

More than 450,000 backup batteries sold on Amazon recalled due to fire risk

About 488,000 Charmast brand (based in China) power banks are being recalled due to concerns that they could catch fire or cause burns.

About 488,000 "Charmanst" brand power banks (headquartered in China) are being recalled due to concerns that they could catch fire or cause burns. This information was posted on the official website of the US Consumer Product Safety Commission (CPSC), after receiving and evaluating 44 reports of power banks of this brand overheating to dangerous levels, catching fire, melting, or emitting smoke. Of these, 4 cases involved users getting burned or blistered on their hands.

The recall of Charmast power banks primarily involves the W1056 model, which was sold only on Amazon from December 2018 to September 2024. These chargers cost between \$14 and \$25, and come in a variety of colors including black, blue, green, mint, pink, and white.

Charmast has also acknowledged that the lithium-ion batteries in the Model W1056 power banks have the potential to overheat, posing a fire and burn hazard if they fail. The CPSC recommends that consumers stop using these chargers immediately and contact Charmast to return the product for a full refund. Note that to receive a refund, consumers need to prepare proof of purchase, Amazon order number; Take a photo of the product, clearly showing the W1056 model number on the back, along with the name and date written in permanent marker on the device. Users can register a recall request through the online form or contact Charmast support email directly.



This recall only applies to Model W1056 products sold on Amazon.com (USA). Other Charmaast power bank models or products sold in other countries are not affected.

Another important issue that Charmaast must ensure is the safe disposal of the recalled power banks, as defective lithium-ion batteries can be dangerous. They should be taken to local recycling centers that handle damaged lithium batteries rather than thrown into regular trash, or standard battery recycling boxes.

The incident has highlighted serious safety concerns about lithium-ion batteries. Faulty batteries can cause a variety of problems, easily catch fire, and have the potential to re-ignite even after a fire has occurred. The CPSC has recently reported a significant increase in problems with these batteries over the years, including numerous fires and injuries involving electric scooters and e-bikes, including several deaths.

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