

# Traps when upgrading laptops

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## Distributor's law

Upgrading your laptop can be a battery change to increase the amount of time your computer runs when not plugged in, change your CD burner to a DVD burner for storage needs, or replace the monitor, hard drive, RAM, even even CPU.

The warranty of each laptop distributor always advises users not to arbitrarily upgrade laptops or change components in the machine. Because according to the distributor, these upgraded devices can cause hardware failure, in which CPU replacement is most likely to cause hardware failure.

Laptop brands such as Acer, IBM, Lenovo, Dell, Toshiba . all require that the warranty product must be in the original state of the machine, not allowed to replace any components that affect the internal hardware. . This policy makes it possible for those who wish to upgrade or replace laptop-use components rather than deciding to upgrade only when the distributor's warranty period expires or take risks when replacing components

While there is rigidity in warranty regulations, in fact, distributors still extend it to users to lessen their suffocation, such as the need to upgrade RAM to run Vista or graphics applications. Currently, all distributors and manufacturers allow users to upgrade RAM.

One more thing, when users upgrade other devices except RAM, the distributor will not guarantee the laptop because the stamp is torn by the user to change the internal components. Meanwhile, the distributor sends the warranty product to the manufacturer based on the serial number or part number of the machine. To some extent, many distributors still warrant their customers' products if they can replace laptop parts, however, depending on the warranty of the warranty is the main.



### **Does the upgrade take no warranty period?**

The distributor's warranty policy prevents users from upgrading the device, because they are worried that they will not be covered by the product warranty. In fact, devices such as RAM, battery, optical drive almost do not affect other hardware, do not change the warranty policy of the distributor. That is not to mention the case where the sales agent also creates additional warranty conditions such as: stamping right on the open lid of the RAM to force users if there is a replacement RAM to take to the sales agent .

According to people in the industry, consumers who want to upgrade should come to the distributor directly to ask for warranty and replacement parts, so that users will be guaranteed from distributors.

In case the distributor does not upgrade the machine according to customer requirements, consumers should go to reputable laptop repair and repair shops to upgrade their machines.

Because according to these stores, the distributor's warranty policy is clear on black and white paper, but in fact is elastic and depending on the dealer that the distributor can loosen or tighten Warranty in the case of computer hardware changes.

According to these people, once the upgraded laptop fails, users should re-install the old components into the machine so that they return to their original state, and then take the warranty at the distributor.

For computers that are assembled in Vietnam, it is somewhat easier when users want to upgrade their machines, change these components for warranty. In addition to separate warranty with laptop, users can warranty each spare part in case the distributor does not guarantee laptop warranty.

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