

Restore hidden folders in Windows when infected

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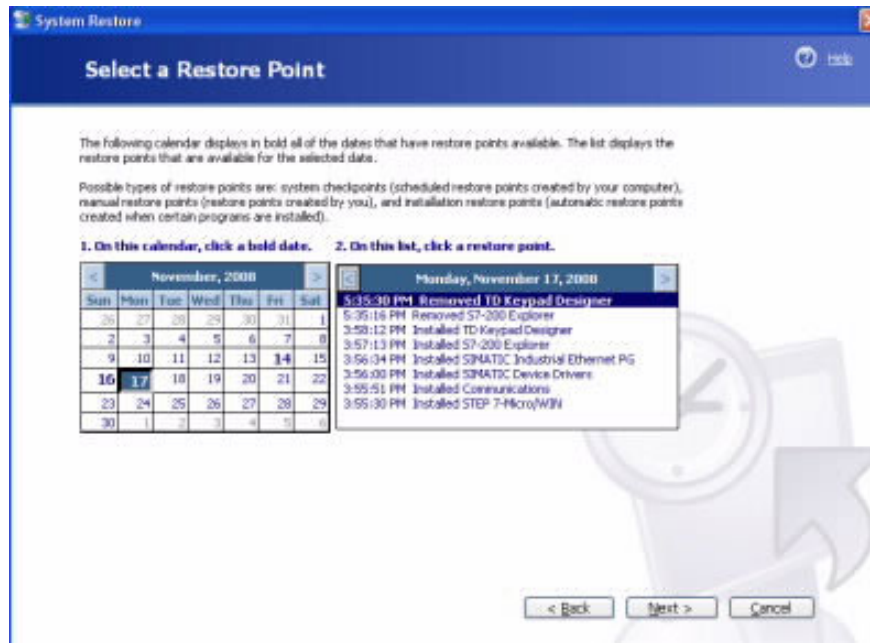
Maybe some malware modified settings in Windows to disable or prevent users from changing / hiding files from within Folder Options. We test the following methods:

System recovery

The most effective way is to restore your system. Restore using your Restore system, so you can change the registry in the system. It is not harmful to your files. If you do not want to, you can cancel.

Before restoring the system, remember the day when the problem occurred to restore the system to a previous day. To restore the system, do the following:

- **Go to Start / All Programs / Accessories / System Tool / System Restore .**
- Select ' **Restore my computer to an earlier time** ' then select **Next** .
- You will receive the date information that can be restored. Choose a day before your computer has a problem and continue to **Next** .
- The system will restart and you have to wait a few minutes to complete the recovery process.



Select the time to restore the system

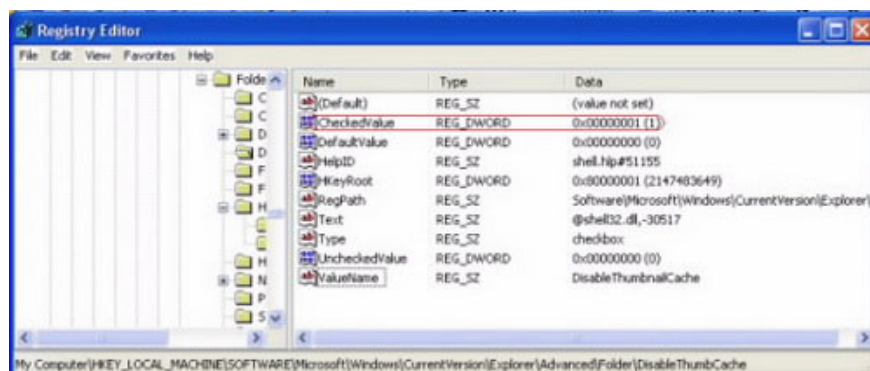
Note : If you are using Kaspersky VirusGuard, you must disable the ' **Enable soft defense** ' option in the installation directory of the program. Otherwise, the recovery process will not work, and you will receive the message ' **Restoration Incomplete** ' .

Modify in Registry

- Go to Start / Run type **regedit** command. Find the path:

HKEY_LOCAL_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion\Explorer\Advanced\Folder\Hidden\SHOWALL

- Find and delete the item named **CheckedValue** and the value is **2** .



Create DWORD in Registry Editor

Create a new DWORD, by right-clicking on the **New / DWORD Value** pane , giving it the name **CheckedValue** and entering it with a value of **1** .

Run the registry code

- Open Notepad and copy this code into Notepad, then save this Notepad file to your computer with the name **folderoption.reg** .

- Close Notepad and double click on this new file. Select **Yes** . A confirmation message will appear, click **OK** . Proceed to check the display of hidden folders after performing the above 3 methods.

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