

The cause of Viettel sim is locked and unlocked

For those who are using Viettel network but are locked in sim card, please refer to the following article to know what causes Viettel sim to be locked, and learn how to open locked Viettel sim so as not to interrupt too Contact me!

The fact that operators conduct recalls or sim keys greatly affect the communication process of many subscribers. And for those who are using Viettel network but are locked in sim, please refer to the following article to know what causes Viettel sim to be locked, and find out how to open the locked Viettel sim so as not to interrupt experience process!

1. What is Viettel Sim Internet? Offers of Viettel Internet sim
2. How to change SIM 4G Viettel at home, only 30 seconds, free, can exchange
3. How to check phone, SIM Viettel, current position supports 4G or not

1. Cause that Viettel sim is locked

Objective reasons:

You enter the wrong card code incorrectly over the specified number of times, specifically after 5 times of incorrectly entering the scratch card code, the sim will be temporarily locked and of course you will not be able to perform any operation on the subscription anymore.

Do not pay attention to the expiry date of sim Viettel, so when the expiry date of the sim card will be locked one way and if it does not renew within 120 days then the sim will be locked with two directions. This situation continues to be prolonged, subscribers will be withdrawn into the general sim repository.

Your subscriber is reflected that disturbing other subscribers or making too many spam messages of sales nature.



Subjective reasons:

Subscribers who have not registered genuine information should be recalled sim. In addition, for postpaid subscribers, if they do not pay the charges as stipulated by the network, they will also be blocked.

2. How to unlock Viettel sim when locked

Case 1:

If the Viettel sim is locked, the subscriber has not registered the main information, then you can go to Viettel's transaction counters to be instructed to be the owner. When traveling, remember to bring the original people's identity card and a copy of the photo for comparison. Prepare some mobile phone numbers (3-5 numbers) that you regularly contact to provide more information to authenticate subscribers more easily.

1. Instructions for adding Viettel prepaid subscription information right at home



On the other hand, if the sim card is locked, you just need to call Viettel switchboard at **1800.8198** and follow the instructions, then you will no longer worry about being blocked by the network operator.

1. Switchboard number of Viettel, MobiFone, Vinaphone, Vietnamobile networks

Case 2:

Your Viettel subscription number will be locked when loading the wrong scratch card 5 times in a row. The only way you need to be able to unlock Viettel sim in this case is to call Viettel switchboard **189** (100 VND / minute) or **1800.8198** (free) and ask the support **operator** to reopen it for you.

To unlock Viettel sim quickly, before calling the operator, you should prepare some following information:

1. Time to lock Sim.
2. Personal information of subscribers is locked.
3. The serial number of the prepaid scratch card that you have incorrectly loaded.

If you use another subscription to call for support, you need to provide a full range of locked sim information:

1. Scratch card has the most recent face value.
2. Available funds are in the original account.
3. Provide phone numbers that are locked due to incorrect card loading 5 times.
4. The sim card serial number of the sim is locked (this number is located behind the sim face).



Case 3:

Sim card that is blocked in one direction due to expiry date, with this situation, subscribers who just need to load the card to add a day to use the sim can automatically reactivate.

Case 4:

For prepaid subscribers 15 days after 2-way lock, please bring your identity card to the transaction points to redo the sim.

Case 5 :

Postpaid subscribers who have not paid the charges for more than 60 days will need to pay all charges at the transaction points and must prove that they are the subscribers.

Above are the reasons that Viettel sim is locked as well as how to open Viettel sim locked the simplest. Hopefully the article will help you easily fix the problem and not interrupt the communication process.

Wish you unlock the Viettel sim successfully!

See more:

1. Get 3 months of free movies on iflix with Viettel sim
2. How to register for 4G sim student package Viettel, Mobifone and Vinaphone
3. How to register Viettel waiting music

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