

Restore the lost Windows Live / Hotmail account password

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1: Retrieve your account when you still remember the information about the second email address provided at registration

First you visit the address <https://account.live.com/ResetPassword.aspx>. In the interface that appears you choose the form to recover your account such as:



-I forgot my password: forgot password.


-I know my password and Windows Live ID, but không th? ??ng nh?p : Know password and account name but can't login.

-I think someone else is using my Windows Live ID: suspect the account has been hacked.

After selecting, click the reset your password link directly below, enter the account name in the *Windows Live ID field*, enter the confirmation code in the **Character** box and then click **next** . Choose *Email me a reset link* . The password recovery link will be sent via the second email you provided when registering, click the link in which to set a new password and log in to your normal mailbox.

To reset your password, enter your Windows Live ID and the characters in the picture below.

Windows Live ID:
Example: someone@example.com

Picture: 

Type the 6 characters you see in the picture

Characters:

2: Recover passwords saved in Windows Live Messenger / Windows Live Mail applications

If you use the Windows Live Messenger or Windows Live Mail software utility and use the password remember function, you can use free tools like Mail Pass View or Messenger Pass View. These are two easy-to-use and powerful utilities to help you get your account password easily.

3: Restore password when remember only a few basic information

If you cannot recover the password in both ways and don't remember the security questions, you can still use the help of Windows Live to recover the password. First, go to <https://windowslivehelp.com/PasswordReset.aspx>. On the interface, you click Continue twice.

Step 1: You enter an email address that can be contacted in the empty box in the *Contact email address field* and click **Continue**.

Step 2: Enter the ID of the Hotmail or Windows Live account and click **Continue**.

Windows Live ID Account

* - Required field

Please supply the name of the account you trying to recover and log on to.

* Windows Live ID Account
(Please supply the name of the account you trying to recover and log on to.)

Step 3: In the next step you are required to complete your personal information when registering your account. You enter your full name (Full name), date of birth (date of birth), country (Country), . Information in asterisk fields is required. If you don't remember all this information, just fill out I don't remember. If you use a desktop computer and have used it to access your lost mailbox, this is a very valuable information to help you get your account back. Go to <http://www.whatismyip.com> to determine your computer's IP address and enter this number in the IP Address box. For Hotmail accounts you can enter your friends' names in the contacts list, a few email headers you have received, etc. For your Live Messenger account, enter your nickname and some contact

friends. The more information is provided, the faster you can get your account back. Then you click **Continue** and wait for the process of finding and confirming information.

Step 4: Write the provided PIN code and check the *Check this box box if you have written down your PIN* . Click the **Private Forum** button. Enter the PIN code and click the **Submit** button.

1. Write down this PIN: **07182708**

For security reasons you will be asked to supply the following PIN to access you. This is the only time you will see this PIN and you it is required to acce

Check the box below to verify that you written down the PIN.

Checking this box verifies that you have written down your PIN and that !

Microsoft will conduct a check and if the information you provide is correct, the account password will be emailed to you after approximately 24 hours. If after 24 hours you still have not received an account, you can access the email address registered in step 1 and click on the link in it to visit the *Private Forum* and discuss directly with the Microsoft representative to Get account back.

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