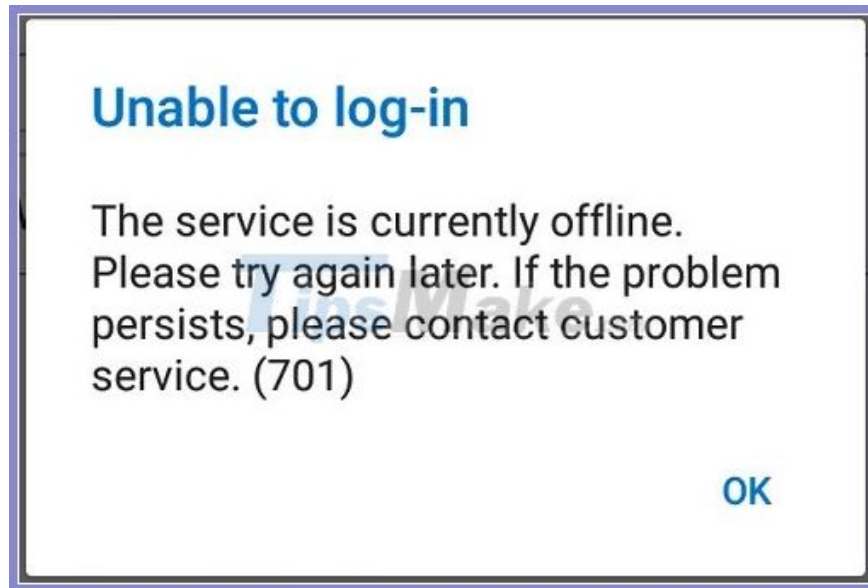


# Outlook 701 error: 'The Service is Currently Offline' on the Android device, here's how to fix it

During the reconfiguration of the Outlook account, some users reflect that on the screen the error is displayed The Service is Currently Offline. Attached the error message: 'Unable to log-in. service is currently offline.

During the reconfiguration of the Outlook account, some users reflect that on the screen the **error is displayed The Service is Currently Offline** . Attached the error message: ' *Unable to log-in. service is currently offline. Please try again later.* If you have this problem, please contact *customer service. (701)* '. The cause of this error may be because your Android device has low memory capacity, .

In the article below, Network Administrator will guide you **4 ways to fix this error** .



## 1. The cause of Outlook 701 error

The cause of Outlook 701 error may be due to:

1. One of the causes of Outlook 701 error is because your **Android device has a low amount of free memory** .
2. Another reason may be because you **have chosen the wrong account type or wrong input server** .
3. Android device cache problem.

## 2. Solution to fix Outlook 701 error - The Service is Currently Offline

## 2.1. Make sure your Android device has enough memory space

Outlook creates a folder for your email and that folder can store all the content of emails on your phone. So make sure your Android device has enough storage space, requiring at least 1 GB.

If the error still occurs, you can apply some further solutions to fix the error.

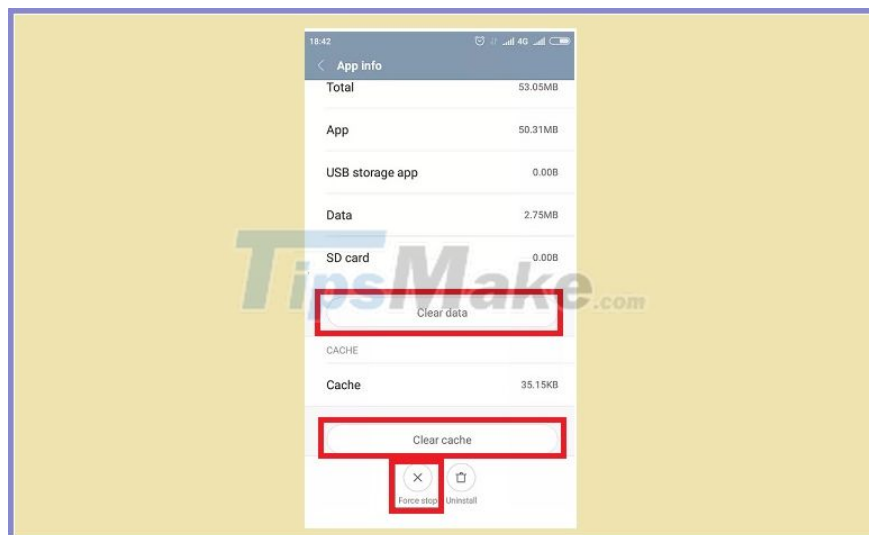
## 2.2. Clear cache and Outlook application data

As mentioned above the cause of the 701 error may be due to a faulty Android device cache. So to fix the error you can apply the solution is to **clear the cache and Outlook application data on the Android device** .

Follow the steps below:

1. Open the **Settings** application.
2. Find and click **Apps** (or Applications or Applications Manager).
3. Next swipe left until the **All tab** .
4. Scroll down to find and click the Outlook **app**.
5. Here you will see 3 buttons: **1. Force Stop**, **2. Clear Cache**, and **3. Clear Data** .Your task is to select each button one by one.

Finally try opening the Outlook application and check if the error still occurs.

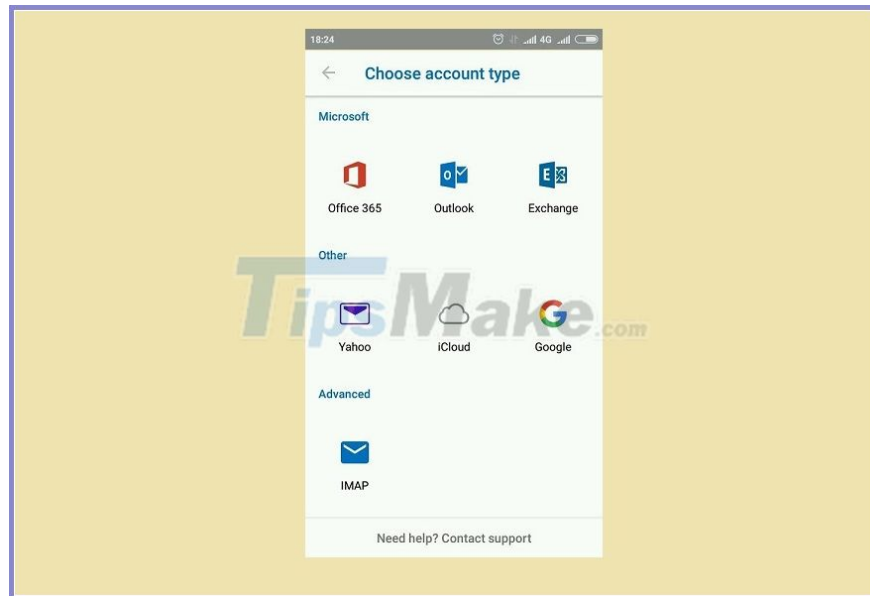


## 2.3. Reinstall the Outlook application

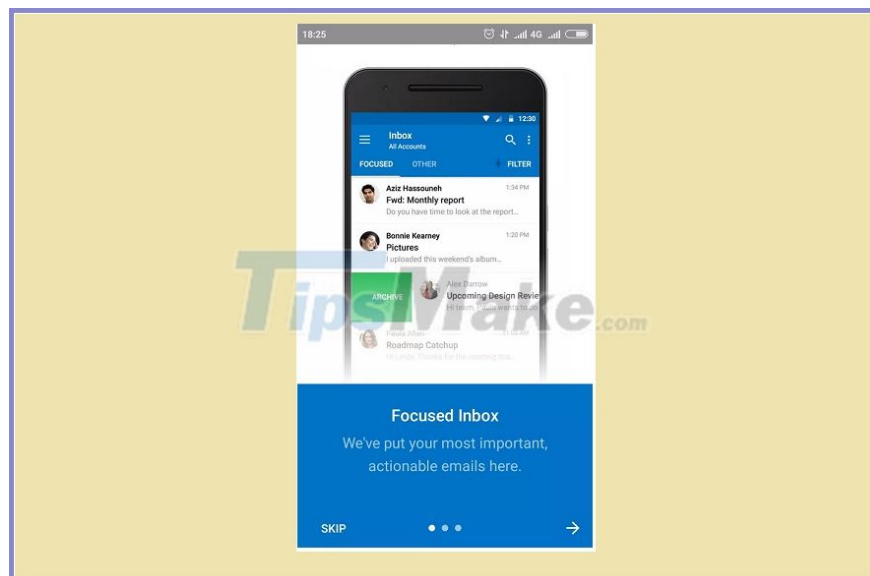
If the above solutions are applied and the error persists, you can apply the next solution to **uninstall the Outlook application on the Android device** . Then proceed to **download, reinstall the** application again and check if the error still occurs.

## 2.4. Reconfigure Outlook application with correct server input

There are 3 main account types: **1. Microsoft, 2. Other, and 3. Advanced** and 7 server child inputs are **Office 365, Outlook, Exchange, Yahoo, iCloud, Google and IMAP**.



Make sure you choose the correct **server / sub-server inputs** and configure it again. This solution can also help you fix error 701.



**Good luck!**

You finished reading the article "**Outlook 701 error: 'The Service is Currently Offline' on the Android device, here's how to fix it**" edited by the [TipsMake](https://www.tipsmake.com) team. We hope this article has provided you with many useful tech tips and tricks. You can search for similar articles on tips and guides. Thank you for reading and for following us regularly.