

# Tips to fix the phone not connecting to the computer, laptop

Phone not able to connect the device to the computer is an error many users make. How to get the standard and most effective troubleshooting tips?

Connecting a phone to a computer or a laptop is essential if users regularly exchange data with computers and phones. However, during use, there are times when users encounter the situation that the phone cannot connect to the computer.

The cause may be that the point of contact with the phone connector, the computer with the cable is not sensitive, the cable is damaged or maybe the hardware of the phone is having problems due to long-term use . For any reason, users should not hurry to bring to the repair shop but fix them at home with a few standard instructions by technology experts.

## 1. Reboot the phone

Restarting the phone is the first troubleshooting trick users need to do no matter what error. This is quite simple but very useful because in a long period of continuous use, some system errors will occur that will make connecting smartphones and computers slower.



## 2. Check the USB connection type

When connecting the phone to the computer with a USB cable, the phone screen will display a message asking the user to select the connection type, such as File transfer, Charging (charging only), Photo transfer .

If the user selects the wrong connection type, the phone will not be displayed on the computer. To change, users simply swipe down the status bar, tap on the type of connection in use and set it up again to File transfer.

To save time, users can choose Always to let the machine automatically choose this connection type in the next time. In addition, the incorrect use of the charging cable is also one of the reasons why the phone cannot be connected to the computer.

### **3. Use automatic error correction tools**

To perform this technology trick, users click on the Start menu, select Setting - Update & Security - Troubleshoot and then scroll down and navigate to Hardware and Devices (hardware and devices).

For newer versions of Windows 10, press Windows key + R, type command prompt and right-click and choose Run as administrator. Next type the command line `msdt.exe -id DeviceDiagnostic` and press Enter. This will open the device and hardware troubleshooting tool, users just need to follow the instructions until complete.

### **4. Connect another USB port**

You should check the USB port on the computer. Over time, the quality of these connectors will deteriorate so that the contacts do not match. To fix the user simply connect the phone to another USB port, or use a USB hub (USB hub).

### **5. Update driver (driver)**

If Windows doesn't recognize the phone then check to see if the problem is related to the driver or not. To check, just right-click on the Start menu and select Device Manager. Note, for older versions of Windows, just right-click the My Computer icon (or This PC), choose Manage - Device Manager. Next, expand the Portable Devices section, select your phone name and click Update Driver, and follow the instructions until done.

### **6. Check the cable again**

An improper or defective cable is also a common cause for not connecting your phone to your computer or laptop. So unplug the cable and then change the USB socket on the computer, plug it in tightly again. If that still doesn't work, try another fine cable to check it out.

### **7. Restore factory settings**

Factory reset is the last trick to use if none of the above works. However, before doing so, you should back up all the data on the phone, then go to Settings - System (system) - Restart & Reset (restart and reset) - Factory data reset (factory reset). Note that the names and locations of the options may vary depending on the device in use.

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