

Microsoft is about to add an important interoperability feature between Outlook and Teams

From the end of 2020 until now, Microsoft has mentioned many times its plan to improve cross-interoperability between two very popular service platforms, Outlook and Microsoft Teams.

One of the typical 'items' in the plan that Microsoft will soon have to implement is a feature that allows Outlook users to share their email on Microsoft Teams more easily. Specifically, this is a feature designed to help users share emails or email chains directly to one or more communication channels in Microsoft Teams. All operations can be performed from the Outlook Web platform without the need to forward or export emails as before.

In addition, users will also be able to start a conversation related to a specific Outlook email on Teams. When rolled out, the feature will be available across web platforms, as well as Outlook's Windows and macOS clients.

The feature was originally supposed to be available in March 2021, but things don't seem to have gone well, and Microsoft has yet to roll it out across its platforms. However, if you have been waiting for this feature for a long time, you can rest assured because according to the content extracted from the Microsoft 365 update roadmap page, this feature has been set up for mass deployment. for global users at the end of October. Specific information as you can see in the screenshot below.



Of course, it's hard to say with 100% certainty that everything will go according to plan, but this is basically an important feature that has a big impact on the user experience on Microsoft's service platforms. , so a late implementation would be completely unprofitable. Moreover, Microsoft's previous 'delay' time is also too long, keeping users waiting will not be a good idea.

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