

Microsoft said it could recover lost data by updating Windows 10 October Update

Good news for affected users after updating the operating system.

Microsoft is facing a "slight crisis" after the release of the Windows 10 October Update. Some users said that the data stored in their Documents, Pictures and Music folders were deleted (or hidden).

Users expect the Windows 10 October Update update to be eager to welcome new features, but after the update, the OS automatically deletes the data from the user's computer, causing Microsoft to revoke the update. this day Most of the data is in the Documents, Pictures and Musics folders.

1. A new error occurred after updating Windows 10 October 2018 Update regarding CCleaner and Internet connection
2. Microsoft recalls Windows 10 October 2018 Update to fix errors
3. Windows 10 October stick serious errors automatically delete files in the computer

Microsoft's recall action is very smart and timely because the new update is about to be released officially (scheduled for tomorrow). Those who encounter data loss errors when updating are usually because they actively find and update soon. When the automatic update is stopped, Microsoft hopes to minimize the impact of this error.

Known issues updating to Windows 10, version 1809	
Symptom	Workaround
We have paused the rollout of the Windows 10 October 2018 Update (version 1809) for all users as we investigate isolated reports of users missing some files after updating.	<p>If you have checked for updates and believe you have an issue, please contact us directly at +1-800-MICROSOFT or find a local number in your area https://support.microsoft.com/en-us/help/4051701/global-customer-service-phone-numbers.</p> <p>If you have access to a different PC, please contact us at https://support.microsoft.com/en-us/contactus/ (link will vary according to country of origin).</p> <p>If you have manually downloaded the Windows 10 October 2018 Update installation media, please don't install it and wait until new media is available.</p> <p>We will provide an update when we resume rolling out the Windows 10 October 2018 Update to customers.</p>

Large updates that cause many errors should be postponed

Currently, Microsoft advises users to stop using the device and contact technology support to recover data. Some tech experts think that perhaps the data is not deleted but is hidden. If so, continuing to use the device may cause the hidden data to be overwritten.

Microsoft has not officially announced details about this error. But Dona Sarkar from Microsoft posted on Twitter saying that just by contacting support, they will have 'tools to bring it back to its original state'.

See more:

1. Experience new features of Windows 10 October (1809)
2. Before upgrading to Windows 10 October 2018, do these to avoid problems
3. Microsoft will not notify you of the amount of memory required to install Windows 10 updates

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