

# The new update of Windows 10 caused the computer to blacken the screen after rebooting

Microsoft has acknowledged that the latest Windows 10 update has an unknown error, causing the user's computer to blacken the screen after rebooting.

The fact that Windows 10 updates have caused problems for users has become too familiar. The most recent problem is that the user's computer has a strange problem when updating a Windows 10 April version with KB4493470 number, or a computer that hangs cannot restart after updating Windows 10.

The unfortunate incidents on Windows 10 continue to occur when the regular patch of Windows 10 KB303327 launched on 11/6 also encountered an error. Specifically, Microsoft has acknowledged that the latest update of Windows 10 has an unknown error, causing the user's computer to blacken the screen after rebooting.

According to information from Microsoft, Windows versions affected by this error include Windows 10 Enterprise LTSC 2019, Windows 10 version 1809 and Windows Server 2019.

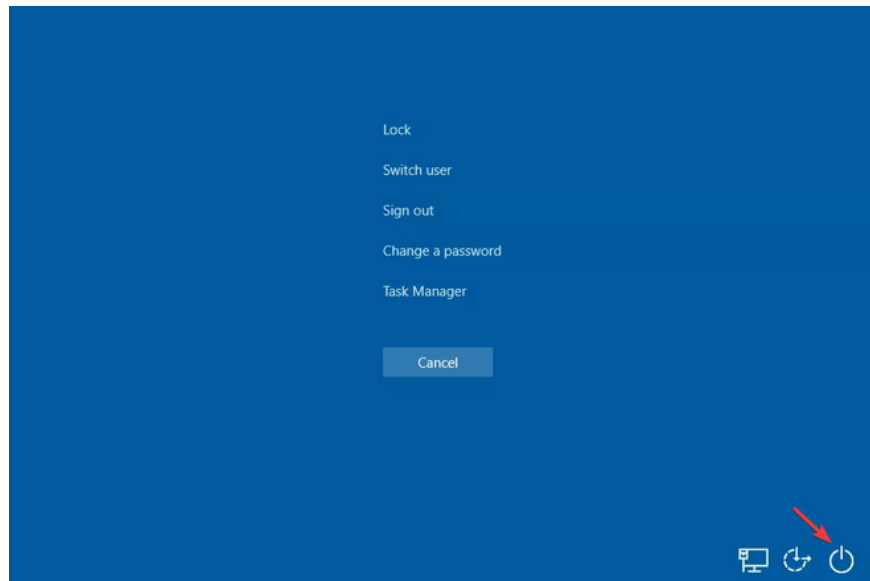
The software giant said that this error is not dangerous but can make users panic during use.

Microsoft has also given instructions for users to temporarily fix this error. Specifically, users need to follow the steps to restart the computer:

1. Press **Ctrl + Alt + Delete** , when the screen shows a black screen.



2. On the new screen that appears, click the power button icon on the lower left and select **restart** .



3. After restarting, the device will work normally.

Currently, Microsoft is investigating the cause of the problem so that it can release the earliest patch.

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