

Summary of 20 most common problems on Android and how to fix them

The following article summarizes the common problems encountered on Android phones and the easiest way to fix them. These errors do not depend on what device you are using or Android version, the solutions below are extremely simple, anyone can follow them.

Android is a stable, reliable operating system, and is quite resistant to malicious code. However, it's not perfect, you can fix some common problems later on Android with just a few tips.

The following article summarizes the common problems encountered on Android phones and the easiest way to fix them. These errors do not depend on what device you are using or Android version, the solutions below are extremely simple, anyone can follow them.

20 common issues on Android devices

1. Can't access the Google Play Store
2. Not enough space on the device
3. The application cannot be downloaded on Google Play
4. How to reinstall Google Play
5. How to install Google Play
6. Want to use the Google Play Store lower version
7. Free up RAM space on the device
8. System UI not working (Android 9 or higher)
9. Android Download Manager does not work
10. Cannot find downloaded file
11. Can't play downloaded videos
12. Accidentally installed Android Malware malware
13. Slow Internet speed on Android
14. Unable to connect to WiFi
15. Cracking an Android device
16. Android device has trouble booting
17. Android device cannot be turned on
18. Android doesn't accept microSD card
19. Unable to connect an Android device to a Windows computer
20. Restore original settings

1. Can't access the Google Play Store

If Google Play exits unexpectedly after opening, it is possible the problem lies in a corrupted cache. Emptying the cache will usually fix this problem. Please follow these steps:

1. In **Settings**> **Apps & Notifications**> **See all X apps** .
2. In the list, find and select **Google Play Store** .
3. Open the **Storage & cache section** , select both **Clear storage** and **Clear cache** (older versions of Android use the word **Data** instead of **Storage**).
4. Restart the device.



Search settings



Customize your Pixel

Try different styles, wallpapers, and more



Network & internet

Wi-Fi, mobile, data usage, and hotspot



Connected devices

Bluetooth, NFC



Apps & notifications

Assistant, recent apps, default apps



Battery

62% - More than 2 days remaining



Display

Styles, wallpapers, screen timeout, font size



Sound

Volume, vibration, Do Not Disturb



Storage

71% used - 18.70 GB free



Privacy

Permissions, account activity, personal data



Location

On - 22 apps have access to location



Apps & notifications



Recently opened apps



Falcon Pro

0 min. ago



RedReader

14 min. ago



Google

3 hr. ago

[See all 109 apps](#)

Notifications

On for all apps

Assistant

Hey Google, squeeze and more

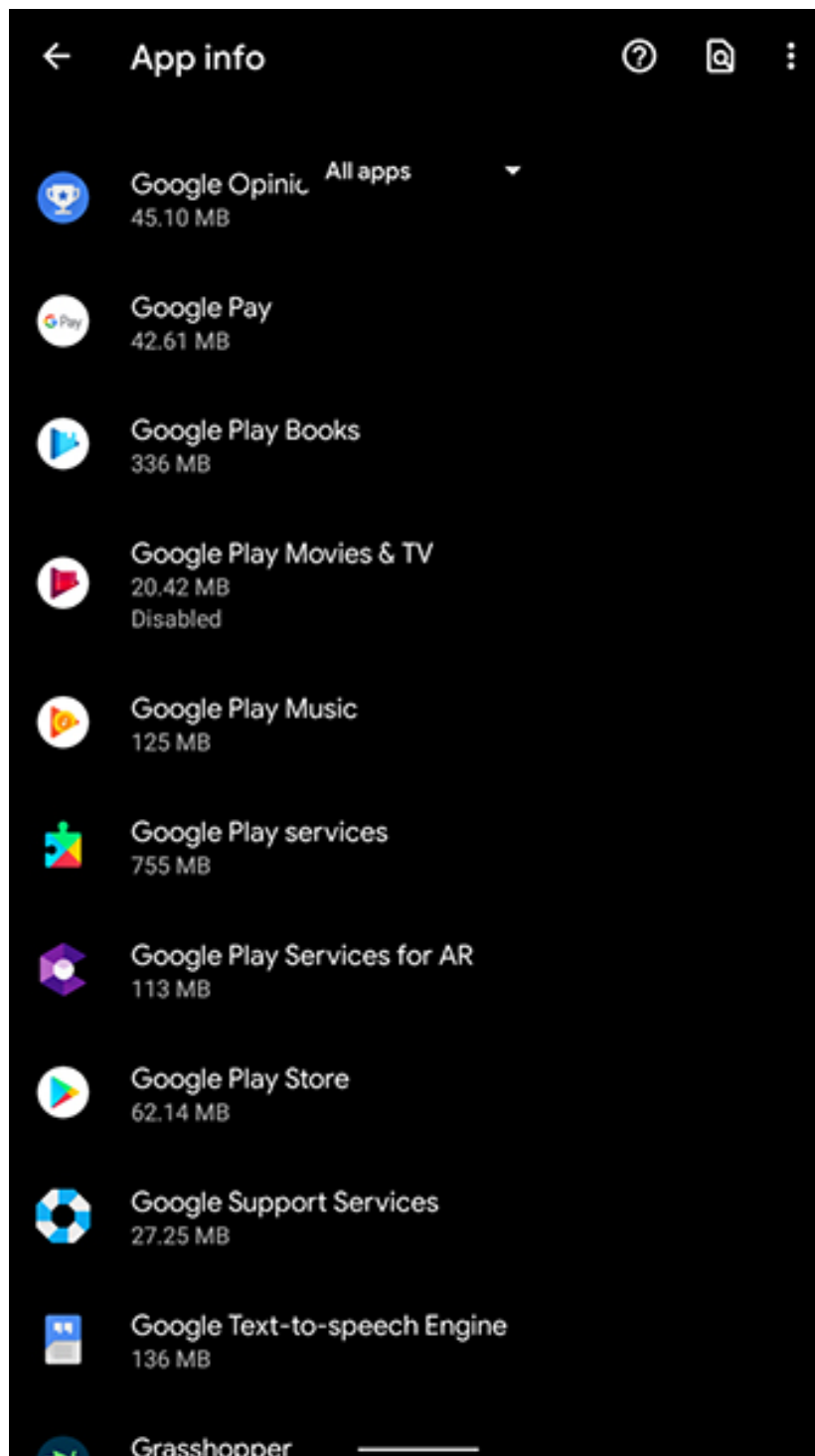
Screen time

9 minutes today



Advanced

Default apps, Permission manager, Emergency alerts, Special a..

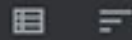


If the error still does not fix, choose to clear the memory and cache of Google Play Services and Google Services Framework, following the steps above. Remember to restart your computer when the process is complete.

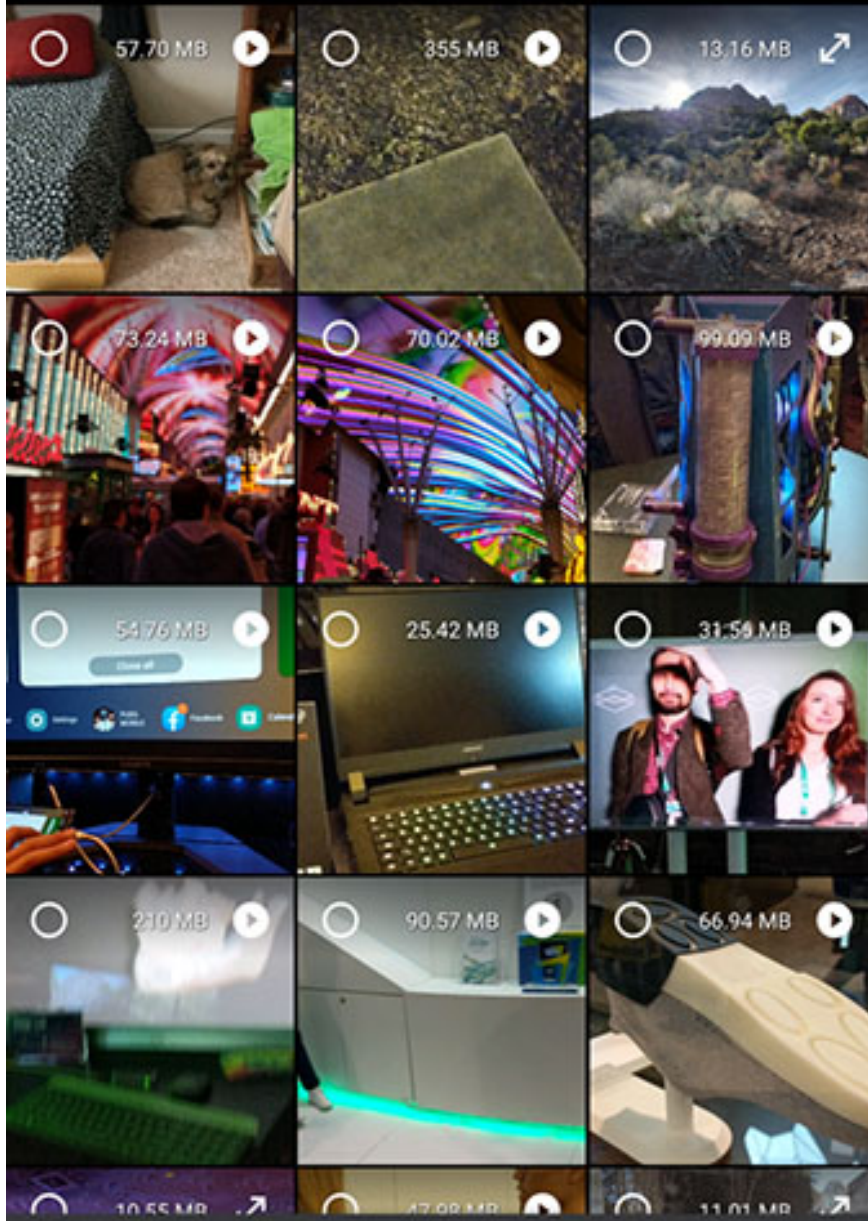
2. Not enough space on the device

If your phone does not have enough space and does not support external memory cards, the only option is to delete the file. But how do you know which files are not needed in the device?

← Large files



All items



Delete



Tap to set your name

0.97 GB

Space
saved

0

Share
recipients



Settings

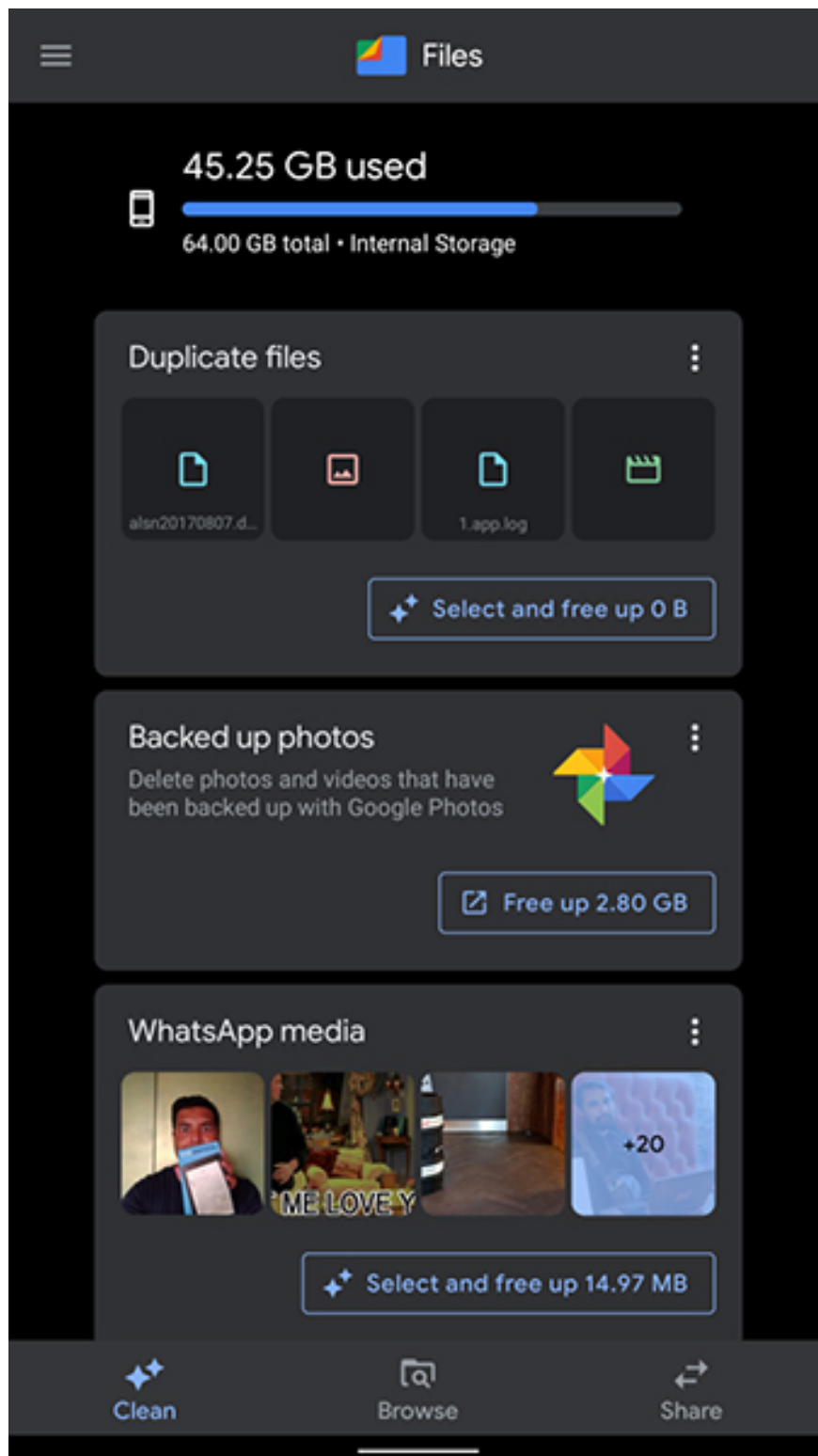


Help & feedback

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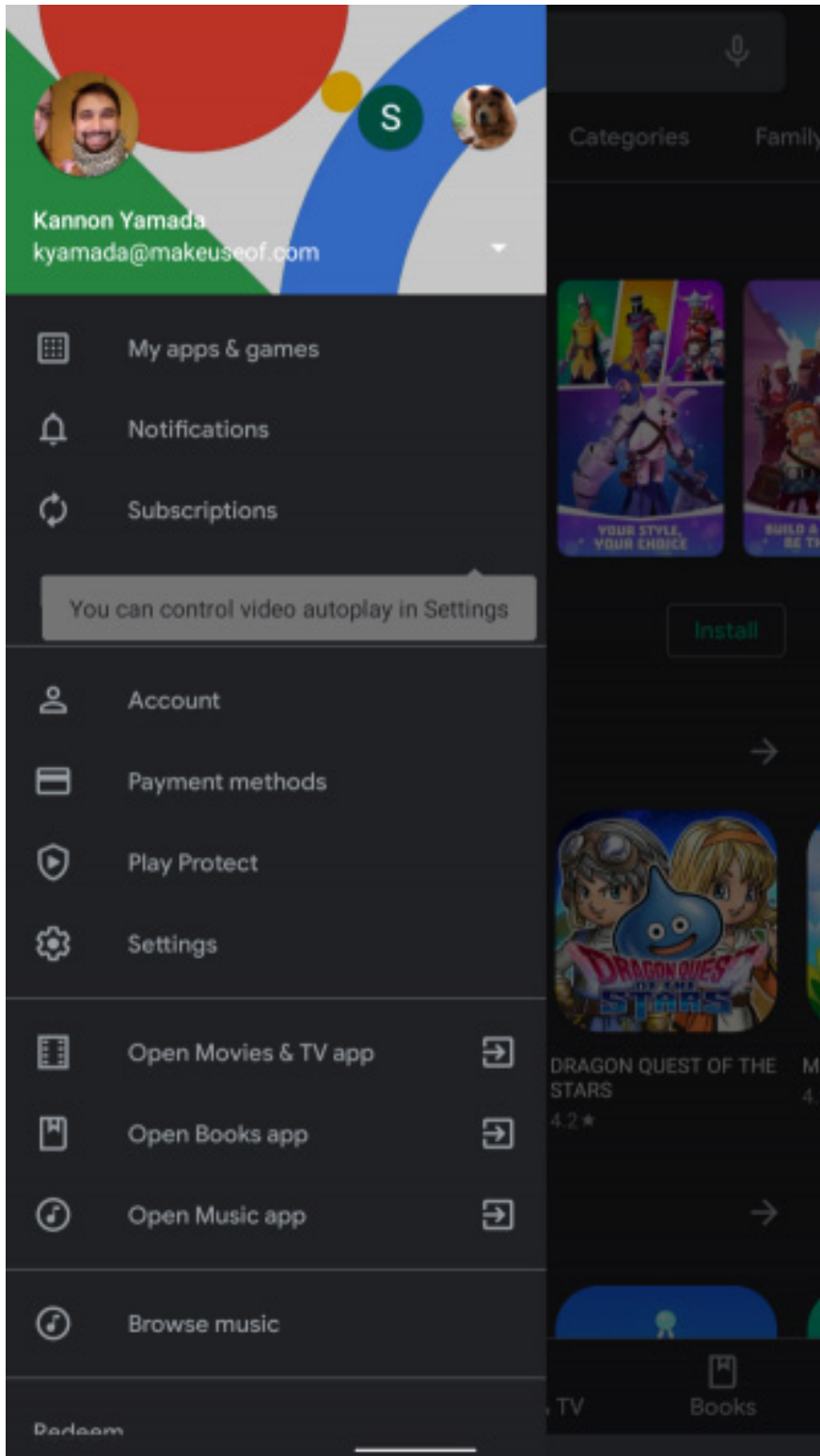


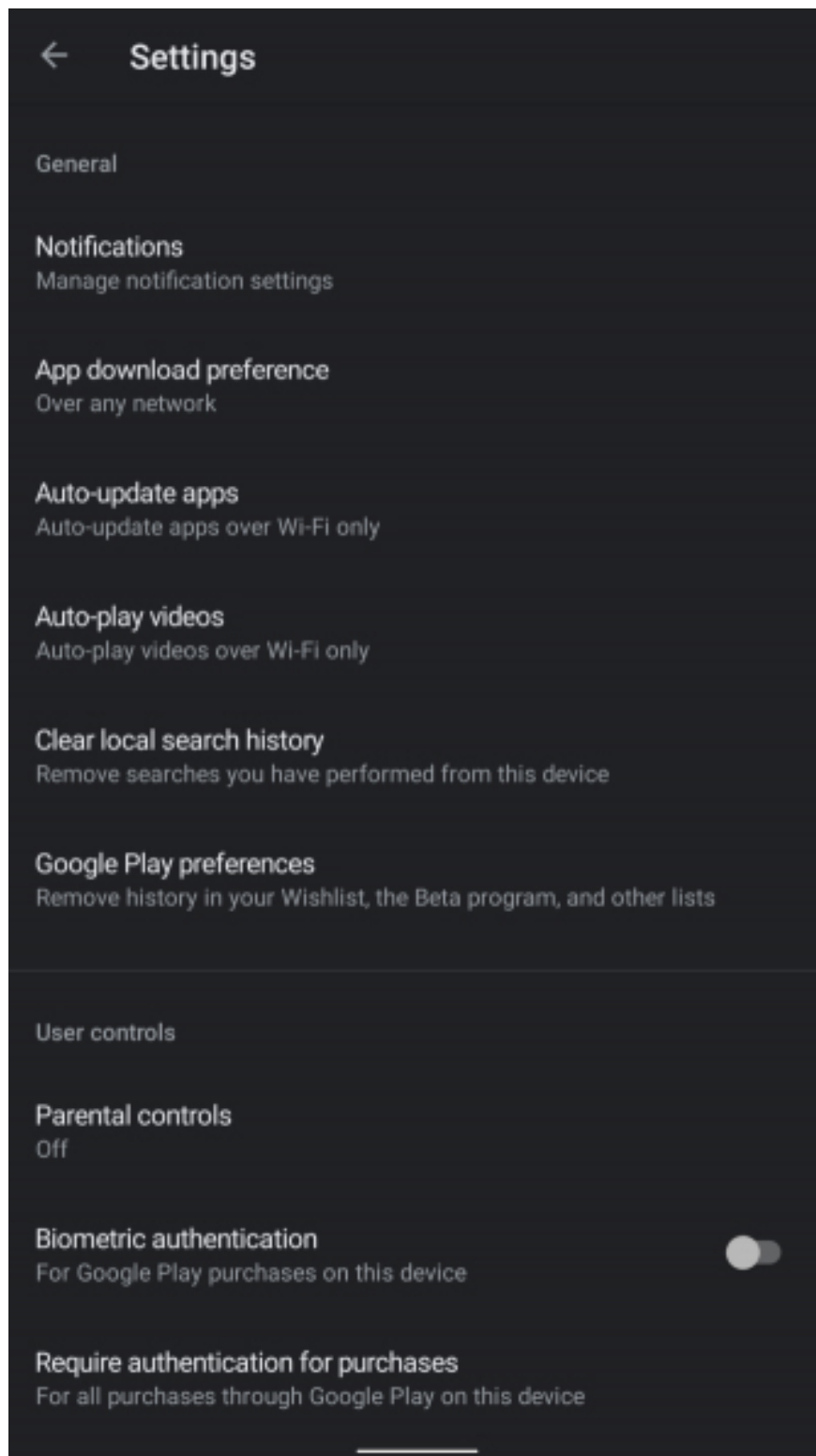
One of the best workarounds is to use Google's Files Go. It will automatically search for agents or memory hogs, such as large media files, and delete them if you allow them. The downside of this application is that it allows a lot of access from Google to the content on your device.

Users can switch to DiskUsage. This is a free and open source software, but it hasn't been updated since the end of 2017.

3. The application cannot be downloaded on Google Play

Sometimes, Google Play cannot install applications. You can use either of the two ways below to fix this problem. The first is to clear the cache of Google Play, as instructed above. Or the second way is to delete the history of Google Play.



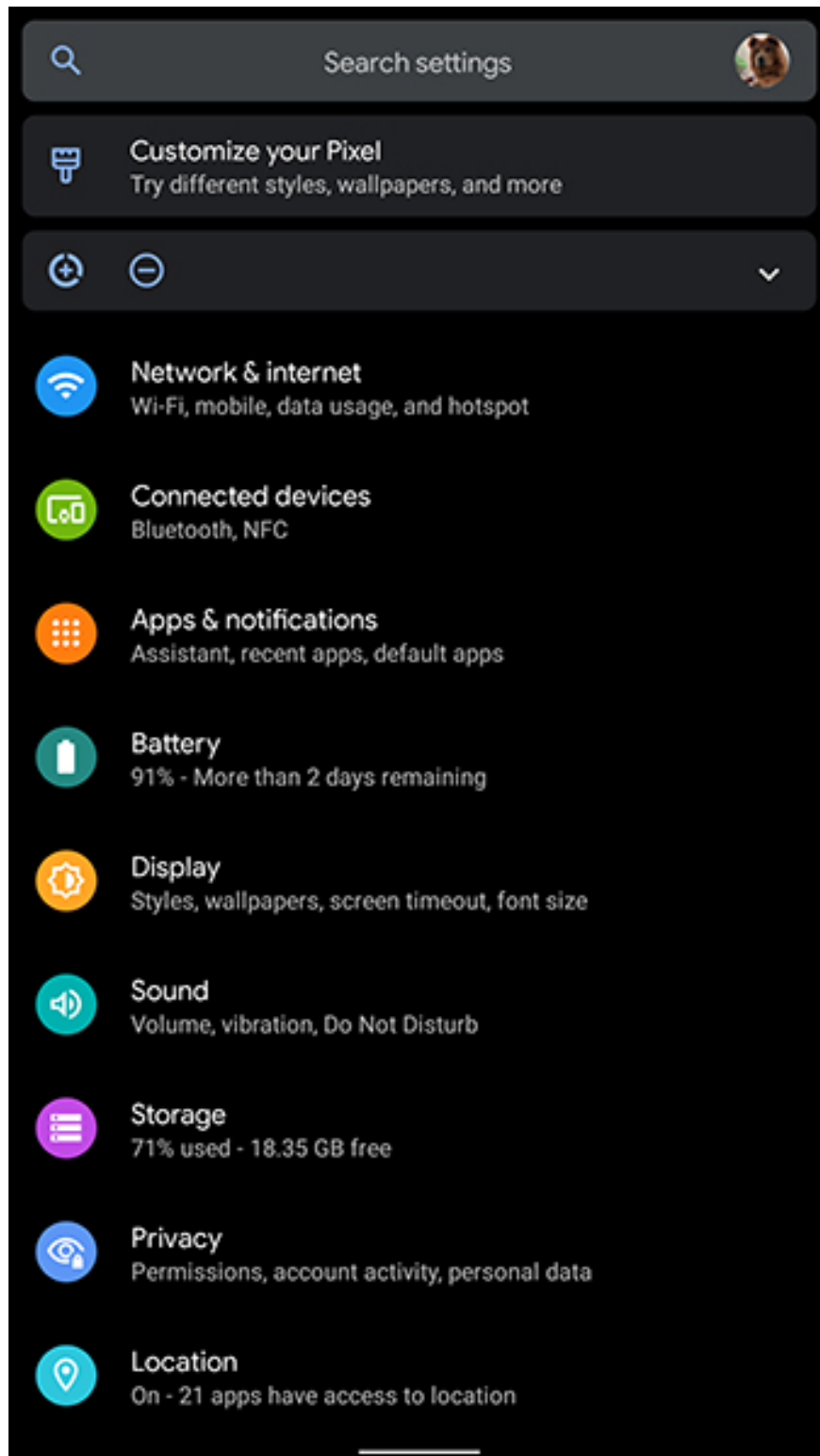


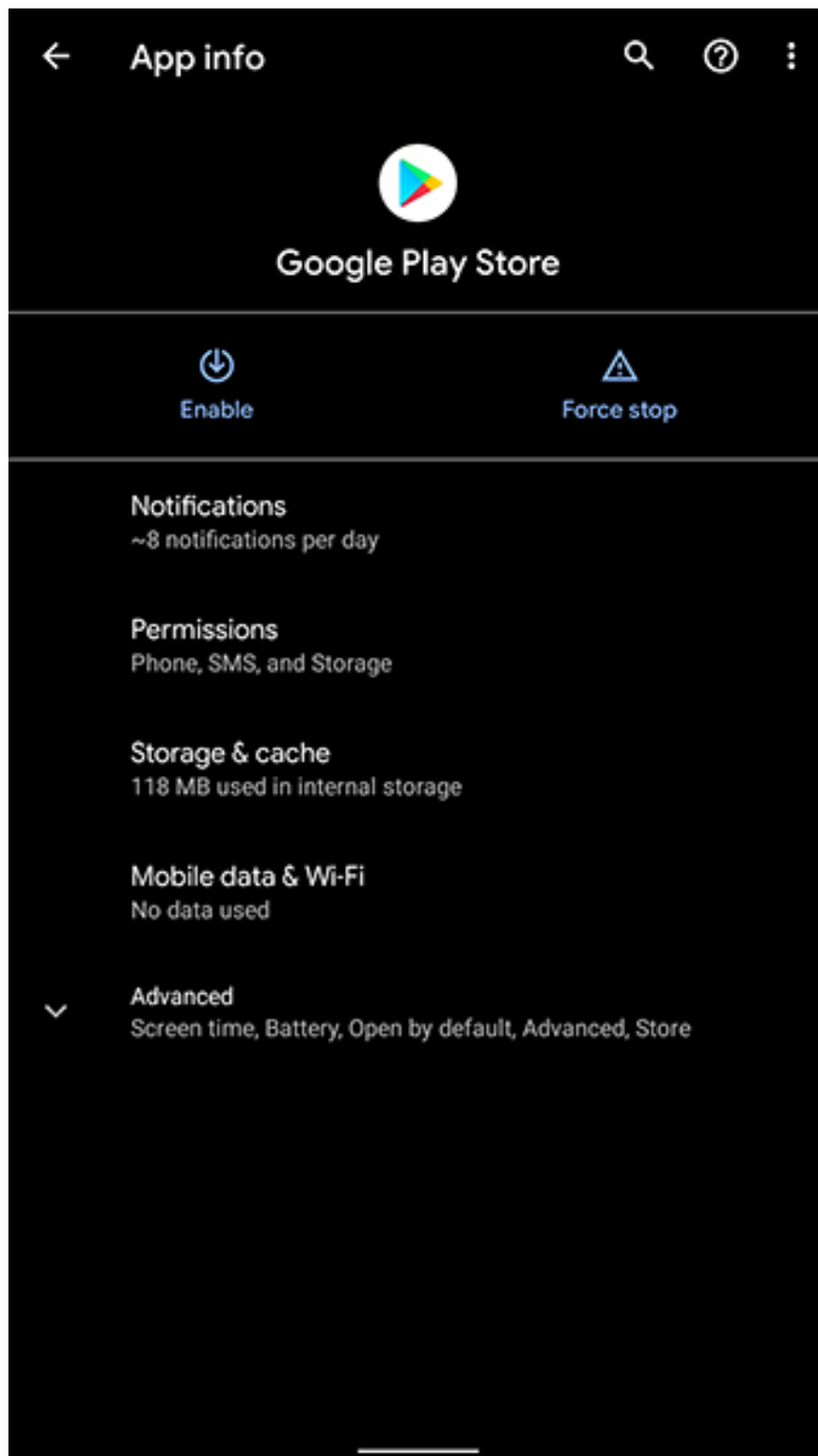
This is not a universal solution, but if the case of clearing the cache does not work, you can try to solve this way.

1. Open **Google Play Store** .
2. Open the left toolbar, select **Settings** .
3. Select **Clear local search history** .

4. How to reinstall Google Play

You cannot delete the Google Play Store without affecting the device. If you think Google Play has been deleted, chances are it is just being hidden somewhere. To reactivate Play Store, follow these steps:





1. In **Settings**> **Apps & notifications** , and select **See all X apps** .
2. At the top of the list, select **All apps** and go to **Disabled apps** .
3. Find the **Google Play Store** there. Click the **Enable** icon to reactivate the application.

5. How to install Google Play

Some imported tablets and phones do not have the Google Play Store pre-installed on the device. In this case, you need to find an APK Play Store file from an external source, then install it manually.

To do this, please refer to how to install apps from outside on Android devices here.

1. How to download CH Play and install Google Play on your phone

6. Want to use the Google Play Store lower version

Sometimes, the latest version of Google Play doesn't work on your device. In this case, you can reinstall the old version.

You can find a list of old Play versions online and download and install them manually. Note, however, that obsolete versions will no longer work.

7. Free up RAM space on the device

The Android operating system is most stable when the number of applications running in the machine is at a minimum. However, there are applications that run in the background even when you are not using them.

The more apps you have installed, the higher the risk of having them running in the background. This problem consumes a lot of resources and power of the machine. The only way to solve that is to uninstall all unnecessary applications.

You should not use task killer apps, as they may adversely affect the functionality of the device. Moreover, this is not a solution to the root issue: applications that run in the background can then function as normal.

8. System UI not working (Android 9 or higher)

Sometimes the User Interface (UI) system is not working properly. If restarting does not solve the problem, you can clear the UI system cache. To clear the cache, follow these steps:

1. Turn on **Settings > Apps & notifications** , and select **See all X apps** .
2. Open **All apps > System UI** .
3. Select **Storage & cache > Clear cache** .
4. Restart the device.

On versions of Android 10 or later, you do not have access to the System UI service. However, you can still edit the System UI by using the System UI Tuner application. Unfortunately, this app only changes a few things on the Android user interface, such as the status bar. But that's better than nothing, right.


9. Android Download Manager does not work

Sometimes Android Download Manager does not work properly. At this time, the downloaded file (temporarily stored in the cache) is corrupted.


Editor

Link

w&_p=Y29tLnNIYXpvbi5mZWVkbWU&k=f55affa2a8a0a00434d8384334dde6975e5d9c0e

Name **6.88m** 


FeedMe RSS Reader
Podcast_v3.12.2_apkpure.com.apk

Advanced (path, speed, etc.) 

ADD CANCEL **START**

Just Rss Feedly Cla Feedmesh NEWS
 ssic ssic Reader: ...

★★★★★ ★★★★★ ★★★★★ ★★★★★ 10/10



Downloading



Folder for files

/storage/emulated/0/ADM

Simultaneous downloads 1



Threads per download 5



Download speed MAX



Smart download



Auto-resume



Notifications



Pop-up messages



Icons downloads



Vibration



Sounds



DISABLE ADS



Exit



Settings



Browser



STALL

Clearing the cache can also solve this problem. However, it cannot do anything on Android versions 10 or newer. Here's how to clear the cache:

1. Open **Settings**> **Apps & notifications** and select **See all X apps** .
2. Select **All apps**> **System UI** .
3. Select **Storage & cache**> **Clear cache** .
4. Restart the phone.

If Android Download Manager is still not working, or in case you use a newer version of Android, try using an external application like Advanced Download Manager.

10. Cannot find downloaded file

By default, Android stores all downloaded files in a folder called Download. You can find the location of this folder by using a file manager app, such as Ghost Commander. When the installation is completed, drag down / Download and you will see a series of downloaded files.

If you don't want, Google's Files Go is an easier option. It also includes a direct link to the main page.

11. Can't play downloaded videos

If you're having trouble playing videos on Android devices, try using VLC Player or MX Player. These two applications can play almost any video format. Sometimes, some videos use a proprietary format that cannot be played on the device. At this time, there is no workaround besides installing a proprietary video codec.

If neither the MX nor the VLC Player played the video, it might be a problem. You should delete and reload.

12. Accidentally installed Android Malware malware

If you suspect that your computer may contain malware, quickly uninstall it. In case you do not know which application is causing the problem, follow these steps to find and remove Android malware.

If it's absolutely necessary, you can refer to some paid anti-malware software for Android.

In addition, Google Play Protect is pre-installed in your device to ensure your device's safety. To turn on Google Play Protect, follow these steps:

1. Open **Google Play Store** .
2. On the upper left corner toolbar, select **Play Protect** .
3. Select **Settings** on the right corner of the screen.
4. Turn on **Scan apps with Play Protect** .
5. Select the **Refresh** arrow next to the shield icon to start scanning.

4:31



55%



Kannon Y

kannon.y@gmail.com

S



My apps & games



Notifications



Play Pass



Play Points

New



Subscriptions



Wishlist



Account



Payment methods



Play Protect



Settings



Open Movies & TV app



Open Books app





Play Protect



Looks good

No harmful apps found



Recently scanned apps



+18
more

Apps scanned at 6:49 AM

Play Protect regularly checks your apps and device for harmful behavior. You'll be notified of any security risks found.

[Learn more](#)



Play Protect settings

General

Scan apps with Play Protect

Play Protect can scan this device and warn you about harmful apps



Improve harmful app detection

Send unknown apps to Google for better detection



If your device does not support Google Play Protect or you want another security application, Malwarebytes Security is a good choice.

13. Slow Internet speed on Android

Low connection quality is a common problem for both WiFi and mobile networks. Improve WiFi speed by turning your router back on.

For connection problems, please refer to the article below.

1. Mobile data connection too slow? Try the following 7 network acceleration tips

14. Unable to connect to WiFi

This problem is most likely caused by a router malfunction. Refer to how to fix network connection problems here.

1. Speeding tips for wirelessly connected routers

15. Cracking an Android device

If you forgot your Android password, first follow the steps in the article below:

1. How to forget a password on Android?

If that doesn't work, you can use the bootloader. This is a program that allows you to restore the original operating system settings.

There are many ways to crack Android devices, but none is as reliable as restoring factory settings.

For most products, you can access the bootloader by holding down the volume down and power buttons at the same time until the phone opens the bootloader. Once in, select Recovery Mode.

16. Android device has trouble booting

If your phone won't boot, turn on Android's Safe mode. This mode allows you to disable all unnecessary applications that may be causing the device to malfunction.

17. Android device cannot be turned on

If your phone won't turn on, try the following:

1. Remove the battery and reinstall it (if possible).
2. If the battery is not removable, hold the power button for about 15 seconds.
3. Plug in the charger, wait a few minutes, then press the power button again for about 15 seconds.
4. If the problem persists, take the device to a service center for repairs and warranty.

18. Android doesn't accept microSD card

When this happens, format the SD card right in the device. Steps to format the microSD card on Android:

1. In **Settings**> **Storage** .
2. Scroll down to the bottom and choose **Format SD card** .
3. Select **Format SD card** again.

On Android 10, the method may be a little different:

1. In **Settings**> **Storage** .
2. In **Portable Storage** , select **microSD card** .
3. Click the three-dot button at the top right corner of the screen.
4. Select **Storage settings** .
5. Select **Format**> **Format SD Card** .



Storage



DEVICE STORAGE

15.16 GB

Total used of 64.00 GB



Internal shared storage

15.16 GB used of 64.00 GB

PORTABLE STORAGE



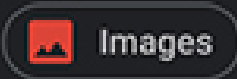
Samsung SD card

3.15 MB used of 110 GB



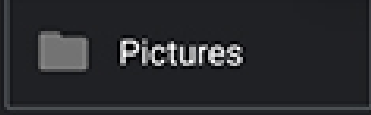
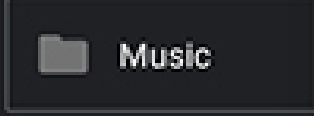


Samsung SD card



- New window
- New folder
- Sort by...
- Select all
- Hide internal storage
- Storage settings
- Get info

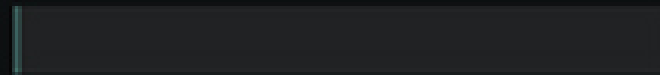
FILES ON SAMSUNG SD C





3.15 MB

Used of 110 GB



Format

Format this SD card?

This Samsung SD card needs to be formatted to store apps, files, and media.

Formatting will erase existing content on the SD card. To avoid losing content, back it up to another SD card or device.

CANCEL

FORMAT SD CARD

EJECT

If the format doesn't work on your phone, plug the card into your computer and reformat the card on it.

19. Unable to connect an Android device to a Windows computer

There are two ways that an Android device can be used to connect to a computer: Android Debug Bridge (ADB) or Media Transfer Protocol (MTP). ADB helps you interact with the Android operating system, while MTP only allows access to specific media storage folders.

Using ADB is more complex, which means more problems will be encountered.

20. Restore original settings

If all of the above fail to resolve the issue, you will need to restore factory settings. Remember that this will erase everything on your device, so before restoring to factory settings, back up your device.

On Android 10, follow these steps:

1. In **Settings**> **System**> **Advanced**> **Reset options** .
2. Select **Erase all data** (restore factory settings)
3. Confirm operation, enter the password to start the process.



System



Languages & input

SwiftKey Keyboard



Gestures

Active Edge on, squeeze for your Assistant



Date & time

GMT-08:00 Pacific Standard Time



Backup

On



Reset options

Network, apps, or device can be reset



Multiple users

Signed in as Kannon



Developer options



System update

Updated to Android 10



Reset options



Reset Wi-Fi, mobile & Bluetooth

Reset app preferences

Erase all data (factory reset)



Erase all data (factory reset)

This will erase all data from your phone's internal storage, including:

- Your Google Account
- System and app data and settings
- Downloaded apps
- Music
- Photos
- Other user data
- eSIMs

You are currently signed into the following accounts:



kanoyama@gmail.com



smayonuk@gmail.com



kyamada@makeuseof.com



smayonuk@gmail.com



kanoyama@live.com



Cortana

Erase all data

To restore factory settings on older versions of Android:

In **Settings**> **Backup & reset** .

Select **Reset at** the bottom and confirm.

You can refer to the article about restoring factory settings on Android here.

1. Instructions to reset Android phone to factory reset

You finished reading the article "**Summary of 20 most common problems on Android and how to fix them**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.
