

The computer is not recognizing the sound driver.

If you're facing the problem of your computer not recognizing the sound driver, resulting in no sound, please refer to the article below from TipsMake to learn some ways to fix the error.

In the article below, TipsMake will guide you through some ways to fix the problem **of your computer not recognizing the sound driver** or sound card. Additionally, you can refer to other articles already available on TipsMake to learn how to fix the problem of your computer not recognizing the graphics card .



Fixing the problem of the computer not recognizing the sound driver.

Method 1: Reinstall or update the sound driver and BIOS.

Incorrect sound driver and BIOS settings can cause audio-related errors and problems such as loss of sound, the computer not recognizing the sound driver, etc. Therefore, you need to ensure that you have updated your sound drivers and BIOS to the latest versions.

Reinstall the device driver:

Step 1: Press **Windows + R** to open the Run command window.

Step 2 : Enter **devmgmt.msc** and press Enter.

Step 3 : In the Device Manager window, click the + or > icon next to **Sound, video, and game controllers** .

Step 4 : Right-click on the audio driver you have installed, such as Realtek High Definition Audio, and select **Uninstall**.

Step 5 : In the Uninstall Device window, check the box labeled " **Delete the driver software for this device**" and then click **OK**.

Step 6: Finally, restart your computer, and Windows will automatically reinstall the driver.

If the above method doesn't work, try updating your sound driver and BIOS to see if the problem persists.

If you don't know how to upgrade or update your BIOS, you can refer to the guide on how to **upgrade** your computer's BIOS on TipsMake for instructions.

Method 2: Run DirectX Diagnostics

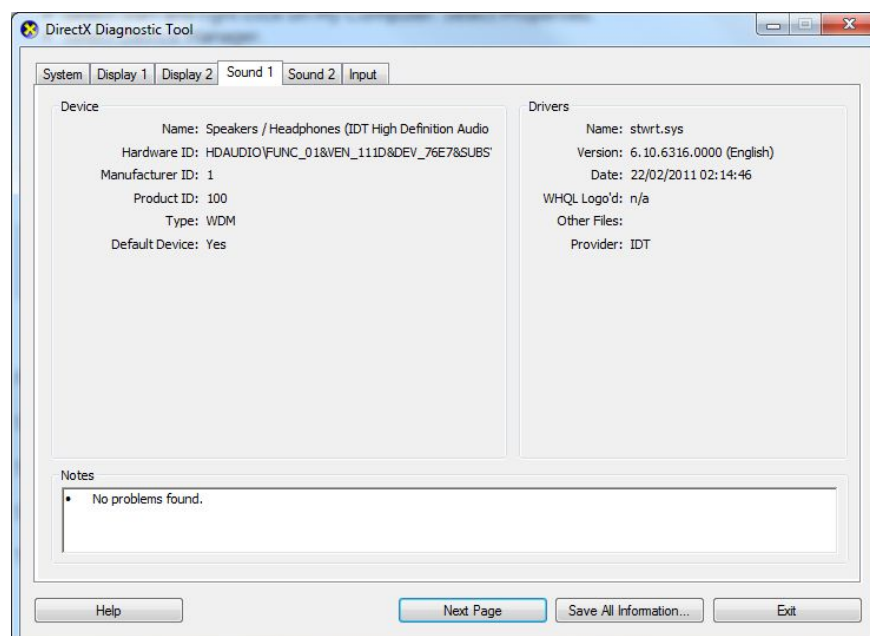
To run the DirectX Diagnostic tool and fix the problem of your computer not recognizing the sound card and having no sound, follow these steps:

Step 1 : First, click on the Start Menu, then type **dxdiag** into the Search box.

Step 2: In the search results list, double-click on **dxdiag.exe** to open the DirectX Diagnostic tool window.

Step 3 : The tool will run and diagnose the problems. Click " **Next Page**" to access each tab.

Step 4: Any errors will be displayed in the Notes box at the bottom corner.



Method 3: Reinstall the sound card

If using an expansion sound card system, you will need to reattach the sound card to ensure it is correctly connected to the system. Follow the steps below:

Step 1: During the installation or removal of any hardware, ensure that your data has been properly backed up.

Step 2 : Disconnect all peripheral devices such as phones, network cables, or USB drives from the computer.

Step 3 : Unplug the power cord and any attached devices.

Step 4 : Remove the system cover.

Step 5: Use your hand to rotate the card holder latch upwards.

Step 6: Gently remove the card from the PCIe x16 card slot, then remove the card from the connector and the system.

Step 7 : Lift the PCI expansion card out of the connector and remove it from the system.

Step 8: Follow the same steps as above to install the sound card into the system, ensuring it is properly connected to the PCIe port on the motherboard.

The article above from TipsMake has guided you through some ways to fix the problem of your computer not recognizing the sound driver, resulting in no sound . Additionally, you can refer to other articles on TipsMake to learn how to fix problems with your computer not recognizing the network card, projector, and printer.

You finished reading the article "**The computer is not recognizing the sound driver.**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.