

Symantec is not under pressure to abandon the warning website Bkav

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On December 22, 2009, ICTnews reported that Symantec's Norton Safe Web service evaluated the bkav.com.vn website of Bkis Network Security Center into a dangerous category with 30 threats to users. From the morning of December 24, the dangerous warning for Bkis website at this service has been removed. Mr. Nguyen Minh Duc, Director of Bkis Security said: on December 23, 2009, after receiving information about the Norton Safe Web service listed some websites of Vietnam such as: bkav.com.vn, electric newspaper vietnamnet.vn, news website 24h.com.vn containing dangerous code, Bkis immediately contacted Symantec to request to remove this mistaken warning of the service and on December 24, 2009, Cong Norton Safe Web has automatically removed the information bkav.com.vn website contains dangerous code.

Last week, responding to the Vietnam Post newspaper reporter by phone from the US, Mr. Tran Tuan Khanh, Senior Product Manager of Symantec Group's Personal Consumer Products Division in the United States confirmed Symantec. actively reviewing the old mechanism of many Vietnamese websites after a few days found malicious code, not because the company contacted or pressured Symantec to revise its original review.



Bkis's website has been evaluated by Norton Web Safe

' In the case of BKIS, we have checked and re-evaluated and found no more malicious code on this site to turn green safe. The evaluation mechanism is still the same as before we received the request of BKIS ', Mr. Khanh said.

Regarding the case of VietnamNet's electronic newspaper being warned maliciously, Mr. Khanh said Symantec actively contacted Vietnamnet and asked for support for them. However, Vietnamnet responded that their side knew it (the danger), the IT department of this newspaper had tracked down the threat stemming from an article published by a Vietnamnet reporter. , and that link leads to a web page containing malicious code. They removed the link, so when Norton Safe Web service re-evaluated, the site was clean.

Answering the question of whether it is possible for Norton Safe Web to evaluate a website wrongly, Mr. Khanh said Symantec is looking for a third-party partner who can help it research it. However, the most difficult thing is that the website status is always changing. So today's evaluation may be different tomorrow, so it's hard to know if Symantec misjudged or changed the website itself.

Mr. Khanh said that every day Symantec's service rated 110 million websites worldwide, Symantec could not afford to contact all websites containing malicious code. *' If the administrators of that website are suspicious of this result, we can contact us so we can quickly check and correct the assessment if it is wrong ', Mr. Khanh said.*

Norton Safe Web is a service used to assess the level of reputation of websites , helping Net users to prevent them before accessing websites with potentially dangerous codes. Every day, the Norton Safe Web service tests and evaluates millions of websites worldwide, if it detects that a threat exists on the site, it will bookmark those websites in red or yellow depending on the severity of the threat, or depending on the number of threats detected and other factors.

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