

The most effective way to fix the error of not being able to reset Windows 10

Reset Windows 10 error prevents users from restarting the computer and can only use Shutdown to turn off the computer. Below is a guide on how to fix the error of not being able to reset Windows 10 quickly and most effectively

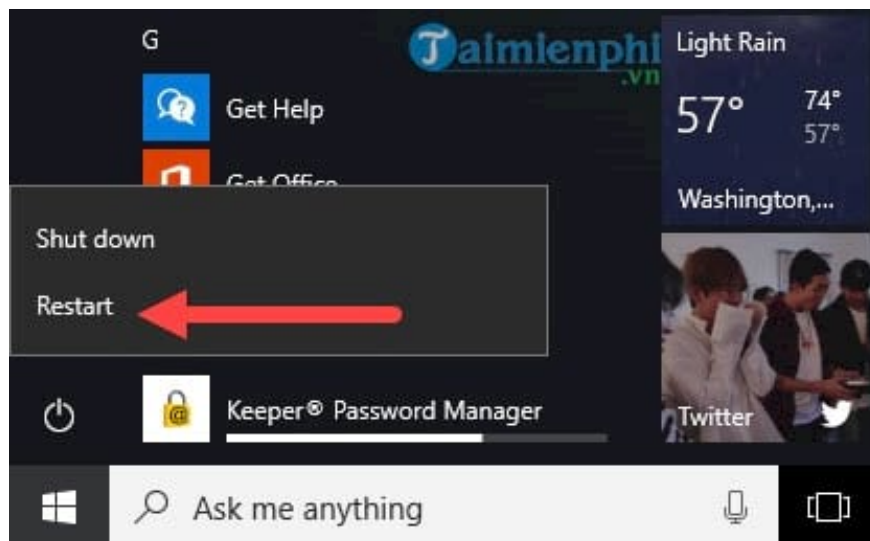
The error of not being able to reset Windows 10 is a rare error, but if you have encountered it, it is also very annoying because instead of not being able to reset Windows 10, you have to reinstall your operating system with a bunch of complicated drivers. Although for some people, making the error of not being able to reset Windows 10 has nothing to do with them, but thinking further, the error of not being able to reset Windows 10 will be the premise for a series of other errors that can occur on the computer. count.

Instructions to fix the error of not being able to reset Windows 10

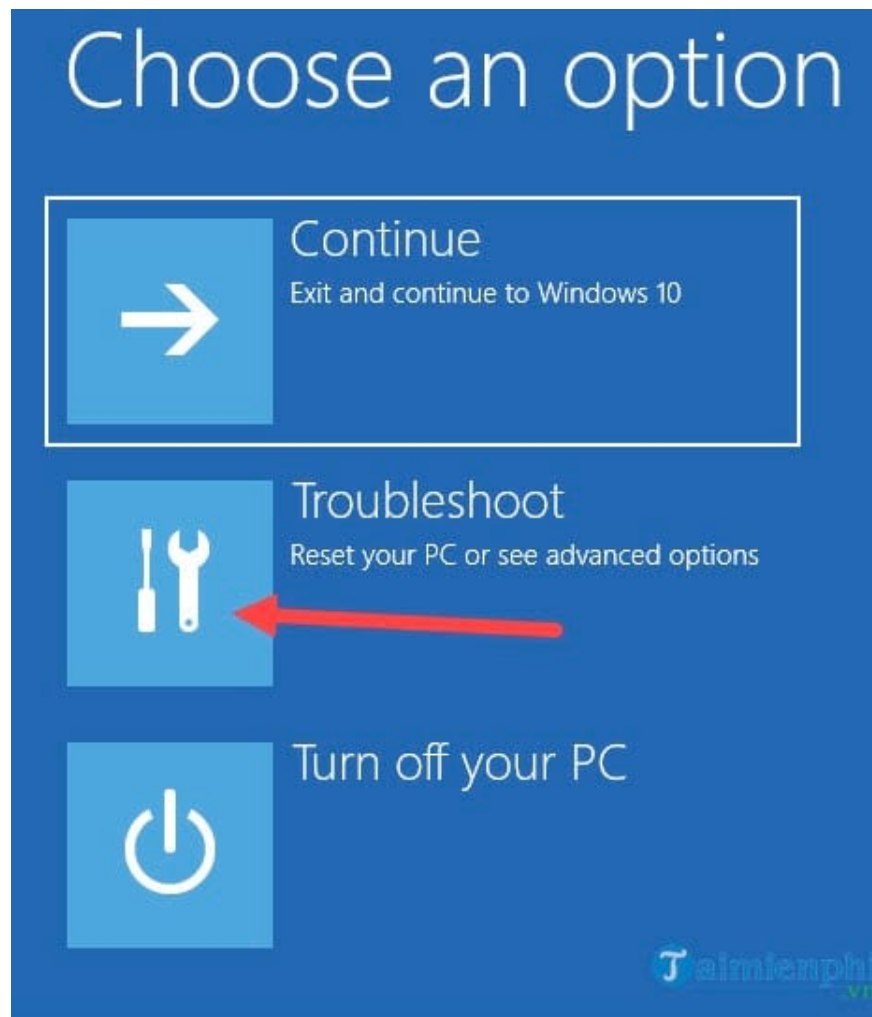
Method 1: Use Troubleshoot

If you encounter an error that cannot reset Windows 10 and cannot do it the usual way, you must definitely reset your Windows 10.

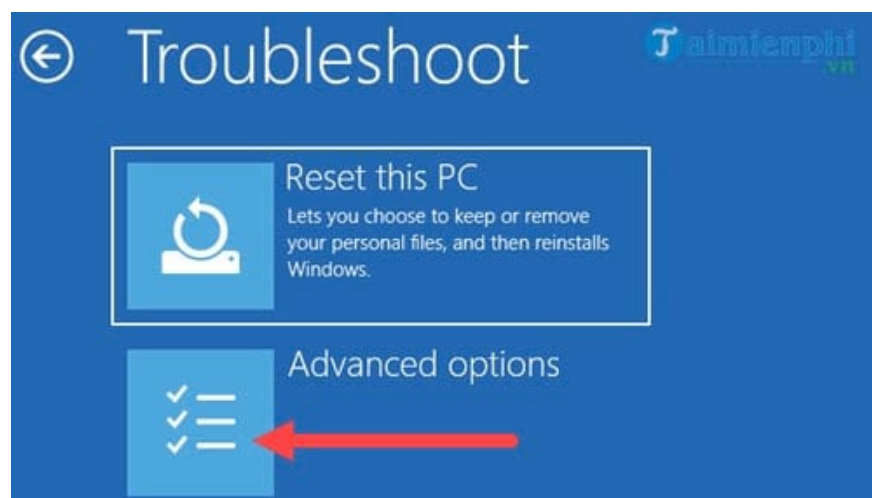
Step 1: In case your computer has an error that cannot reset Windows 10, a message appears like **There is a problem resetting your PC - No changes were made**, then do the following, open the **Start Menu**, hold down the **Shift** key. and click **Restart** to enter Windows 10 **Advanced Options** mode .



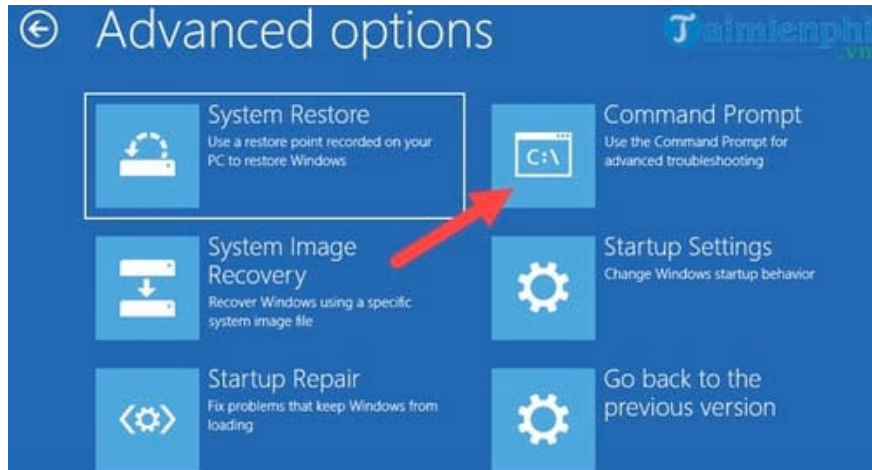
Step 2: Immediately after that the computer will restart and you will notice there are 3 options, click on **Troubleshoot** to continue.



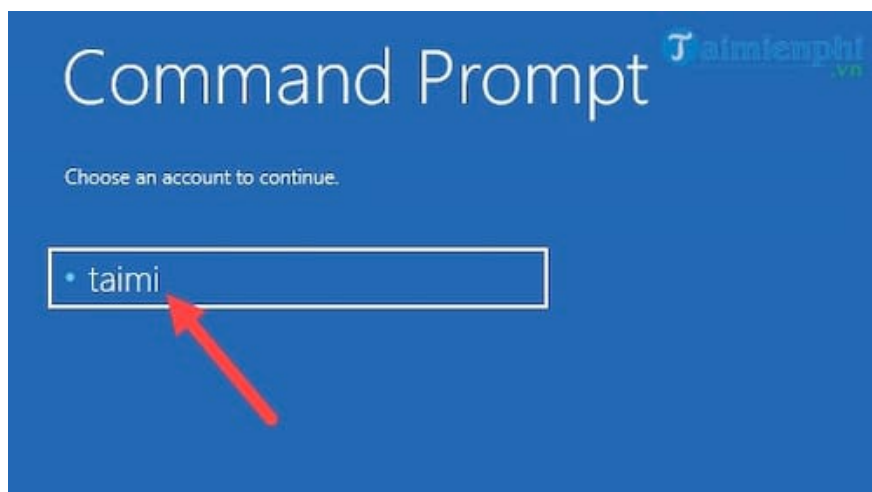
Step 3: Select the **Advanced Options** section , where we will see the error of not being able to reset Windows 10 using **Command Prompt** .



Step 4: In the Advanced Options section, there are 6 items to help you restore Windows 10, but in this article we will use Command Prompt to avoid the error of not being able to reset Windows 10. Click on **Command Prompt to launch**.



Step 5: Next, you will wait for the computer to reboot again so you can access the Command Prompt, where you choose **the account to log in to**.

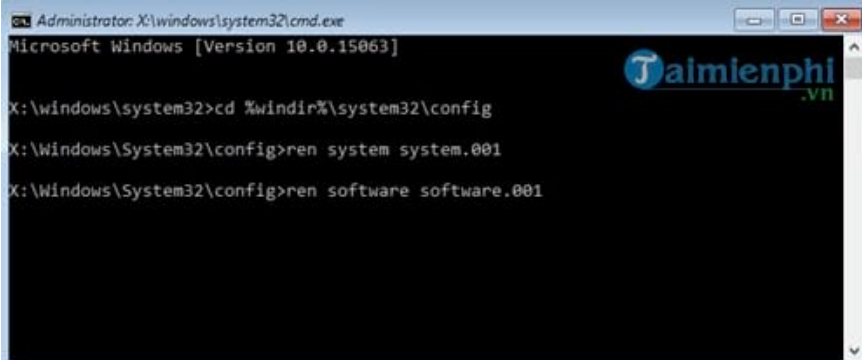


Step 6: Log in with your regular Windows 10 login password.



Step 7: When entering the Command Prompt interface, enter the following 3 lines consecutively:

- **cd %windir%\system32\config**
- **ren system system.001**
- **ren software software.001**



```
Administrator: X:\windows\system32\cmd.exe
Microsoft Windows [Version 10.0.15063]

X:\windows\system32>cd %windir%\system32\config
X:\Windows\System32\config>ren system system.001
X:\Windows\System32\config>ren software software.001
```

Then turn off the Command Prompt and restart the computer and see if the error of not being able to reset Windows 10 has been completely fixed.

Method 2: Restore from system restore point

This will return your computer to a previous restore point, also known as a system restore point, created when you install applications, drivers or update new versions of Windows, or when you create a restore point. *dress by hand.*

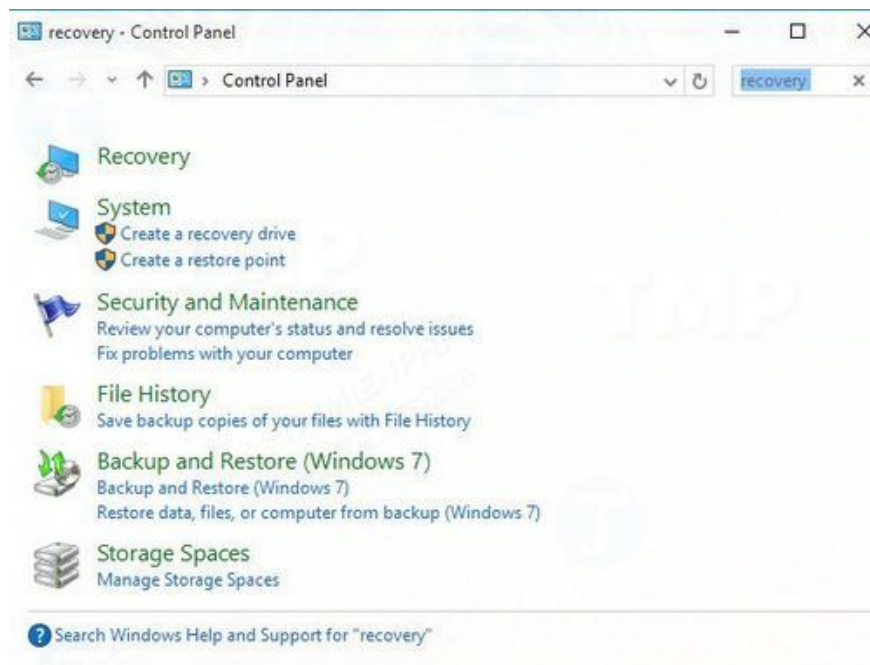
The restore process does not affect personal files, but will delete applications, drivers, and updates installed after the restore point was created.

Here's how to restore from a system restore point:

First open Control Panel by entering control panel in the Search box on the Start Menu.



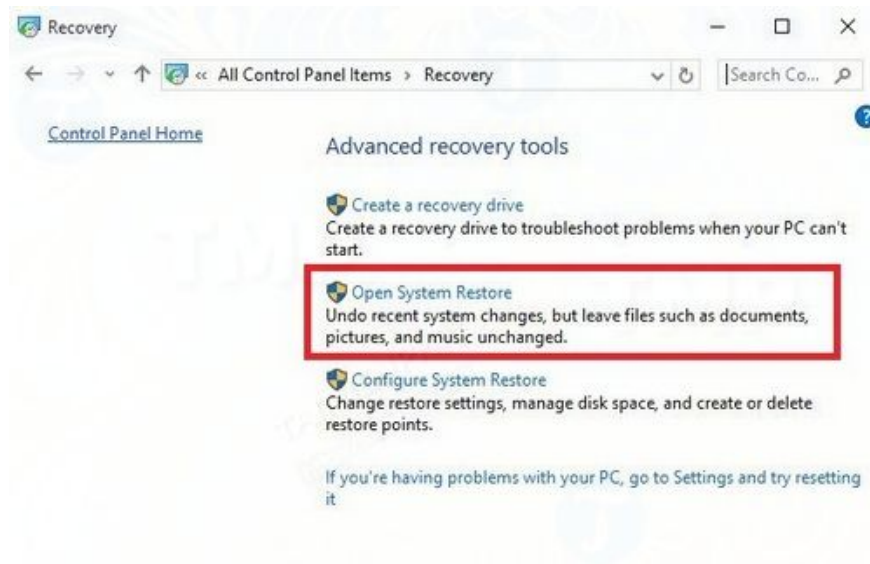
On the Control Panel window, enter **Recovery** in the Search box.



Select Recovery from the list.



Next click **Open System Restore** .

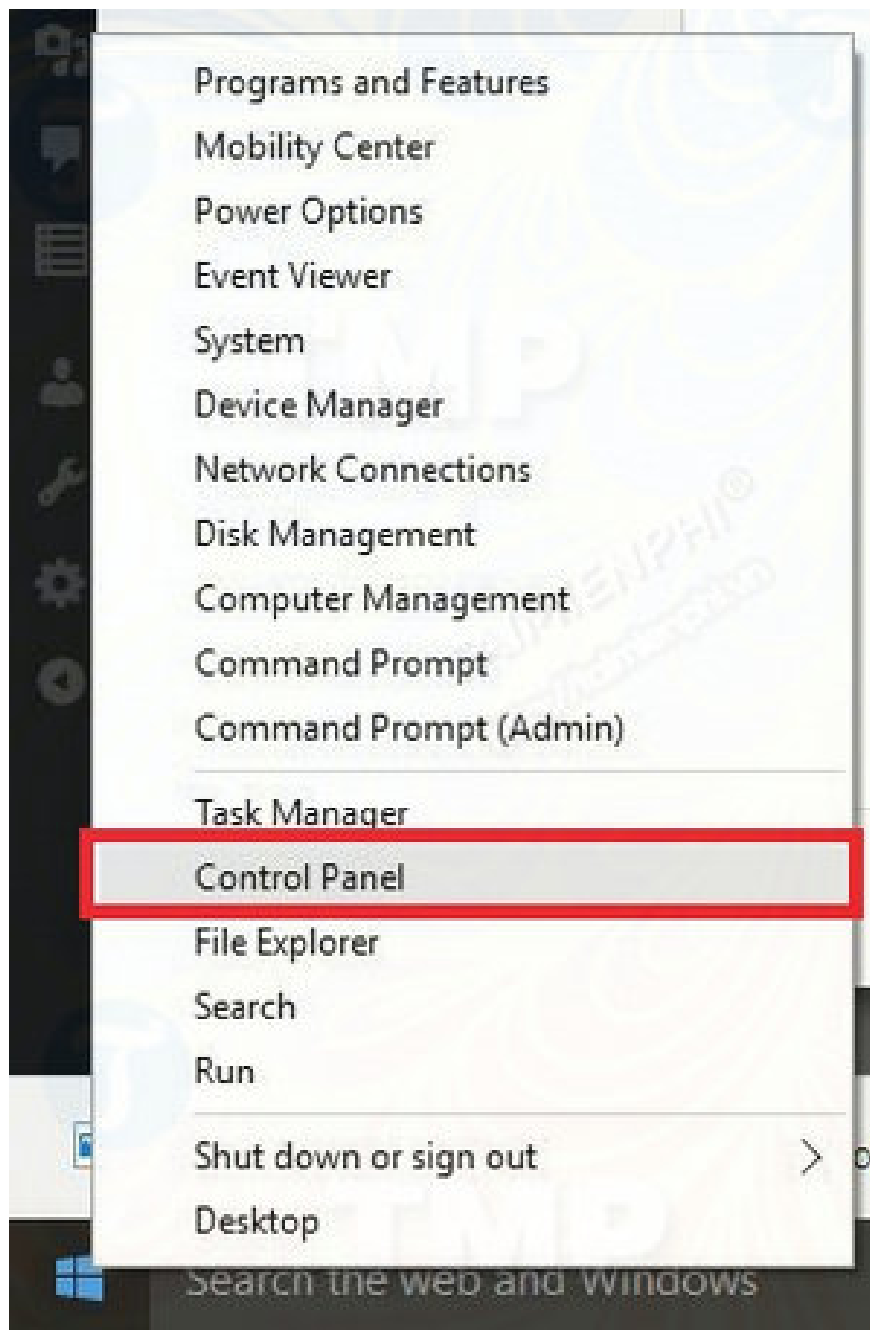


Click **Next** .

Select the restore point related to the application, driver or update that is causing the problem, then select **Next** and then **Finish** .

If there aren't any system restore points, system protection is turned off. Follow the steps below:

First open Control Panel by entering control panel in the Search box on the Start Menu.



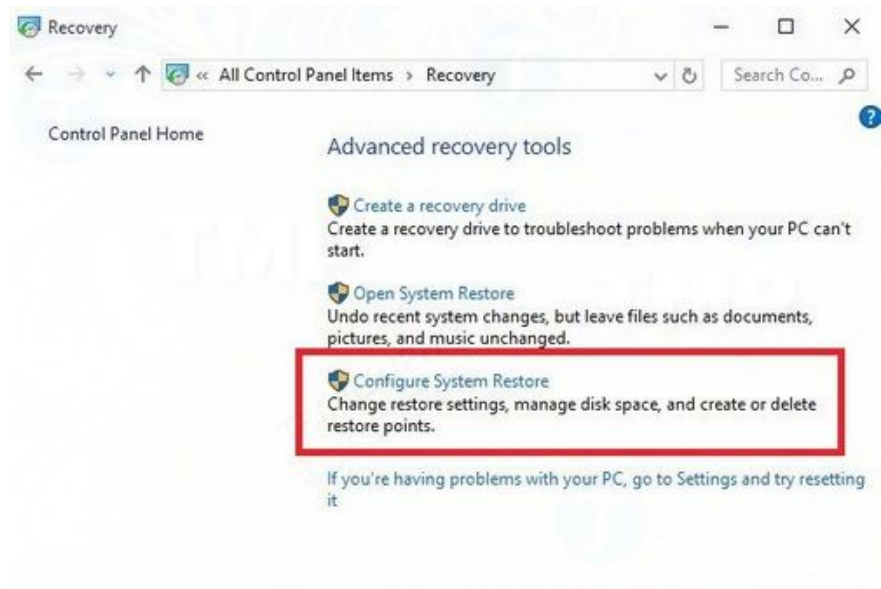
On the Control Panel window, enter **Recovery** in the Search box.



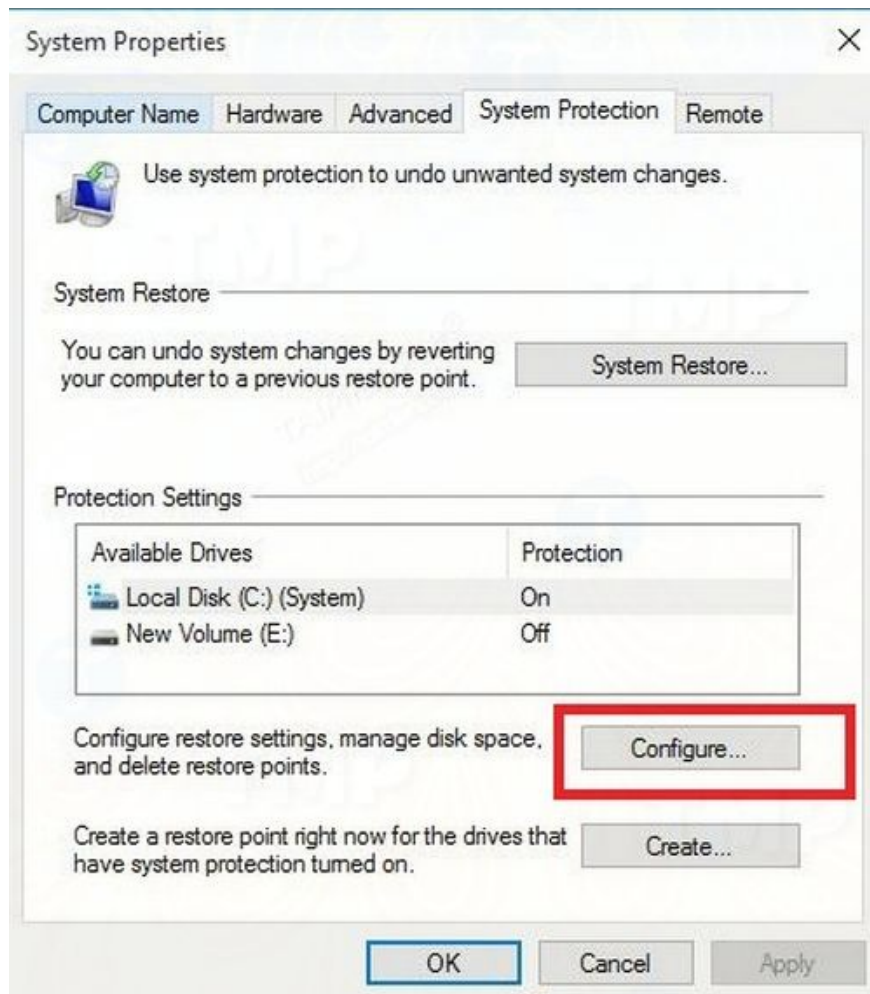
Select Recovery.



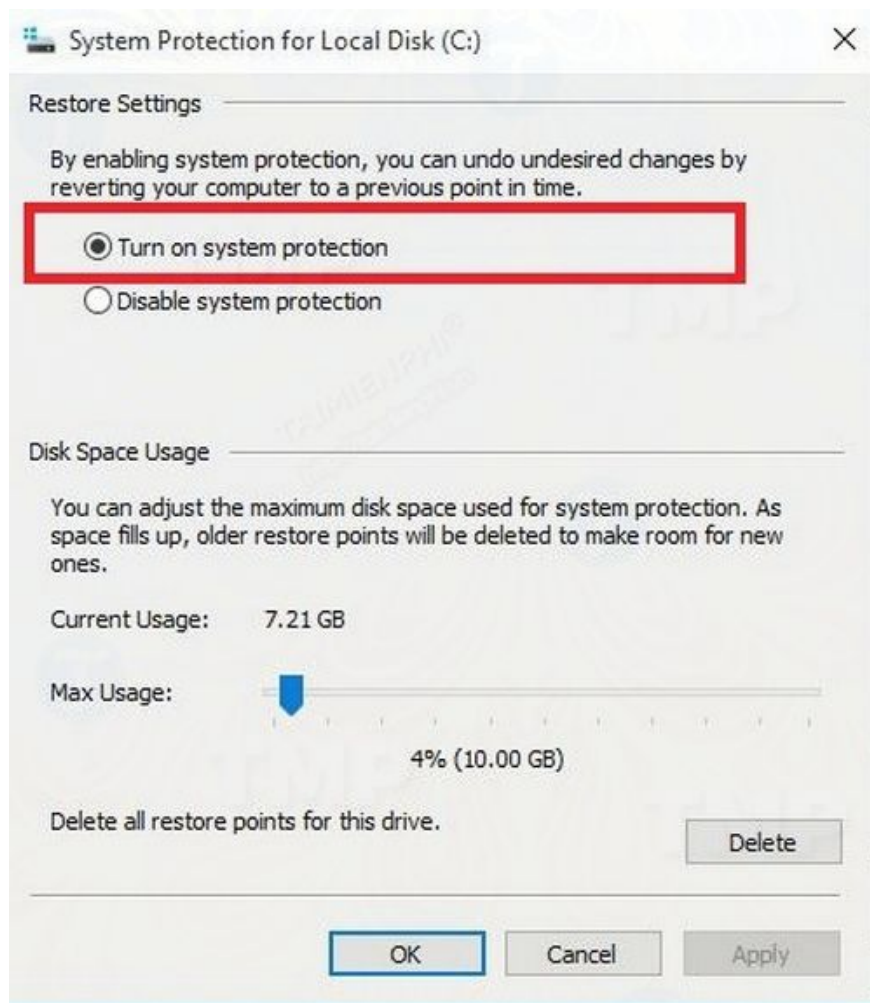
Click to select **Configure System Restore** .



Select **Configure** .



Select **Turn on system protection** .

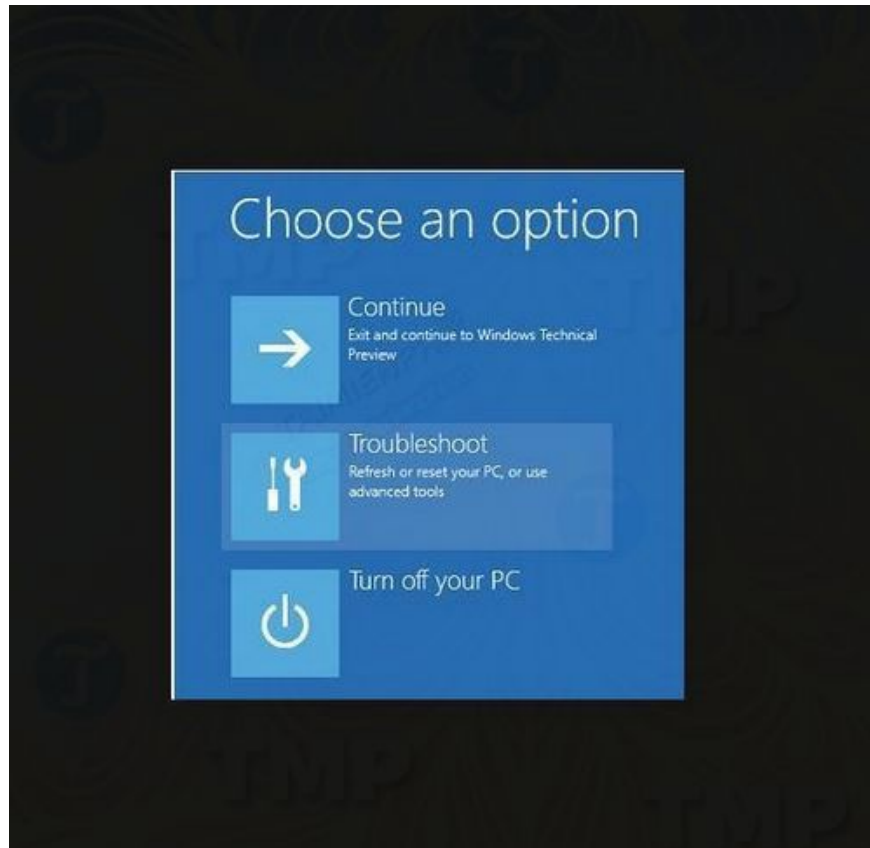


Method 3: Use Media Creation Tool

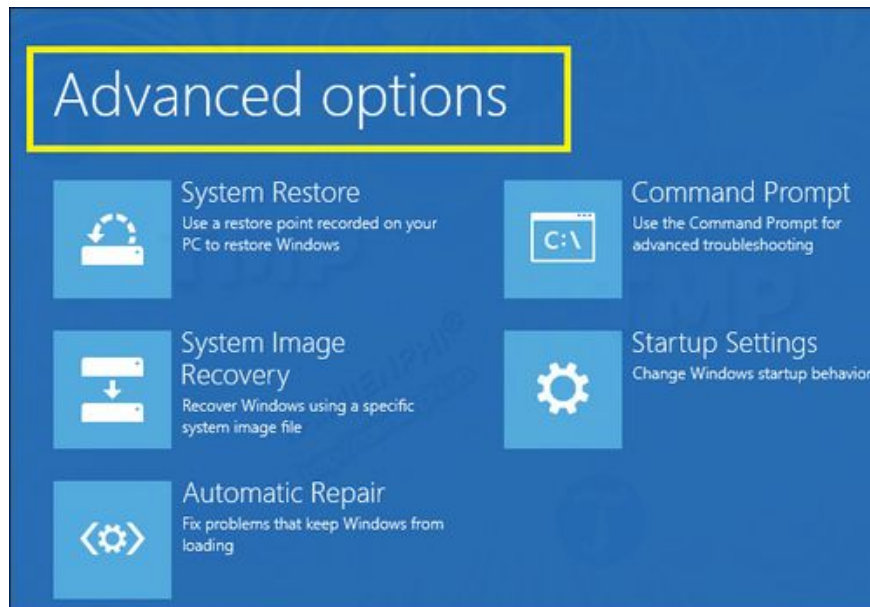
If your Windows 10 computer cannot be reset to the default state as when it was first installed and you have not created a recovery drive, try downloading the Media Creation Tool to your computer and performing a reset to the default state as when it was first installed.

- Download Media Creation Tool to your computer and install it here: [Download **Media Creation Tool**](#)
- Select language, 32 or 64 bit version.
- Follow the on-screen instructions to create the installation file, then click Finish.
- Copy the installation file you just created to the USB drive and connect it to the computer that is having an error.
- On the first setup window, enter language and other settings and click Next.
- If you don't see the setup screen, meaning your computer is not set up to boot from the drive, what you need to do is change the computer's boot order (from the manufacturer's website) and try again .
- Select **Repair your computer** .

- On the **Choose an option** window , select **Troubleshoot** .



- Select **Advanced options** .



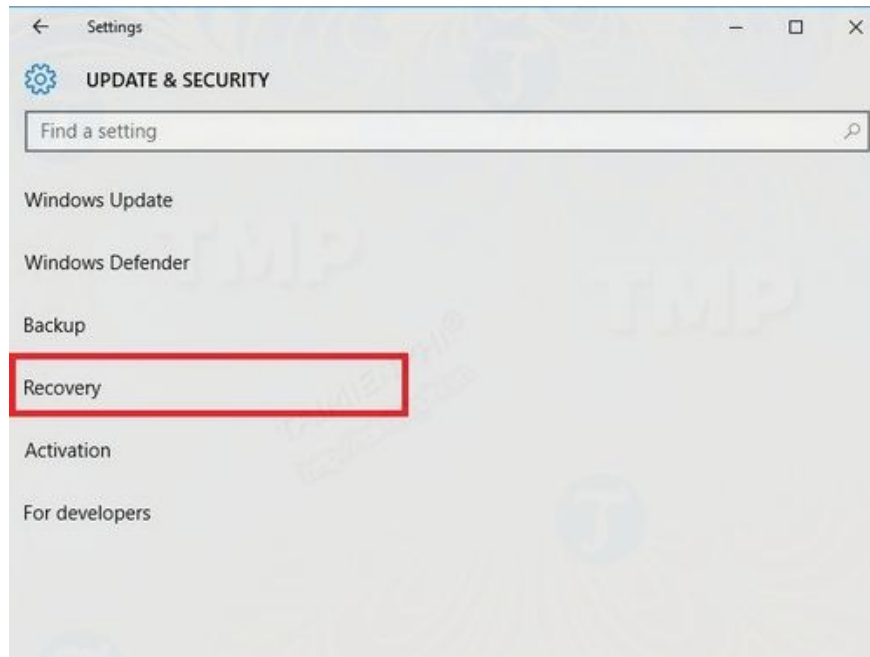
- Select **System Restore** .

- Select **Reset this PC** to reinstall Windows 10.

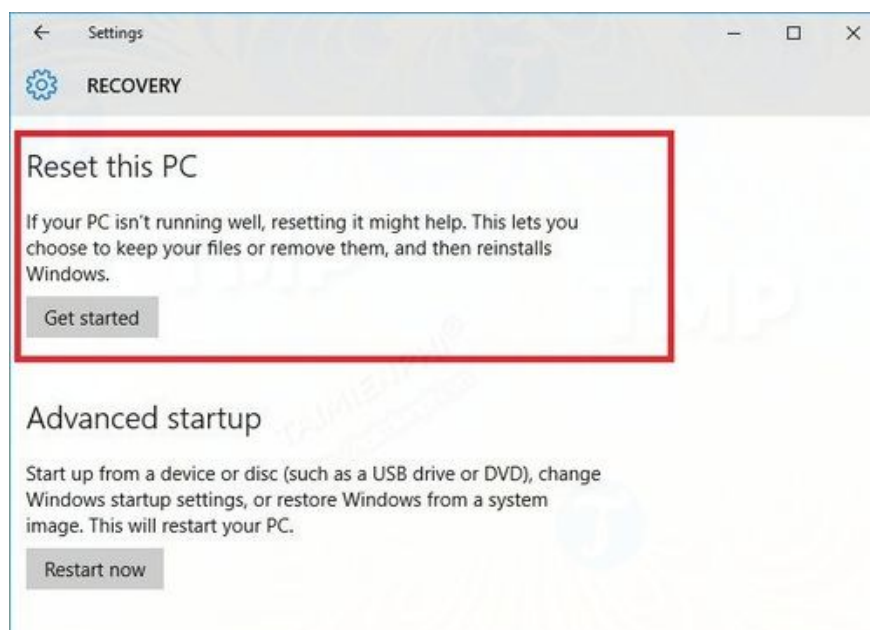
Method 4: Downgrade to the previous Windows version

If you have just upgraded to Windows 10, users can downgrade to the previous Windows version within 10 days. The downgrade process does not affect personal files but will delete applications, drivers and settings changes installed after the upgrade.

- First click **Start** .
- Select **Settings** .
- Click on **Update & Security** .
- Click on **Recovery** .



- Click **Reset this PC** .



Method 5: Check recovery partitions

If you cannot reset Windows 10 to the default state when you first installed it, it is likely that your recovery partitions are corrupted, so the reset process does not work.

In this case, make sure your computer meets the Windows 10 system requirements, then reinstall Windows using the Media Creation Tool. Follow the steps below:

Step 1: Download the tool that TipsMake provided in the step above.

Step 2: Click **Run** (requires running under Admin).

Step 3: On the **License terms** page , select **Accept** .

Step 4: On the **What do you want to do** page , select **U upgrade this PC now** .

Step 5: Click on the tool to start downloading and installing Windows 10.

Step 6: Follow the on-screen instructions to install Windows 10.

Step 7: Once ready to install, Windows 10 will provide provides a summary of options and which files and data are not affected during the upgrade process. Select Change what to keep.

Step 8: Select **Keep personal files and apps** , **Keep personal files only** , or **Nothing** during the upgrade process.

Step 9: Save and close open applications and files.

Step 10: Select **Install** .

Note: The process will take some time and the computer will restart several times.

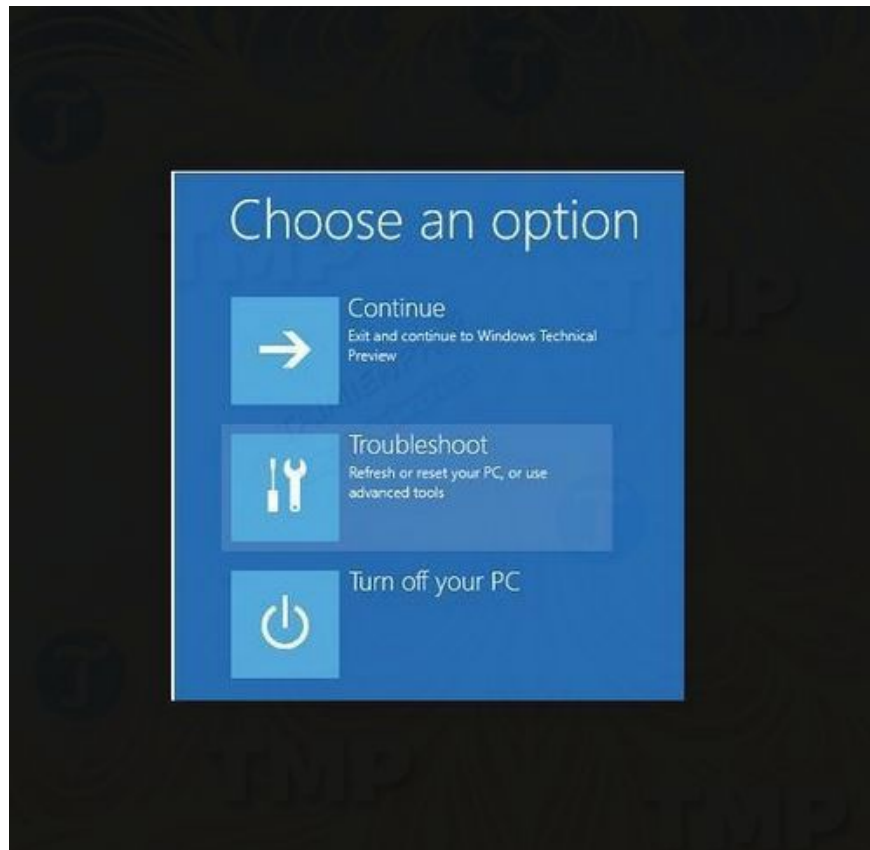
If the recovery partition is not available, the applications you have downloaded and installed will be deleted.

Method 6: Perform Reset / Refresh from WinRE

If the Windows 10 reset error persists, try booting from the Windows 10 installation drive, then perform the repair using Automatic repair from Windows Recovery Environment (WinRE).

To perform Automatic repair, follow the steps below:

- First plug the USB drive or DVD drive into your computer.
- Restart the computer.
- Press **F12** to open **Windows Setup** .
- Select the USB drive or DVD drive you inserted.
- Click **Next** .
- Select **Repair your computer** , a blue window will appear on the screen with options.



- Here you choose **Troubleshoot** .



- Select **Advanced options** .



- Select **Automatic Repair** from the Advanced options section.

After the error correction process is complete, try resetting Windows 10 to see if the error persists or not.

With instructions on how to fix the error of not being able to reset Windows 10, readers have learned a new trick in case they want to reset Windows 10 but encounter the above error. And if you are using Windows 10, please upgrade to Windows 10 Creators Update right now because Windows 10 Creators Update has many features to help you reset Windows 10 and avoid the error of not being able to reset. Windows 10 as in this article, refer to TipsMake's instructions on how to **update Windows 10** Creators Update here to know how.

And no matter which Windows 10 operating system you are using, old or new, you need to be fluent in Win 10 keyboard shortcuts to be able to operate the operating system better, with **Windows 10 keyboard shortcuts** that will help you operate the operating system. Collaborate better, save time at work.

Splitting the hard drive of Windows 10, 8, 7 is also very important. If the hard drive is enough, you can install Windows or store data. To divide the Windows hard drive, you can divide it right during the process of installing Windows.

If your computer has an error with the screen upside down, please refer to how to rotate the computer screen to return the screen to its original position. Tips for rotating the computer screen are applicable on all current versions of Windows.

You finished reading the article "**The most effective way to fix the error of not being able to reset Windows 10**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.