

Summary of 18 common errors on Samsung Galaxy S5 and how to fix errors

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Samsung Galaxy S5 is one of the high-end smartphones, favored by many users. Although it is rated as "a superhero", however, in the process of using this high-end smartphone line, users cannot avoid some errors.

Here is a summary of 18 common errors on Samsung Galaxy S5 and some ways to fix these errors.



1. Error headphones on Galaxy S5

Headset bugs are one of the most common errors on Samsung Galaxy S5 phones. To fix this error, follow the steps below:

Step 1:

Check if you plugged in the right earpiece on your Samsung Galaxy S5 phone?

Step 2:

Make sure your phone is not set to silent mode.

Go to Volume Settings and search for Speaker icon. If you see the Speaker icon here and the headset on your phone is lost, then just adjust the Speaker volume is finished.

Step 3:

Check and clean the dirt at the headphone jack.

Step 4:

Check if the headset and headphone port are broken. If the headset or headphone port is broken, you need to change the headset or plug port to correct the error.

2. Error 919

Error 919 on Samsung Galaxy S5 usually occurs during the process when you install an application on the phone.

Solution 1: Clear the data cache

Go to **Settings** => click **Application** => **Manage Application** => select **Google Play** => select **Clear Cache** .

Go back to **Home screen** => **Download Manager** => select **Clear Data**.

Once completed, check to see if the problem is fixed.

- Solution 2:

Check your Internet connection on your Samsung Galaxy S5 phone: Wifi and mobile data.

- Solution 3: Change APN settings

Go to **Settings** => **Wireless and Networks** => **Mobile Network** => **name APN** => edit **APN settings** .



3. Galaxy S5 error responds slowly

Although Samsung Galaxy S5 has built-in RAM and a large-capacity processor, some users still complain about the device's response speed quite slowly.

To fix this error, follow the steps below:

Step 1:

Change your Android device launcher. You can use Nova Launcher by searching the application on Google Now.

Step 2:

If you're using any Animation, turn off that Animation.

Step 3: Open the S voice feature

Press twice on the **Home** => button on **Settings** => leave the **Open Via Home** option unchecked if this option is already selected.

Step 4:

Turn off the Auto **Data Sync** feature .

Step 5:

Disable applications that you rarely use.

4. Galaxy S5 error automatically restarts and vibrates

The cause of this error may be because the Power button (power button) is faulty. If the power button is stuck, it will cause many problems. To fix this error, follow the steps below:

Step 1:

First remove your phone battery, then press and release the Power button several times.

Step 2:

Perform step 1 until you hear a click on the Power button.

Otherwise, it is likely that your Power button is broken, which means you will have to replace the New Power button.

5. "Freeze" errors of applications

Many Galaxy S5 users also often complain that applications on their devices are often frozen and take a long time to be restarted.

- Solution 1:

Remove those applications, then go to Google Play to download and reinstall the app.

- Solution 2:

After uninstalling the application, proceed to remove the microSD card from your phone, then use a new memory card inserted into the phone and reinstall your application.

- Solution 3:

Contact the application developer to ensure the application compatibility and the Android version you use.

- Solution 4: Reset your phone to the default state

Note: before performing, remember to back up your data.

- Power off your Galaxy S5 phone.

- Press and hold **down the Power button, Home button and Volume up button** until the phone vibrates, then just release the Power button.

- After the Recovery Android screen appears, release your hands from the other 2 buttons.

- Mark **Wipe Data** or **Factory Reset** using the Volume button and confirm your actions using **the Power button**

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- Next, check **Yes - delete all user data** by using **the Power button** and start the process of resetting your phone to default.

6. Error hanging Android logo

- Turn off your phone.

- Press **the Home button, Power button and Volume up button** at **the same time**, wait until your phone vibrates, then release the hand at the Power button.

- At this time, Android Recovery screen appears, then you release your hand at Home button and Volume up button.

- Use the Volume down button to mark Wipe Cache Partition and confirm using the Power button.

- Next, select Reboot system now by pressing the Power button.

- Finally restart your phone by pressing the Power button.

7. Error turning on, turning off Galaxy S5

Although Galaxy S5 is designed and integrated with many features to open multiple applications at the same time, however, in some cases when you open too many applications, causing a phone error that is hot and cannot be turned off suffered.

- Step 1:

Minimize the use of Internet-connected applications and video applications.

- Step 2:

Keep your device in a cool place, away from high temperature locations.

- Step 3:

Replace the current SD card with a new SD card.

- Step 4:

During charging, do not use the phone to play games.

8. USB connection error

If you're having trouble connecting USB to your Galaxy S5 phone, try:

- Use the original USB cable.

- Avoid using unidentified devices to access your Samsung Galaxy S5 phone.
- Try connecting your phone directly to the computer.
- Check the USB port on your phone, and make sure there is no damage related to the liquid.
- Disable antivirus and firewall programs on your computer (if any).
- Disconnect the USB cable on your phone and computer.
- Connect your phone directly to the computer.
- Try plugging in a new USB port.

9. Error not reading email

- Solution 1:

- + **Go to Settings => Account and Sync** and activate this option.
- + **Go to Settings => General Tab => Accounts => Open Email application (synchronous activation) => select account settings => select Synced Email .**

10. Email asynchronous error on Samsung Galaxy S5

Step 1:

Activate auto-sync by going to **Settings => Accounts & sync => selecting Auto Sync.**

Step 2:

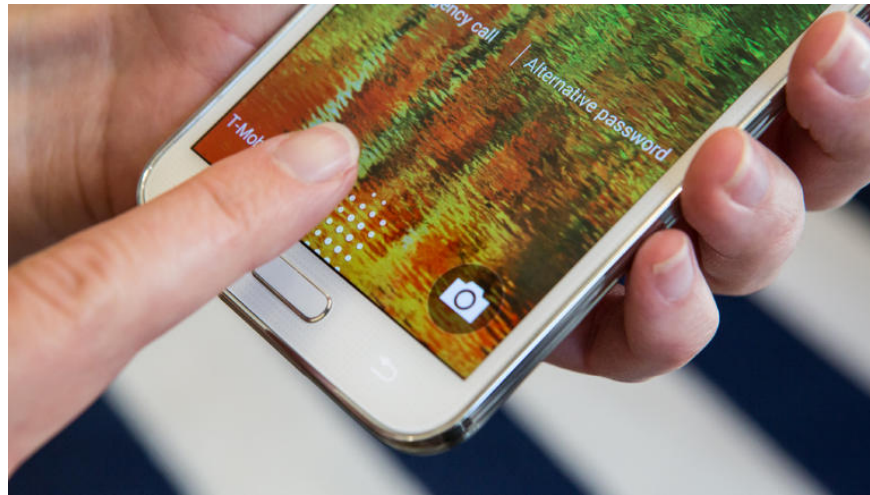
Disregard Block Background by accessing Power Saving mode on the Settings app.

Step 3:

Enable Master Sync by swiping from the top to the bottom of the phone screen, click on the 3 dots icon => enable Master Sync feature by clicking the **Sync** button.

Step 4:

Enable the Global Sync feature by going to **Settings => Data Usage => Menu => Auto Sync Data.**



11. Battery error

Galaxy S5 is a high-end smart phone line, which is integrated with many new features to give users a great experience. However, like other smartphones, battery error is one of the common errors that occur on this high-end smartphone line.

Step 1:

Charge your device for about 10 minutes, then check if the battery indicator light is red.

Step 2:

If a problem occurs, after charging the device for about 10-15 minutes, remove the battery and reinsert the battery again.

Step 3:

Remove the battery and check the label on the battery. If the color labels are red, pink or purple, the battery may be sticky. Then you have to ask the help of "experts" to fix the machine.

Step 4:

If the battery is inflated, the bottle will be replaced by a new battery.

12. Audio error on Galaxy S5

- Solution 1:

Power off your phone by pressing and holding the Power button, then remove the device battery and SIM card to wait for a few minutes. Then proceed to reinstall the SIM card and the battery and then re-open your phone and check if the error is still there?

- Solution 2:

Check the microphone on your phone and try to clean all the dirt in it.

- Solution 3: Turn off Bluetooth

Go to Settings => Bluetooth => forget the device pairing.

- Solution 4: Wipe cache partition

+ Power off your Galaxy S5 phone by pressing and holding the Power button.

+ Press and hold 3 buttons simultaneously: Power button, Home button and Volume up button wait until your phone vibrates, Android Recovery screen appears, release your hands from the buttons.

+ Highlight and select Wipe cache partition by using the Power button.

13. Rear speaker error

- Solution 1: Access Safe Mode

+ Turn off your phone.

+ Then press and hold the Power button for a few seconds until the Samsung Galaxy logo appears on the screen. Then release the Power button and press the Volume down button, wait until the restart process ends.

+ Release the Volume down button when you see Safe Mode on the screen.

- Solution 2:

Reset your phone to default

Note: before performing, remember to back up your data.

- Navigate to **Settings** .

- Click **Back and Reset** .

- Select **Factory Data Reset**.

- Select **Reset Device**.

- Select **Delete All the Data**.

- Restart your phone.

14. Error with continuous calls on your Galaxy S5 phone

- Solution 1: Start your Galaxy S5 phone in Safe Mode

+ Power off your phone.

+ Press and hold the Power button until the Samsung Galaxy logo appears on the device screen, then press the Next button. Reduce the volume, wait until Safe Mode appears on the Lock Screen lock screen.

- Solution 2: Update the software

Go to Settings => About => Software update => Update.

- Solution 3:

Switch on Airplane mode, wait for a few seconds, then turn off airplane mode.

- Solution 4:

Restart your Galaxy S5 phone.

15. Error message slow

- Solution 1:

Wipe SMS messages on your phone by going to **Settings** => clicking **Application Manager** => selecting **Clear Cache** and **Clear Data** .

- Solution 2:

Try using other messaging applications, such as SMS Pro and changing keyboard apps.

16. Macro Focus Error

If you encounter this error, follow the steps below to fix:

- Open the Camera app on your phone.
- Access application settings by clicking the jag icon.
- Find and disable the **Selective Focus** feature .

17. Wifi error

- Solution 1:

Turn off Wifi, wait a few seconds then turn on Wifi again.

- Solution 2:

Restart your phone.

If Wifi still does not work, the last way is to download the Wifi Fixer application to the device and install it. Wifi Fixer is an application that helps solve Wifi problems on Android devices.

Download Wifi Fixer to your device and install it here.

- Solution 3: Clear the cache

Open **Settings** => **Application** => **Manage Application** => **Google Play** => **Clear Cache** => go back to Home screen => **Download Manager** => **Clear Data**.

18. Galaxy S5 battery charging error does not enter or enter battery slowly

For other smartphones if the battery is not charged or the battery is charged slowly, you can refer to the steps to fix the error here.

- Solution 1:

Use another battery charger.

- Solution 2:

Use another USB cable to charge.

- Solution 3:

Try charging the device battery on your computer or laptop.

- Solution 4:

Remove the battery from your device, leave it for about 3 minutes, then install the battery again and charge it.

- Solution 5:

Restart your phone several times.

- Solution 6:

Start your phone in Safe Mode:

- Turn off your phone.

- Press and hold the Power button until the screen appears Samsung Galaxy S5, then release the power button from the Power button.
- Press and hold the Volume down button immediately and wait until the restart process ends.
- After seeing Safe Mode on Lock Screen lock screen, release the Volume Down button.
- Check the cause of the error. Then proceed to uninstall the 3rd application - the cause of the error.

Refer to some of the following articles:

1. Frequency handicap from AZ how to take screenshot of Android device screen
1. Add a way to hide sensitive content on Android device lock screen
1. Phone does not charge or charge slowly, this is how to handle it

Good luck!

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