

Shopee PBX, Shopee phone number

If you have questions or complaints, you can contact shopee with the following ways to be resolved.

For those who love shopping online, it certainly is no stranger to the name Shopee. When you come to this e-commerce site you can comfortably shop all items from electronics to fashion, beauty, kitchenware . with extremely competitive prices.

1. Purchase experience on Shopee to avoid buying fake goods
2. How to use Shopee to register online sales
3. How to order Shopee on the phone
4. How to register a Shopee account on a computer

However, during the shopping process many people do not know what to do, contact anyone to support when encountering problems in the purchase process. If you are wondering about this issue, in the article below, we will guide you to read the 3 fastest ways to contact shopee to solve the complaints you are having.

1. Call the shopee hotline directly



When you want to reflect on complaints or problems when buying goods the fastest way, you can contact the shopee hotline number 19001221 to support both sellers and buyers 24/7. Particularly for Holidays, Tet Shopee switchboard only works from 8:00 AM - 17:00 PM.

The cost of the call is 1000 VND / minute. When contacting the switchboard number, you will be met directly with the operator to be able to answer questions quickly and conveniently.

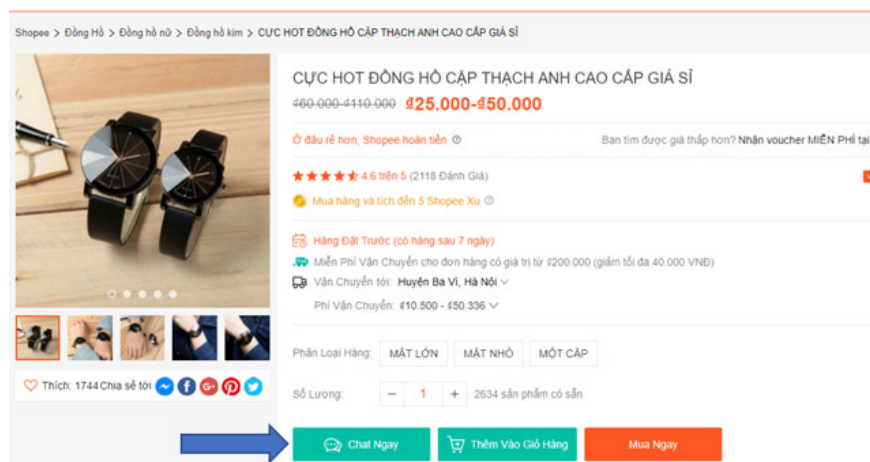
2. Send an email requesting support to the Center of Shopee

Besides the hotline number, users can also reflect shopee's quality of service, email inquiries at: support@shopee.vn.

However, the disadvantages of this form will usually take longer than calling, because every day there will be many people send email questions like you, the staff here will respond to you more slowly.

Note: If your problem is somewhat more complicated (for example, confirming phishing issues, etc.), the email process will need to be verified again and will take longer.

3. Chat directly with the seller



Shopee is the first e-commerce channel in Vietnam that allows shoppers to connect directly to shops through chat channels. Therefore, to solve product problems, change / return goods, transport, . then you can absolutely work directly with the vendor via chat channel or call directly.

To Chat directly with the seller, click on the product you are interested in. Then select the Chat box as shown below:

Hope this article will be helpful to you in the process of using this shopping e-commerce site.

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