

Microsoft promises to fix Skype errors

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Answering the interview on *The Verge* , *Jeff Kunins* , Skype's Product Manager, said Microsoft is currently testing multiple *VoIP* service updates for Skype on various devices to help sync messages even if they believe it. that is read or unread. And the announcement of a new message will only appear on devices that are logged in to Skype, which is the result of testing an update for Skype on Windows and Windows Phone.

Skype also has trouble syncing incoming calls, which means that many devices still ring the bell even if one of the devices has made a call. And *Kunins* said Microsoft is working to fix the problem.

Kunis adds, the study of fixing these errors seems simple but actually quite difficult especially on platforms such as **Windows 8** or web platform.

Besides, Microsoft is also trying to shorten the time to download Skype applications on Windows Phone and in the future is on Windows Phone 8.1.

Answer to the question ' *Why is Skype a difficult problem to solve* '? Kunis said the problems were caused by Skype moving from using peer-to-peer to using cloud-based servers. Moreover, Skype was originally designed for desktop computers, so the application will be slow to adapt to a ' *new world* ' where there are many devices connected.

Kunins explained further: 'We haven't tried a lot in the chat area for the past 10 years and now decide to make it worse, but we are fulfilling our duties and everyone. want more at Skype. We are investing to expand and become even better. At the moment, Skype has not reached that level, but I believe it will touch it. '

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