

Reasons why the computer does not recognize the mouse and how to fix it

Why doesn't the computer recognize the mouse? 10 ways to effectively fix the problem of the computer not recognizing the mouse include: Update the mouse driver, check the USB, reset the computer

The computer not recognizing the mouse is a common error that causes inconvenience when operating the computer. In fact, there are many different causes leading to this condition. If you don't know how to fix it quickly, this problem will affect the user's work and experience. So what is the way to identify the reason why the computer does not recognize the mouse and how to fix the error? Join TipsMake to find out through the following article.

What is the reason the computer does not recognize the mouse?

Currently, there are two commonly used types of computer mice: **wired mouse** and **wireless mouse**. Depending on the type of mouse you are using to find out the reason why your computer mouse does not accept the connection.

For wireless mice

For wireless mice, some **computer errors do not recognize the mouse** due to common reasons such as:

1. **The computer does not have Bluetooth installed** : The wireless mouse connects to the computer based on Bluetooth. If your computer does not have the driver installed, it will not be able to recognize the mouse.
2. **Damaged Bluetooth modem** : The modem is quite small in size, about 2x1cm. If this part is damaged due to impact, high temperature or contact with water, the computer cannot connect to the mouse.
3. **There is a conflict between the computer and other software**: Incompatibility between the computer and the software also affects the mouse connection signal.
4. **Faulty mouse driver**: Faulty mouse driver also makes the computer unable to recognize the mouse.

Picture 1 of Reasons why the computer does not recognize the mouse and how to fix it

For wired mice

The computer does not recognize the wired mouse for the following reasons:

1. **Damaged USB port**: A damaged USB port prevents the computer from receiving signals to connect to the mouse.

2. **The USB port has a lot of dust and dirt:** The dust layer inside the USB port is too thick and also affects the ability to contact when plugging in the mouse, leading to the computer not recognizing the mouse.
3. **Broken mouse components:** Some components of the mouse are dead, making it impossible for the user to control the mouse when plugged in.
4. **Broken mouse cable :** A broken cable will not ensure the connection between the computer and the mouse, so the mouse cannot work.

Picture 2 of Reasons why the computer does not recognize the mouse and how to fix it

Ways to fix computer errors that do not recognize the mouse

The computer not recognizing the mouse can be due to many different reasons. You need to determine the possibility of causing the error to have a basis for finding a solution. To effectively fix this error, below TipsMake will share 10 ways to fix the error of your computer mouse not receiving a signal.

1. Install Bluetooth Driver on computer

For wireless mice, if you have not installed the Bluetooth driver on your computer, the computer cannot recognize the mouse. In the first of 10 ways to fix the error of a computer mouse not recognizing the mouse, you need to download the Bluetooth Driver version suitable for your computer, then install and plug in the Bluetooth modem. After installation is complete, try checking to see if the computer is connected to the mouse.

Picture 3 of Reasons why the computer does not recognize the mouse and how to fix it

2. Restart the computer

In case the computer has a conflict with any software that also affects the mouse driver, it is also a reason why the laptop cannot recognize the mouse. In this case, the best way is to restart the computer and see if the mouse is connected to the computer.

Picture 4 of Reasons why the computer does not recognize the mouse and how to fix it

3. Uninstall and reinstall the mouse driver

In case you have restarted your computer and entered **Safe Mode** but the computer does not recognize the mouse, it is likely that your mouse driver is defective. Then what you need to do is uninstall that mouse driver, download the new mouse driver and reinstall it on your computer. Once done, check to see if the computer has recognized the mouse.

4. Plug the mouse into another USB port

For a wired mouse, if you plug it into a USB port but the device reports an error that the computer does not recognize the mouse, try switching to another port on that computer. If the computer still doesn't recognize it, try plugging it into another computer. If the mouse plugged into another computer still works, it means your USB port is broken, take it to a shop for repair.

Picture 5 of Reasons why the computer does not recognize the mouse and how to fix it

5. Clean the USB port

Another reason why the computer does not recognize the mouse may be because your USB port is clogged with dust and dirt. It can also be the reason why the wired mouse cannot connect to the computer. Use a cleaning brush to clean the USB port and try plugging the mouse back in.

6. Enable/Disable mouse driver

In some cases, the computer does not recognize the mouse because the mouse driver has been turned off. You can check and reboot by doing the following:

1. **Step 1:** Click **Start** and search for **Device Manager**.
2. **Step 2:** Find the **Mice and other pointing devices** section , right-click on the **HID-compliant mouse** section and select **Disable device**.
3. **Step 3:** Continue to right-click on **HID-compliant mouse** and select **Enable device**.

Picture 6 of Reasons why the computer does not recognize the mouse and how to fix it

7. Scan for computer viruses

Computer virus infection is one of the reasons why software is damaged and partially affects the computer operating system. If your computer does not recognize the mouse, try scanning your computer for viruses to see if the error is fixed.

8. Check the mouse battery

For wireless mice, if the computer cannot connect to the mouse, check to see if the cause is due to the mouse battery running out. If the mouse is used for a long time, it is obvious that the battery will run out or the battery will be weak. Please replace the battery with a new one to continue using the mouse.

Picture 7 of Reasons why the computer does not recognize the mouse and how to fix it

9. Update mouse driver

If you try all the above methods and the device is still in a state where the computer does not recognize the mouse, try updating your mouse driver. Here's how:

1. **Step 1:** Click **Start** then find **Device Manager**.
2. **Step 2:** Find the **Mice and other pointing devices** section , right-click and select **Update Driver Software** to update the Driver.

Picture 8 of Reasons why the computer does not recognize the mouse and how to fix it

10. Replace the mouse with a new one

If you have tried all of the above methods and still cannot fix the error of your computer not recognizing the mouse, then it is likely that your mouse is broken. Try replacing another computer mouse to better support your work.

Epilogue

Above are the causes of mouse disconnection as well as ways to help you fix the problem of your **computer not recognizing the mouse** effectively. Hopefully the above sharing will help you easily handle computer problems yourself. Don't forget to follow TipsMake to update more useful knowledge.

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