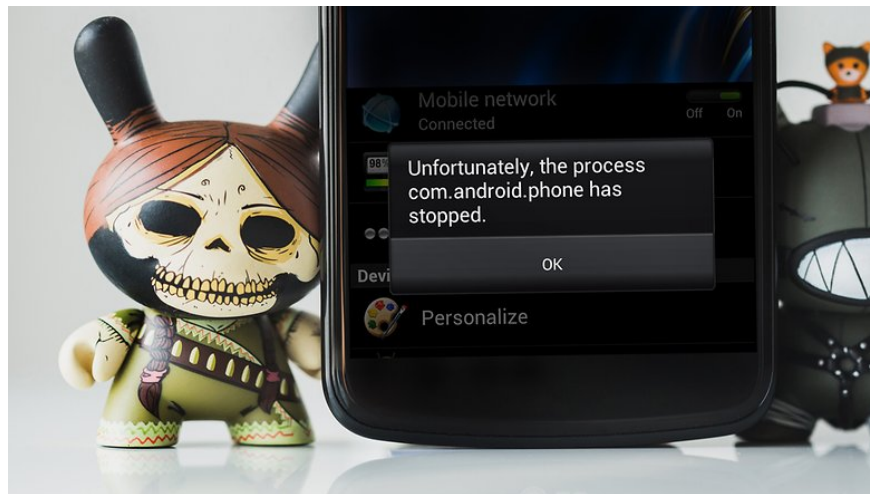


Summary of how to fix 'The process com.google.process.gapps has stopped' on Android device

On Android KitKat, during the process of using, users often encounter an unexpected Android stop error and on the screen display the error 'unfortunately, the process com.google.process.gapps has stopped' and the error 'com.google.process. gapps has stopped unexpectedly '.

On Android KitKat, during the process of using, users often encounter an unexpected Android stop error and on the screen display the error '*unfortunately, the process com.google.process.gapps has stopped*' and the error '*com.google.process. gapps has stopped unexpectedly* '.

How to fix this error. Please refer to the following article of Network Administrator.



1. The cause of the error

The cause of the error may be due to:

- Application failed.
- Install the update (update) inappropriate.
- An error occurred during the update process.

- Install the application incorrectly.
- RAM memory error.
- Some other causes.

2. Delete the application cache

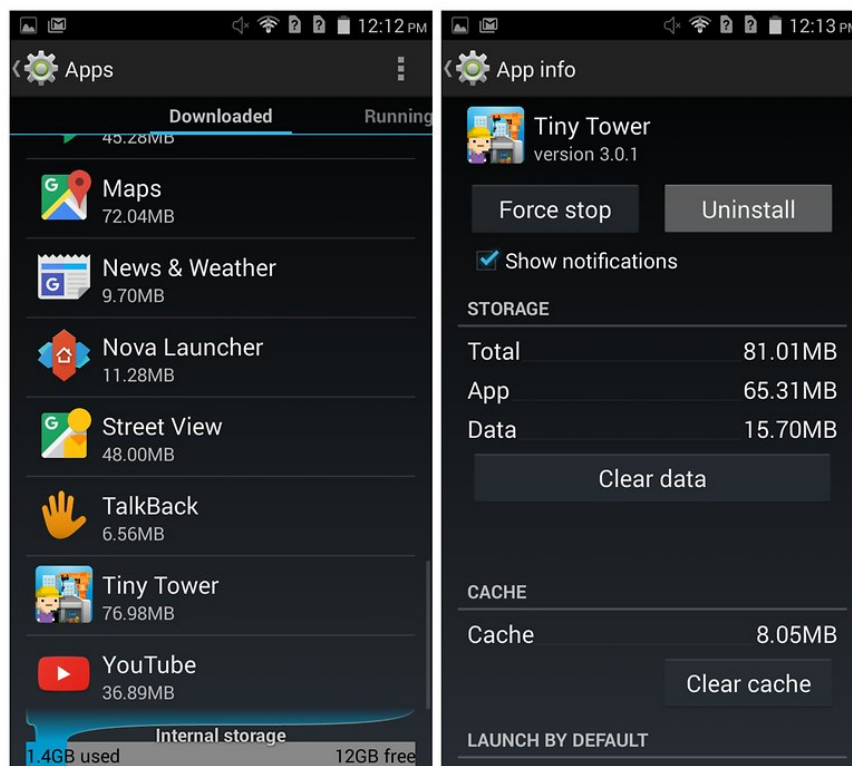
If in the process of opening any application that on the screen of the Android device appears a popup window saying '*Unfortunately, the process com.google.process.gapps has stopped*' and error '*com.google.process .gapps has stopped unexpectedly* ', the cause of the error is most likely due to the application. In this case:

Go to **Settings** => **Apps** and find the wrong application. Click the application and then click **Clear cache** .

If the error has not disappeared, you can proceed to delete the application data. This means that all your data, the gaming process, scores, conversations . are lost. Therefore you should back up the data before proceeding (if desired).

To delete application data, follow the same steps, go to **Settings** => **Apps** and find the error application, then find and click the **Clear data** option.

You can also apply the method to uninstall the application, then proceed to download and reinstall the application.



Refer to the steps to clear the application cache in the video below:

3. Wipe Cache Partition

Sometimes in some cases the cache created on the system partition may be the cause of the error. If only clearing the application cache, it is not enough, and may not fix the error. Therefore, if the error persists, you must perform a wipe partition cache.

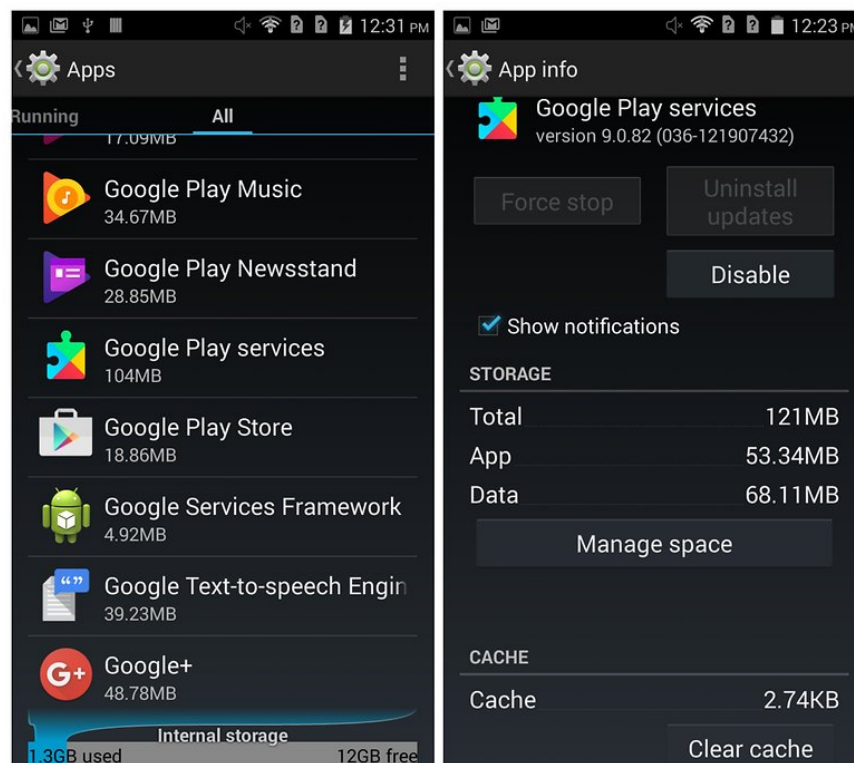
To perform Wipe Partition Cache, follow the steps below:

1. Power off your Android phone.
2. Press and hold **the Power button + Volume down button** at the same time.
3. At this time the screen of Android System Recovery appears.
4. Use the **Volume Up / Down button** to select to **wipe the partition cache** .
5. Finally press **the Power button** to confirm.

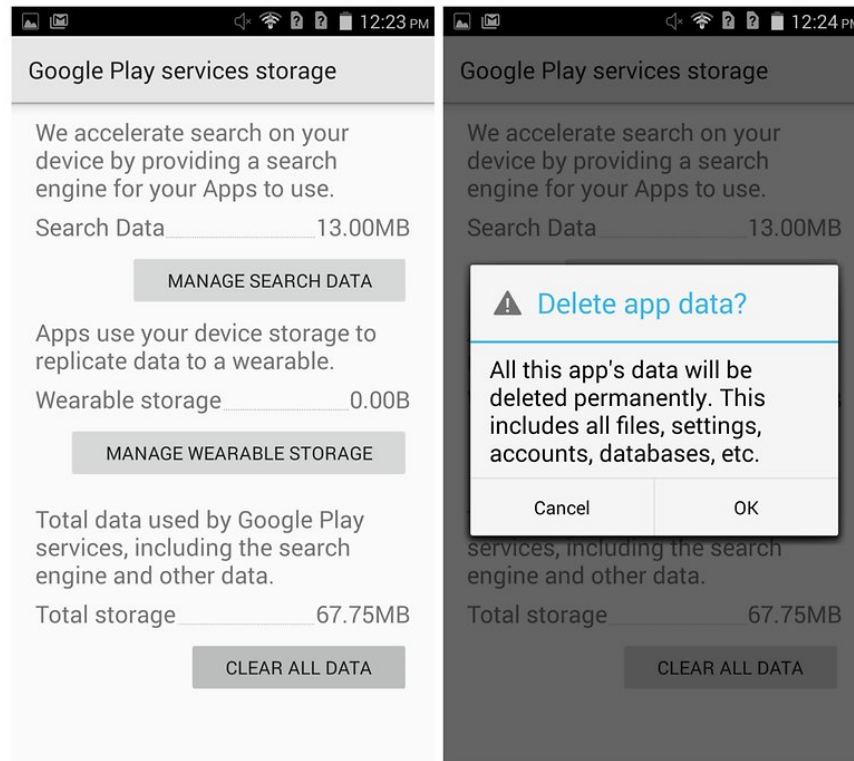
4. Delete Google Play Services data

If you've applied a solution to clear specific cache and application data or uninstall the application and still don't fix the error, you can apply the solution to delete the Google Play Services data.

First go to **Settings => Apps => Google Play Services** . On the App info page, find and click **Manage space** button .



On the next window, click **Clear all data** . At this time, the screen will warn you whether you want to delete all data permanently. Click **OK** to continue the process.



5. Reset application options

Go to **Settings => Apps => All** and reset the app option by clicking the 3 dots icon or the gear icon.

6. Perform Hard Reset to Android device

If you have applied all of the above solutions and still cannot fix the error, you can perform a hard reset to fix the error.

Note that if you reset your Android device, all data stored on your device will be erased. Therefore, before performing the reset process, it is best to make a backup of the data on your Android device.

To reset your Android device, follow the steps below:

1. Power off your Android device.
2. Press and hold simultaneously the **Volume Down button + Home + Power button** at the same time.
3. On the System Recovery Menu, select the **Reset** option using **the Increase or Decrease volume buttons** to navigate.
4. Press **the Power button** to confirm.

Now your Android device will restart. After the booting is complete, you will be asked to reset your Google account and some other application settings.

Also you can refer to the details of the steps to perform hard reset on Android device in the video below:

7. Reinstall specific applications

If the error still occurs, then you should uninstall the application that caused the error, then proceed to download and reinstall the application and check whether the error has been fixed.

Make sure you have backed up the data before uninstalling the Android app.

8. Update Android application

To update the Android application, follow the steps below:

1. Go to Google Play Store.
2. Click on the 3 row line icon in the left pane of your Android phone.
3. Click **My Apps** .
4. Finally, click and update the application that caused the error on your Android device.

Refer to some of the following articles:

1. The difference between jailbreak, root and unlock
1. Decode the errors encountered on Google Play and how to fix them
1. How to transfer all data from an old Android phone to a new phone?

Good luck!

You finished reading the article "**Summary of how to fix 'The process com.google.process.gapps has stopped' on Android device**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.