Note : If you enter the Unblocking Key (PUK) code incorrectly 10 times while trying to unblock SIM PIN, the SIM card will be permanently blocked and you will need to get a new SIM card from your mobile service provider.



Enter the new SIM PIN

6. Click **OK**.

7. You can now close **Settings** if desired.

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