

# Steps to fix errors when using Microsoft Teams

The Microsoft Teams application seems to be perfect, but there are often errors that make users feel uncomfortable. So what are the common errors on this application and how to fix it? See the article below to solve the error quickly!

Microsoft Teams is a platform that provides very popular and useful online services such as chat, video meetings, file storage, and application integration. You can install Microsoft Teams and experience the test application!

## 1. Can't sign in to Microsoft Teams

The first and perhaps the most common error that users often encounter is the error of not being able to log into a Microsoft Teams account. You try to log in many times but the application still gives an error.

First, you should double-check that the email address and password are entered correctly. If it still does not work, please check if the network connection is stable or not because a weak network can also be the reason why you cannot access the application.



## 2. Can't turn on camera, microphone in Microsoft Teams

Some important meetings require you to turn on the camera and microphone to join, but you still can't open these 2 functions. This confuses you and also affects the work progress of the people in the meeting. For this case, make sure that you have given Teams permission to connect the camera and microphone.



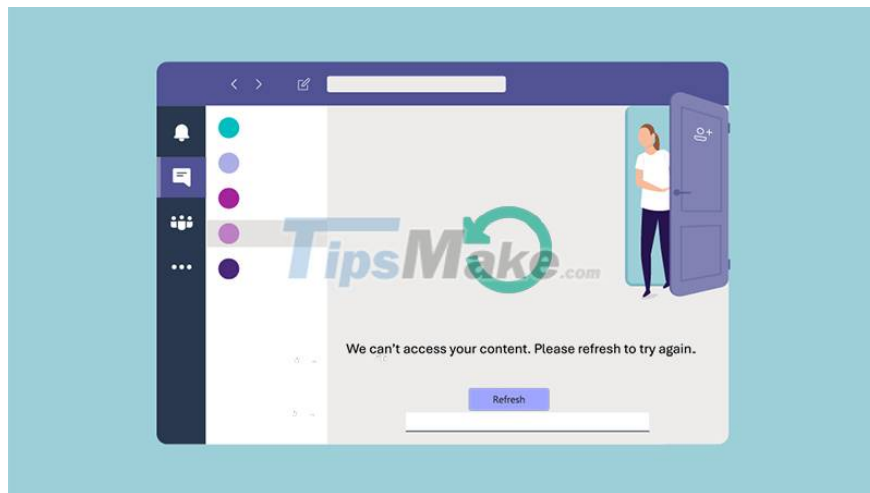
### 3. Cannot access OneNote

The number of folders exceeding 5000 is the cause of your inability to access Microsoft Teams OneNote notebooks. You should remove the unimportant items and make sure the number is less than 5000.

### 4. Can't chat in Microsoft Teams

If you don't receive the latest message from your partner, or you can't send messages on Teams, try restarting the app.

If the Microsoft Teams error persists, try restarting the computer to fix the error.



### 5. Unable to create a team in Microsoft Teams

If you want to create a new group in Microsoft Teams to facilitate the delivery of important plans and announcements to many members, but when you create a new group, Teams gives an error that cannot be done.

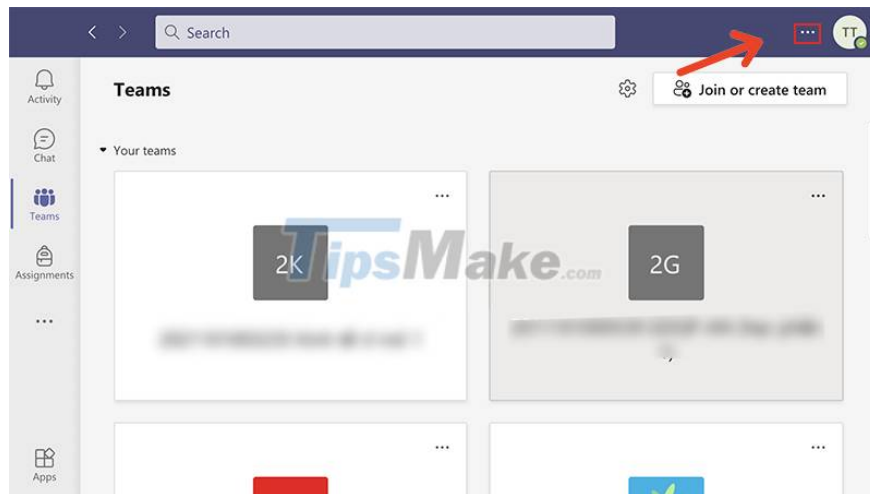
Please check if you are blocked or your account is in the Guest User role. Alternatively, you can contact your team manager for assistance.

## 6. Teams not showing notifications

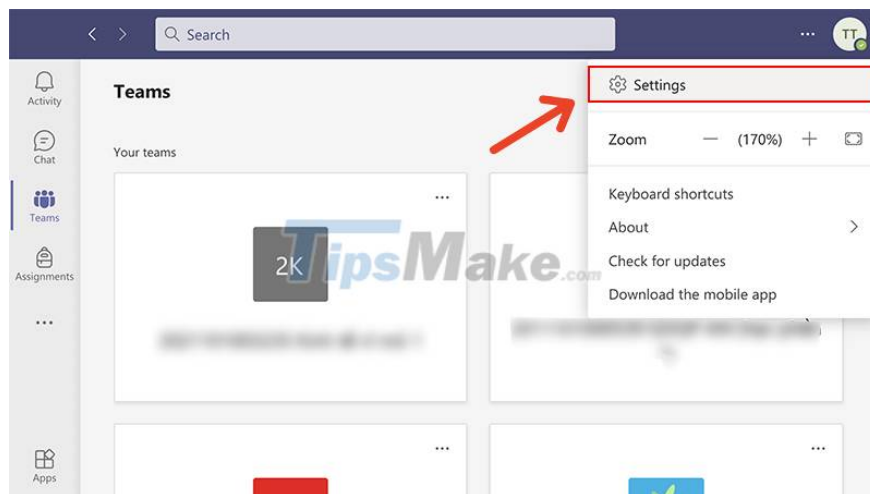
The tutorial was done on a MacBook Pro 2020 (macOS 11.2.3). With MacBooks running other versions of macOS, or Windows laptops, you can do the same. However, the interface will be slightly different.

Sometimes you miss an important exam or meeting just because the app doesn't notify your device. Chances are some permissions have been changed. Please check the following instructions:

Step 1: Access Microsoft Teams on your computer, click the three dots button to the left of the avatar.

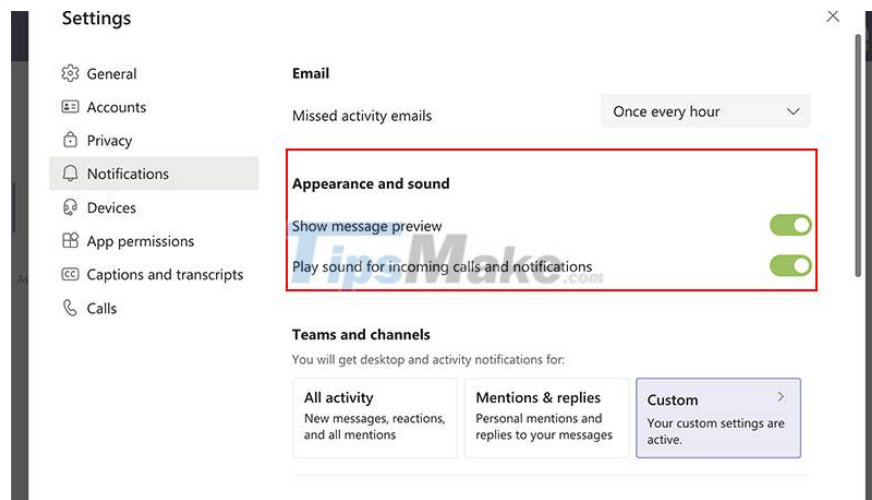


Step 2: Select Settings.



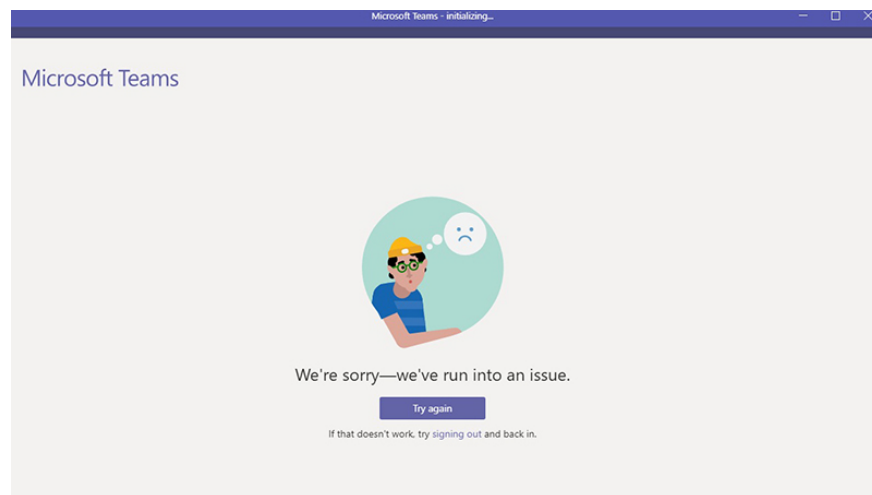
Step 3: There will be many types of notifications in this section. For example, if you want to turn on notifications about Appearance and sound, just press the switch icon to the right.

Other notifications you can do the same.



## 7. Error can't connect on Teams

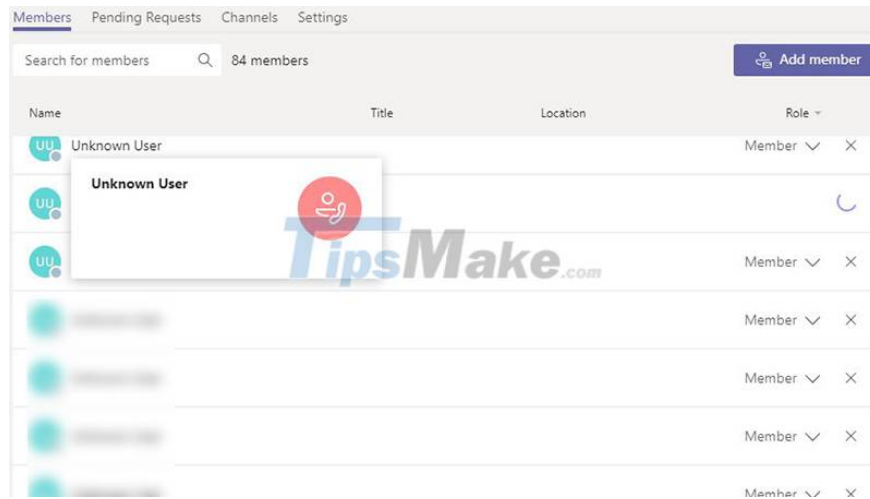
If you're having trouble accessing Teams, make sure your phone or computer is connected to the internet. If the connection is stable and you still can't access the application, you should check it with the Microsoft Support site to see if you are having problems with the Teams service.



## 8. Can't delete users in Teams

You delete another account in the group, but the list still shows Unkown User. How to solve this problem?

First, you click on that account to test it and then log out again. This can help Teams update the list. If it still doesn't work, you should restart the application.



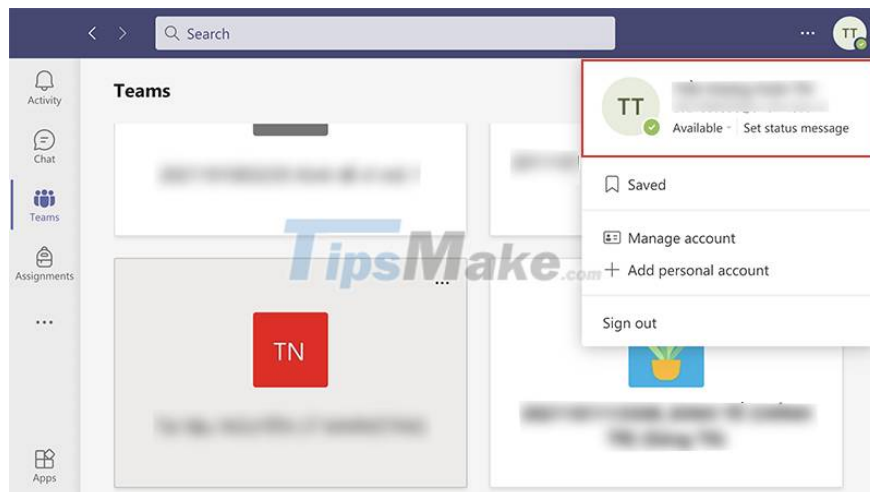
## 9. Can't send messages in Skype for Business

Your partners use Skype for Business - the application widely used in businesses, connecting with colleagues and partners around the world.

You sent a message to this account but the operation failed. To resolve, you must ensure the following two things:

First, the sender and receiver both use Microsoft Teams to send or receive messages.

Second, the recipient must be Available.



The article has just outlined common errors in the Microsoft Teams application and how to fix them. Hope the above information is useful to you. Thank you for watching and see you in the next topics.

You finished reading the article "**Steps to fix errors when using Microsoft Teams**" edited by the [TipsMake](#) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.