

Office files are corrupted after upgrading to Windows 10, how to fix?

After upgrading from Windows 7/8 to Windows 10, many users encounter the following error: their Office 2013 text files cannot be opened. So how to fix this error?

After upgrading from Windows 7/8 to Windows 10, many users encounter the following error: their Office 2013 text files cannot be opened and display the following errors:

1. On Microsoft Word: '**Word experienced an error trying to open the file'**
2. On Microsoft Excel: '**The file is corrupt and không th? ???c m?'**
3. And with PowerPoint, '**The application was unable to start correctly "** or ' **PowerPoint found a problem with "** or '**Sorry, PowerPoint can't read "**

Causes of errors:

In fact, this error occurs when Office is trying to open a text file in **Protected Mode** , or when the program comes with Outlook attachments, or files that do not have a clear origin.

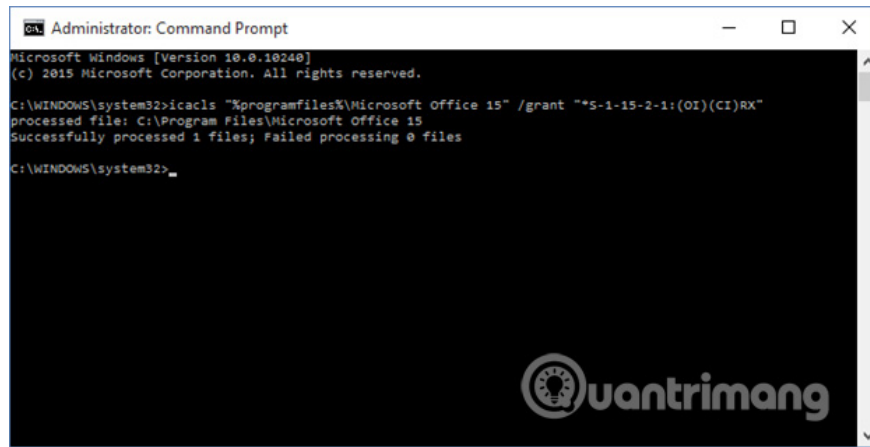
Solution:

Please run this file, or try one of the two ways below:

Method 1:

Open Command under Administrator, then type (or Paste) the following command into:

```
icacls "% programfiles% Microsoft Office 15" / grant * S-1-15-2-1: (OI) (CI) RX
```



```
Administrator: Command Prompt
Microsoft Windows [Version 10.0.10240]
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C:\WINDOWS\system32>icacls "%programfiles%\Microsoft Office 15" /grant "*s-1-15-2-1:(OI)(CI)RX"
processed file: C:\Program Files\Microsoft Office 15
Successfully processed 1 files; Failed processing 0 files

C:\WINDOWS\system32>
```

Press Enter to execute the command, and then reopen the text file, Office will no longer have the same error.

Method 2:

If the above does not solve the problem, try the following: open **Control Panel**> **Programs**> **Uninstall a program** or **Programs and Features**, select the corresponding Office application> **Change**> **Online Repair** and click on the **Repair** section.

Hopefully, the steps above can help you fix errors that cannot open Office text files when upgrading to Windows 10. *Wish you success!*

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