

Microsoft finds a bug that leads to a 'blue screen' on windows 11

Microsoft officially confirmed two new bugs on the Windows 11 operating system, including a serious error that leads to a 'blue screen' phenomenon and automatically restarts the computer.

The second error confirmed by Microsoft this time is a compatibility issue with Intel's sound driver - Intel Smart Sound Technology. This compatibility error can lead to a [blue screen error](#) (suddenly a blue screen with an error code, then the computer restarts on its own), so this could be rated as "severe". Microsoft believes that this error is not their fault and in the immediate future they only prevent devices using Intel Smart Sound Technology to limit the risk for users who have not upgraded to Windows 11.



Microsoft said it will soon roll out a new update to fix the installer error. For users who are experiencing this error, the temporary solution is to uninstall and reinstall the latest version of the faulty application.

Meanwhile, with an error related to Intel Smart Sound Technology, the only way to fix it is to wait for a new update. And if any "lucky" user has not upgraded to Windows 11, they will need to visit the manufacturer's homepage (Dell, Lenovo, Asus .) and search and download the latest version of the Intel Smart Sound driver. Technology corresponding to the device. At this time, the two latest driver updates are 10.30.00.5714 or 10.29.00.5714, depending on the model. After the driver upgrade is complete, you will be "allowed" by Microsoft to [upgrade to Windows 11](#) again.

Specifically, these two errors appear after Windows 11 users have installed the periodic security update KB5007215 and subsequent updates. The first error has to do with the Microsoft installer malfunctioning on the traditional application (.exe), causing the application to fail to launch after performing an upgrade or fix.

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