

To prevent malicious code, Vietcombank will stop providing online services with the old browser and operating system

According to Vietcombank, this bank will stop providing VCB-iB @ nking service from June 30, 2018 to computers using the operating system and browsers no longer supported by the provider. .

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Specifically, computers that are installing Internet Explorer - IE (all versions) on Windows XP operating system, or IE version 7 and earlier on Windows 7, 8, and 8.1 operating systems will be stopped by Vietcombank. provide online services to ensure the safety of customers' computers and online banking transactions.



The reason is that these computers are at risk of being infected by viruses, spyware, malicious code and can generate problems such as interrupted applications, user data and information saved. Keep the device exposed during use.

To continue using the service, customers who are using IE browsers corresponding to the above operating systems must upgrade to the latest IE version and upgrade to a newer operating system (Windows 7, 8 or 10) to avoid interruption during service use. In addition, customers can also switch to using the latest version of other browsers such as Microsoft Edge, Mozilla Firefox, Google Chrome . For computers that are installing IE 8, 9, 10 on the system For Windows 7, 8, you need to enable TLS security protocol (Transport layer security) version 1.1

and 1.2 to secure data information on your computer when accessing the website.

To ensure safety, Vietcombank recommends that when accessing and implementing online banking transactions, always use the latest operating systems and browsers as well as regularly update anti-virus and chapter software. patching and security process.

See more:

1. Instructions for using Internet Banking Vietcombank
2. List of official names and websites of 57 banks in Vietnam
3. Things to know when customers lose ATM card passwords
4. Withdraw money at Techcombank ATM without card

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