

# 'Replace the battery with a bottle' for users to change batteries, Apple loses the trust of iFan and its users

Apple continues to be accused of replacing the battery with a battery for users to change batteries.

Over the past time, Apple has been hit by scandals about deliberately slowing down the iPhone and to correct the company that has launched a battery replacement program that costs from \$ 69 to \$ 29 for models from iPhone 6 to iPhone 7 ( including Plus version) and iPhone SE. But even when corrected, the company continues to be accused of "replacing the battery with a bottle" for users to change new batteries.



Recently, an iPhone 6s user whose name is called Tenaper on Reddit after joining the battery replacement program at a favorable price has accused Apple of replacing him with a battery with a bottle. Specifically, he spent more than \$ 31 to get a new battery, but actually only received an old battery is not the same as the new one. Immediately after this incident was posted, the online community was "waking up".

According to Tenaper account, when he went to Apple Store to ask about a new battery replacement program with a preferential price, he received a notice of a replacement battery store for the iPhone 6s model that had been exhausted from the store employees. But he was still scheduled for an appointment to diagnose the condition of the machine.

After checking, the store staff confirmed that the battery was bottled and replaced early in the day while previously confirmed the battery store for iPhone 6s has expired. He had to pay more than \$ 31 (including taxes), in his hands there was evidence that the battery replacement bill was Apple's program.



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**Repair ID**



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**SVC,BATTERY,IPHONE 6S** **\$ 29.00**  
Part Number: 661-04581  
Item Warranty Code: OW  
No Returns  
For Support, Visit: [www.apple.com/support](http://www.apple.com/support)

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Sub-Total	\$ 29.00
Tax@9.25%	\$ 2.68
<b>Total</b>	<b>\$ 31.68</b>

**Payment Method**

Amount Paid Via CHASE VISA (Chip) \$ 31.68



But after using the Coconut Battery application to check the battery status, he found that the new battery is identical to his old battery with the same charging cycle and battery percentage.

After discovering the incident, he immediately contacted an Apple counselor to find out the cause. The result made this user not surprised, it turned out that his iPhone 6s was not replaced with a new battery and is still the old battery before.



Responding to the incident, Apple Store representative just quietly confirmed, based on the battery serial number on the system showed that iPhone 6s of users have not been replaced. Later, Apple also apologized and replaced the new battery for this user on the same day.

After the incident, Apple has not yet made any statement but this incident has led many iPhone users to believe in the company. This is also a lesson for users who have and will join Apple's new battery replacement program during this time.

To avoid such unfortunate incidents, check the charging cycle, battery condition before and after replacing the battery.

See more:

1. Instructions on how to send a request to Apple to check the iPhone battery remotely, do not need to go to a service center
2. Instructions on how to check the iPhone / iPad battery level without jailbreak
3. The insurance center in Vietnam confirmed that the users of the old iPhone will be replaced with the battery for \$ 29

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