

# Samsung recalled Galaxy Note 7 and this is all you should know

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## 1. Should I continue to keep and use the Note 7?

The answer is no.

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In recent days, many major airlines around the world have asked passengers to turn off the Galaxy Note 7 phone or even have to put this phone in checked baggage before boarding the plane.

## 2. Why is Galaxy Note 7 revoked?

Samsung confirmed the battery of Galaxy Note 7 phone with faulty, poor battery quality after a report of battery explosion of this phone.

### **3. How do you know if your Note 7 is recalled?**

If you bought Note 7 before mid-September, it is likely that your Note 7 is within the scope of Samsung's recall. Samsung will check the safe box Note 7s and give you a way to check your phone IMEI number online to check if your device has battery problems. If your Note 7 is not marked S and has a black square on the label, then your device may have a battery error.

Regarding regulations on how to withdraw Galaxy Note 7 products in each country, there will be different regulations.



### **4. Should I bring Galaxy Note 7 on board or not?**

After the Samsung Note 7 recall, Australian airline Qantas, Jetstar and Virgin Australia have banned passengers from using or charging Note 7 on flights (although the device can still be brought up if the phone is turned off). .

Transport Canada also issued a statement on September 9 saying that there are problems with Galaxy Note 7 and recommends that travelers traveling using Galaxy Note 7 turn off the device and should not charge in his cabin.

### **5. How to trust where the phone exchange is reliable?**

Samsung will check the safe Note 7s box and provide a way to check your phone IMEI number online so you can check if your device has a battery error.

If your Note 7 has not been repaired with a battery error, you can bring it to the place of purchase for advice and support.

**Refer to some of the following articles:**

1. How to increase battery life on Samsung Galaxy Note 7?
1. How to take photos of Samsung Galaxy Note 7 screen?
1. How many tricks did you know on Samsung Galaxy Note 7?

**Wish you have moments of fun!**

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