

The printer does not recognize the ink cartridge - Causes and solutions

Printers are very common office equipment today. This article will help you understand the cause and how to fix the error of the printer not receiving the ink cartridge quickly and effectively

On the market, there are many types of printers such as Canon, HP, Brother, Samsung, Epson. This article will help you understand the cause and how to fix the error of the printer not receiving the ink cartridge quickly and effectively. Let's see together!

1. Cause the printer does not recognize the ink cartridge

Common causes of printer not receiving ink cartridges are:

1. The toner cartridge has not been inserted into the machine.
2. Poor cartridge contact.
3. The toner cartridge is not in the correct position.
4. The toner cartridge receiver sensor is dirty or dead.
5. The sensor trigger that activates the sensor is broken.
6. The toner cartridge has a structural problem.



2. How to fix the error that the printer does not recognize the ink cartridge

Reinsert the toner cartridge

When the toner cartridge is misplaced, poor cartridge contact prevents the printer from accepting the cartridge. At this point, you just need to remove the ink cartridge and reinstall it properly and the printer can work normally.



Replace the toner cartridge with another

If the toner cartridge is not compatible with the parts of the machine, or even the ink cartridge you choose is of poor quality, it is also the cause of the machine not working.

Therefore, you should find another cartridge that is guaranteed to be compatible with the machine and of the best quality possible that can solve this problem instead.



Cleaning the printer

The printer has been used for a long time but has not been properly cleaned, the printer has too much dirt, then surely, the machine will not be able to receive ink, so the error of not receiving ink cartridges is natural.

To solve this problem, you need to remove the printer cover, clean it thoroughly, pay attention to every corner, remove all dirt and dust, especially in the areas adjacent to the printer and the ink cartridge to restore the normal operation of the machine, without any problems.



You should also clean the machine regularly to ensure that the printer can operate normally continuously, without affecting the quality of your documents.

Repair the printer sensor

If you have checked the above causes but no problems appear, the costlier sensor of the printer is having a problem.

In this case, please check if the sensor is on the left hand side when we stand in front of the machine, looking from the back of the machine, it is located in the right hand position, is it really broken or not, if so, find a way replace it and you're done.

Thank you for your interest in this article of ours. Hope this article will bring you useful information.

You finished reading the article "**The printer does not recognize the ink cartridge - Causes and solutions**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.