

The 5 most common errors on Galaxy S7 / Galaxy S7 Edge and how to fix them

Samsung Galaxy S7 and Galaxy S7 Edge are considered the most complete 'super products' of Samsung. These two productions have been around for a while, and quickly became a hot-selling smartphone for the technology market. However, in the process of using, many users find that Galaxy S7 and Galaxy S7 Edge still have some errors, such as Wifi, Bluetooth connection errors ...

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In the following article, Network Administrator has compiled some of the most common errors on Samsung Galaxy S7 and Galaxy S7 Edge as well as some solutions to overcome these errors.

1. "warning, camera failed" error



In the process of using the Galaxy S7 and Galaxy S7 Edge, some users discovered that when they opened the camera application, only a blank frame appeared on the screen and displayed "warning, camera failed" error messages.

Solution to fix errors:

- The cause of the error may be the Smart Stay feature. Samsung's Smart Stay feature is used on the front camera so you can't take your eyes off the screen.

To fix the "warning, camera failed" error temporarily, you can turn off the Smart Stay feature by going to **Settings => Display** .

2. Error of Wifi, Bluetooth connection



Wifi connection error, Bluetooth connection are quite common errors, which occur on the phone lines, in which Galaxy S7 and Galaxy S7 Edge are no exception.

Solutions:

- Wifi connection error continuously interrupted:

Wifi connection errors are constantly interrupted as one of the most common errors, especially happens on Wifi Router that supports both 2.4Ghz and 5Ghz bandwidth. To fix this, go to Advanced Settings on the Wifi Menu on your mobile device, find Wifi Frequency Band. Change Automatic to the default value of 2.4 Ghz.

- Failed to connect to Wifi:

- Turn off your mobile device and Router within about 10 seconds, then turn it back on and try the Wifi connection again.

- Access **Settings => Power saving** and make sure all options are turned off.

- Use Wifi Analyzer to check the Wifi you are connecting with many people connect and use or not, then switch to connect to another Wifi.

- Forget your Wifi connection by accessing **Settings** => **Wifi** , press and hold the Wifi connection you want to forget, then click on Forget and try to reconnect Wifi again.
- Make sure your Firmware Router has been updated.
- Ensure that the applications and software on your device have been updated.
- Go to **Wifi** => **Settings** => **Advanced** and note your device's MAC address, then make sure that this address is allowed to access the Router's MAC address filter.
- **Bluetooth error:**
 - Make sure you don't skip any important steps in the connection process.
 - **Go to Settings** => **Bluetooth** and check without any changes.
 - Go to **Settings** => **Bluetooth** , delete all previous pairings, then try pairing again.

3. Error Power button, Home button and Volume button does not work



In some cases Galaxy S7 and Galaxy S7 Edge users encountered Power button errors and the Volume button suddenly did not work, and even the Recent Apps button or Home button did not respond.

Solution to fix errors:

- The cause of the above error may be caused by a fake application on Galaxy S7 or Galaxy S7 Edge. To fix the error, start your device in Safe Mode and fix the error. If the error persists, proceed to uninstall any application that you just installed and cause an error.

- In some cases, resetting your mobile device is also a good solution. Press and hold the Power button with the Volume down button for a few seconds until the device restarts.

- In some cases the Home and Recent Apps keys do not work, the culprit may be due to Car Mode. To fix the error, just turn off the Car Mode and check if the error has been fixed.

4. Speaker error is wet



The Galaxy S7 and Galaxy S7 Edge are equipped with IP68 which is waterproof to dustproof but this does not mean that your Galaxy S7 or Galaxy S7 Edge is not waterproof.

Although you can 'soak' your Galaxy S7 or Galaxy S7 Edge underwater for 30 minutes but because there are no buttons to close the speaker or connection port, they really work 100% when completely dry.

Solutions:

- Do not open the music, open the speaker when there is water on the speaker as this can cause water to penetrate inside.

- Use a soft towel to dry and limit shock or shake to avoid water getting into the machine.

- Note: Do not use a hair dryer to dry your mobile device, and do not plug in the device immediately.

5. Error Auto correct on Samsung keyboard



Quite a lot of users discovered that Samsung's keyboard automatically adjusts, changes the sign, the meaning of the words.

Solution to fix errors:

To fix this, you can turn off the auto replace feature or remove the 3rd keyboard application that you downloaded and installed on Google Play Store.

6. Soft reset guide, Hard reset, Wipe cache partition, boot Safe Mode on Galaxy S7 and Galaxy S7 Edge



6.1. Soft Reset

Press and hold down the Power button and the Volume down button simultaneously for about 10 seconds until the device turns off completely. This applies when the device screen is unresponsive.

6.2. Hard Reset

- When your device is turned off, press and hold the Volume **down** button, **Home** button and **Power** button simultaneously.
- When the Samsung logo appears, release it at the **Power** button but continue to press and hold the **Volume down** button and the **Home** button.
- When the Android System Recovery screen appears, release your hands at all buttons.
- Use the Volume **up** button to select **Wipe data** or **Factory Reset** , then use the **Power** button to accept.
- Use the Volume **down** button to select **Yes - delete all user data** , then use the **Power** button to accept.
- Wait for the reset process to finish, you will receive the message **Reboot system now** . Click the **Power** button to continue.
- If your mobile device is open, go to **Settings => Backup & reset => Reset device => Erase Everything** .

6.3. Partition partition wipe

- If your mobile device is turned off, press and hold the Volume **down** button, **Home** button and **Power** button simultaneously .
- When the Samsung logo appears, release the **Power** button, but continue to press and hold the **Home** button and the **Volume down** button.
- When the Android System Recovery screen appears, release your hands on all buttons.
- Use the Volume **down** button to select the **Wipe cache partition** , then press the **Power** button to accept.
- When returning to the previous Menu, go to the menu and select **Reboot system now**.

6.4. Boot in Safe Mode

When your device is turned off, open your device again, press and hold the Volume **up** button until the Safe Mode button appears on the screen. Click the **Safe Mode** button to start your device in Safe Mode.

Refer to some of the following articles:

1. Get all notifications from your Android phone on the Desktop screen
1. The difference between jailbreak, root and unlock
1. How to transfer all data from an old Android phone to a new phone?

Good luck!

You finished reading the article "**The 5 most common errors on Galaxy S7 / Galaxy S7 Edge and how to fix them**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us

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