

# Smart TVs Have a Secret Menu: Here's How to Access It!

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Like entering a secret cheat code in a video game, some Smart TVs have hidden codes that open a unique service menu. There, you'll find special developer tools, hours of use, and even special diagnostic and calibration tools that you wouldn't normally have access to.

## 9. What is the secret service menu used for?

If the ability to access diagnostic tools doesn't interest you, the service menu contains information and options more or less reserved for technicians. It lets you calibrate your monitor, run tests to find hardware problems, adjust audio and video (though it's a little different than the regular menu), and open developer tools like app testing. It's not much different than accessing the BIOS on your computer .

**Warning** : Since the service menu is intended for technicians, you could potentially damage your Smart TV if you adjust the wrong settings. An incorrect setting could damage your TV. Only proceed if you are comfortable with the risk.

## 8. How to unlock the service menu of LG Smart TV

Accessing your LG Smart TV's service menu is a bit of a gamble. That's because different codes may work, depending on your LG Smart TV. Start by opening **the Menu** and going to **Settings** . Once you're in Settings, enter one of the following codes, then press the **Select** button immediately after:

1. 1, 1, 0, 5
2. 8, 7, 4, 3
3. 1, 1, 1, 1
4. 0, 4, 1, 3
5. 0, 0, 0, 0
6. 8, 7, 4, 1
7. 7, 7, 7, 7
8. 3, 1, 9, 5
9. 8, 8, 7, 8

If none of that works, another option is to press the **Power** and **Select buttons at the same time**. When you want to exit the service menu, just turn off the TV.

## 7. How to unlock the service menu of Vizio Smart TV

Vizio Smart TVs offer a variety of settings to adjust, as well as the ability to learn about hardware information, adjust picture and sound, or troubleshoot. In fact, that's what a technician used to diagnose a Vizio TV's black screen of death. Using the Vizio remote:

1. Press the **Menu** button .
2. Use code **1, 9, 9, 9** .
3. Press the **Back** button .

When you're done tweaking your Vizio Smart TV settings, you can exit the service menu simply by pressing the **Exit** button .

## 6. How to unlock the service menu of Sony Smart TV

Some Smart TVs, like Sony's, let you troubleshoot problems and the like, but you can also check the hours of use. Here's how to unlock the service menu on your Sony Smart TV:

1. Press **Display** , then **5 > Volume Up > Power** .
2. While on the home page, turn off the TV, then press **Home > Select > Volume Up > Power** .
3. To turn off the TV while on the home page, press the **Info** button ("i" button) > **5 > Volume Down > Power** .

To exit the service menu, you can try the **Home** , **Back** , or **TV** buttons . Again, this depends on your model.

## 5. How to unlock the Amazon Fire TV service menu



Since Amazon's FireOS is deployed on smart TVs and streaming devices, like the Fire TV Stick 4K, accessing the service menu is the same on both. On the remote, press and hold the **Select** and **Down** buttons at the same

time for 5 seconds, release, and immediately press the **Menu** button .

This will open your Fire device's developer tools menu, giving you access to options like "**Network Advisor**" which helps diagnose connection issues and "**System X-Ray**" which displays an overlay of system information in the corner.

## 4. How to unlock the service menu of Panasonic Smart TV

While Fire TVs have a fancy service menu, Panasonic Smart TVs have a menu that looks straight out of the early 2000s. As soon as you turn on your Panasonic TV, press and hold the **Volume Down** button . On some models, you'll press the **TV** button instead. Now, depending on your model, press the **Info** button three times or use the code **0, 0, 0** or the code **3, 1, 3, 8** .

Since the code can be different for each model, you will have to do a little digging around for your specific Panasonic Smart TV. In fact, if you still have the manual, you should check it out. To move around the service menu, you will need to use the **1** and **2** buttons , while the **OK** button is used to select options.

## 3. How to unlock the service menu of Samsung Smart TV

Like Sony Smart TVs, accessing the service menu on Samsung Smart TVs will vary depending on the model. On some models, turn off the TV, then press the following buttons: **Info, Menu, Mute**, then the **Power** button . The TV will then boot into the service menu.

Other models use this key combination: Press **Mute, 1, 1, 9**, then **Enter** in succession .

## 2. How to unlock the service menu of Philips Smart TV

Following the trend of different models having different ways to access the service menu, Philips Smart TVs have several button combinations. You should try all of them:

1. Turn off the TV, hold the **Volume Down** button , then press the **Power** button .
2. Press **3, 1, 9, 7, 5, 3** , then end with **Mute** .
3. You can also try **Mute** , **D-pad Left** , **D-pad Right** , **D-pad Up** , **D-pad Down** , then press **OK**.
4. Another option is to switch to the live channel, then press **1, 2, 3, 6, 5, 4** .

To exit the service menu, press **the Exit** , **Return** or **Power** button .

## 1. How to unlock the service menu of Hisense Smart TV

With Hisense Smart TVs, you have to toggle between multiple menus and use a specific code to unlock the service menu. This will work with Hisense remotes with or without numbers. The first method is to open **Menu** > **Settings** > **Advanced Settings** . Select **Balance** — it may be grayed out, but that's okay — then press **1, 9, 6, 9** .

On other Hisense Smart TV models, it's **Settings** > **Audio** > **Speakers** . Select **Balance** , set it to **0** , then press **1, 9, 6, 9** . You'll see options to adjust white balance, test the microphone, set the MAC address or language, and even the number of hours the TV has been used.

It's worth reiterating the importance of avoiding the service menu, no matter what kind of Smart TV you own, if you're not sure what you're doing. However, knowing how can give you access to a wealth of useful information for troubleshooting, usage data, or just practice if you want to become a technician.

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