

# Microsoft reveals why computers are blocked from upgrading from Windows 10 to Windows 11

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In addition, the Redmond company has also published another helpful article, this time focusing on the problems that can occur when users try to upgrade from Windows 10 to Windows 11.

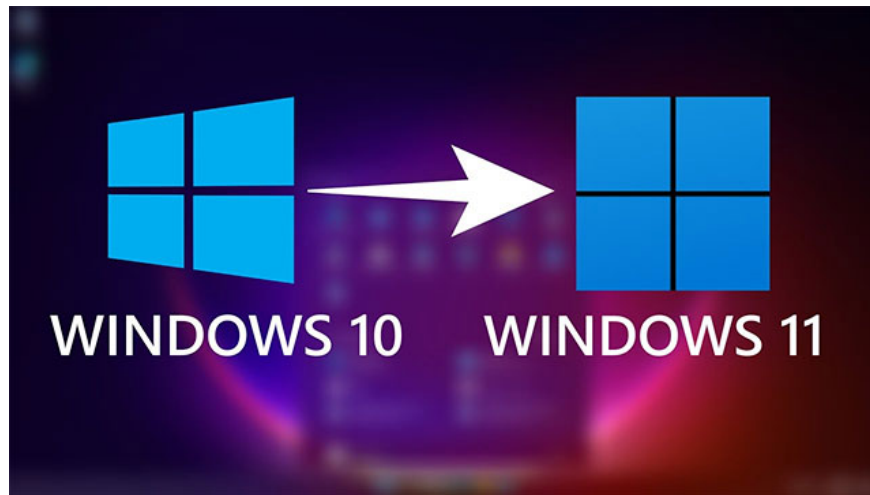
Accordingly, the system may display a "What needs your attention" message if it detects a compatibility issue. Microsoft said there are many reasons why the upgrade process is blocked.

This message can appear through the KB5001716 update - which Microsoft automatically installs on Windows PCs periodically. The latest version, released at the end of June, has changed the way it works: it no longer forces new feature updates.

Microsoft says the "What needs your attention" message may appear when the device has a conflict with one of the following components:

1. Driver (device driver)
2. Hardware
3. Application is being installed
4. Features available in Windows

These compatibility issues can cause an unwanted experience, and so Windows will not recommend an upgrade at that time.



Microsoft's public explanation of the upgrade protections (safeguard holds) is a positive sign, especially when Windows 11 24H2 still has many compatibility limitations despite being announced nearly a year ago. It was not until July 2024 that some serious bugs were fixed.

In addition to explaining the reason, Microsoft has also shared some troubleshooting methods for users. You can see detailed instructions on Microsoft's official support page [here](#) .

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