

Microsoft repair free Surface Laptop 3 'cracked hairline'

Microsoft will repair Surface Laptop 3 screen for free, especially those that suddenly cracked for no apparent reason.

According to *Engadget*, Surface Laptop 3 owners have posted online about detecting 'hairline cracks' on their new laptop screens over the past few months, even though they've taken care of their devices. carefully. A report from *ZDNet* says that the affected products seem to be aluminum-coated versions that are not covered with Alcantara fabric.

The tech giant started looking at the issue a few months ago, and now the company has an explanation for this phenomenon. The announcement from Microsoft said: 'We investigated claims of screen cracking on Surface Laptop 3 and determined that, in a very small percentage of cases, a strangely hard particle can cause a crack. hairline in glasses'.

The company is encouraging those experiencing problems to contact support and start a free repair, as long as the device is still under warranty. Because this is a relatively new computer model, it is not a problem for most users. Microsoft also said it will reimburse people who paid for repairs previously.

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