

# Reinstall or repair Internet Explorer and Outlook Express in Windows XP

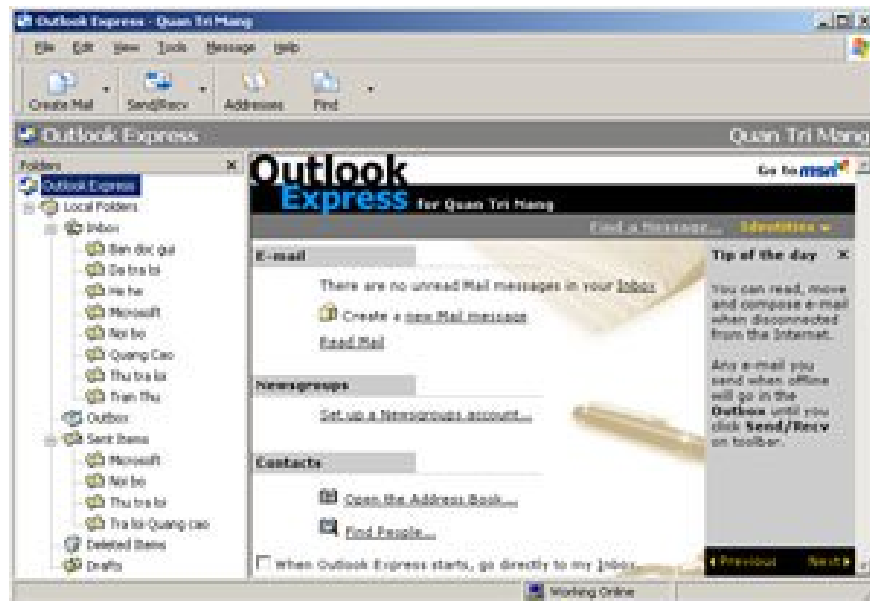
The content of this article revolves around issues: reinstalling or repairing Internet Explorer 6 and Outlook Express in Windows XP. You may have to do this when problems with IE and Outlook Express appear, such as some corrupted files or some missing registry information.

**Important note** : This article has registry related content. Before making any changes to these registry, you must backup and understand how to recover them if problems arise. For more information on how to back up, restore, and edit the registry, you can refer to the following article in the *Microsoft Knowledge* and *Basic Knowledge* section.

## Summary

The content of this article revolves around issues: reinstalling or repairing Internet Explorer 6 and Outlook Express in Windows XP. You may have to do this when problems with IE and Outlook Express appear, such as some corrupted files or some ignored registry information.

Note : After using the procedures in this article, you must reinstall an update for Windows XP.



## More information

If you haven't used the latest Service Pack of Internet Explorer 6, you can download and install it instead of

reinstalling the current version.

*Note* : Internet Explorer 6 SP1 is included with Windows XP SP1 and Windows XP SP2. If either version of this operating system is installed on your computer, you do not need to download and install Internet Explorer 6 SP1.

To install or repair Internet Explorer and Outlook Express, use the appropriate method as always the administrator when logging on to the system.

### **Windows XP and Windows XP SP1: Reinstall or repair Windows XP**

To install or repair Internet Explorer and Outlook Express in Windows XP, perform the following procedure as the login user as administrator.

1. Use the System File Checker tool to scan all protected files in your computer:

- a. *Go to Start* , run *Run* .
- b. In the *Open* box, type *sfc / scannow* , and then click *OK* .

Note that you may be prompted to insert a Windows XP or Windows XP SP1 installation disk or device.

2. Check to determine if the problem has been resolved. If it has been resolved, skip the remaining step; If not, proceed to the next step.

3. Replace a higher upgrade instead of repairing or reinstalling Windows XP.

### **Windows XP and Windows XP SP1: Edit the registry and install Internet Explorer 6 .**

*Warning* : If you use Registry Editor incorrectly, you can cause serious problems that require reinstalling the operating system. Microsoft cannot guarantee that you can solve them yourself. Be careful, back up and know how to restore the registry before doing any operations on them.

When reinstalling the current version of Internet Explorer, you may receive the following error message:

**T?p tin ?ã tìm th?y m?i m?i phiên b?n Internet Explorer ???c cài ??t trên h? th?ng này.  
Setup không th? ti?p t?c.**

(The installation process finds a newer version of Internet Explorer already installed in this system.  
Program cannot continue).

To avoid this error and reinstall the old version of Internet Explorer or Outlook Express, follow these steps:

1. Log on to some systems as administrator, go to *Start* > *Run* .
2. In the *Open* box, type *regedit* and click *OK* .
3. Determine the appropriate registry subkey, right-click the *IsInstalled* (Registry Editor\_DWORD) value, and then click *Modify* .

To reinstall each Internet Explorer 6 browser in Windows XP, use the following registry key:

**HKEY\_LOCAL\_MACHINESOFTWAREMicrosoftActive SetupInstalled Components {89820200-ECBD-11cf-8B85-00AA005B4383}**

To reinstall Outlook Express in Windows XP, use the following registry key:

**HKEY\_LOCAL\_MACHINESOFTWAREMicrosoftActive SetupInstalled Components {44BBA840-CC51-11CF-AAFA-00AA00B6015C}**

4. Change the value data from 1 to 0, click **OK** .

5. Exit Registry Editor and install Internet Explorer 6.

By default Internet Explorer 6 is preinstalled in all versions of Windows XP and cannot be removed. To give computer manufacturers more flexibility when configuring desktop Windows XP versions, Microsoft allows both OEM objects, administrators and users to remove user access to Internet Explorer, while retaining the full source code and capabilities to ensure the functionality of the operating system's programs and functions. For example, Windows XP supports the "IEAccess = off" conversion in Unattend.txt file and Internet Explorer adds the Add / Remove Windows Components component to the Add / Remove Programs tool in Control Panel. This makes reinstallation of Internet Explorer impossible.

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