

Steps to use Windows PC Health Check, check whether the computer can install Windows 11 or not

Microsoft has a tool to help users check if the computer is eligible to install Windows 11 or not.

During the recent event, Microsoft officially launched Windows 11. For the convenience of users to experience, the software giant also launched an additional tool to help users check if the computer is eligible to run. install Windows 11 or not.

This tool is called Windows PC Health Check and Microsoft allows users to download it for free. How to use this tool is as follows:

Step 1: Click to download the [Windows PC Health Check](#) tool

Step 2: After the download is complete, double-click the **WindowsPCHealthCheckSetup.msi** file to run the installer.

Picture 1 of Steps to use Windows PC Health Check, check whether the computer can install Windows 11 or not

Step 3: Check the line **I accept the terms in the License Agreement** and then click **Install**

Picture 2 of Steps to use Windows PC Health Check, check whether the computer can install Windows 11 or not

Step 4: You wait for completion of the installation process and click **Finish** to open the **Windows PC Health Check** up

Step 5: This is the interface of **Windows PC Health Check** , you can see basic information of the computer in the left sidebar. In the right sidebar there are options such as check if your computer can run Windows 11, backup and sync options, check for Windows updates, storage status and login time information.

Step 6: To check if the machine is eligible to run Windows 11 or not, click the **Check now** button with a blue background

Picture 3 of Steps to use Windows PC Health Check, check whether the computer can install Windows 11 or not

After pressing the button, the results will appear almost immediately. However, according to TipsMake, the results that this tool gives are not very accurate when the configuration as shown in the picture is still not eligible to install Windows 11.

Picture 4 of Steps to use Windows PC Health Check, check whether the computer can install Windows 11 or not

If you are eligible to install Windows 11, you will receive a message like this:

Picture 5 of Steps to use Windows PC Health Check, check whether the computer can install Windows 11 or not

Why are high-configuration computers still being told that they can't run Windows 11?

In fact, Microsoft has been a bit "tricky" in this regard. On the Windows 11 introduction page, the software giant states that the minimum configuration to run Windows 11 is to have TPM (Trusted Platform Module) 2.0. This new version of TPM has just been released, so most computers released before 2017 will not have it.

Picture 6 of Steps to use Windows PC Health Check, check whether the computer can install Windows 11 or not

However, on its internal site, Microsoft divided the minimum configuration to install Windows 11 into 2 floors, Hard Floor and Soft Floor. Devices that do not meet Hard Floor will not be able to install and update to Windows 11. Meanwhile, computers that do not meet Soft Floor will be advised not to install or update but can still install , update normally.

In the Hard Floor section, the requirement to install Windows 11 is only the TPM 1.2 feature combined with SecureBootCapable. TPM 2.0 requirements are in the Soft Floor section.

It seems that the Windows PC Health Check tool checks the user's computer against the TPM 2.0 standard and falsely reports to the user. This makes a lot of people complain that even though they own a highly-configured computer, they are still not eligible to install Windows 11. Some people even successfully install Windows 11 (dev version) but when running Windows PC Health Check still got the "Can't run Windows 11" message.

Picture 7 of Steps to use Windows PC Health Check, check whether the computer can install Windows 11 or not

In addition, if your computer has TPM 2.0 and SecureBoot but not enabled in the BIOS, it will also lead to this error.

Hopefully Microsoft will soon have a correction so that the information about the ability to install Windows 11 becomes clearer. We will also add the article as soon as there is an update from Microsoft.

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