

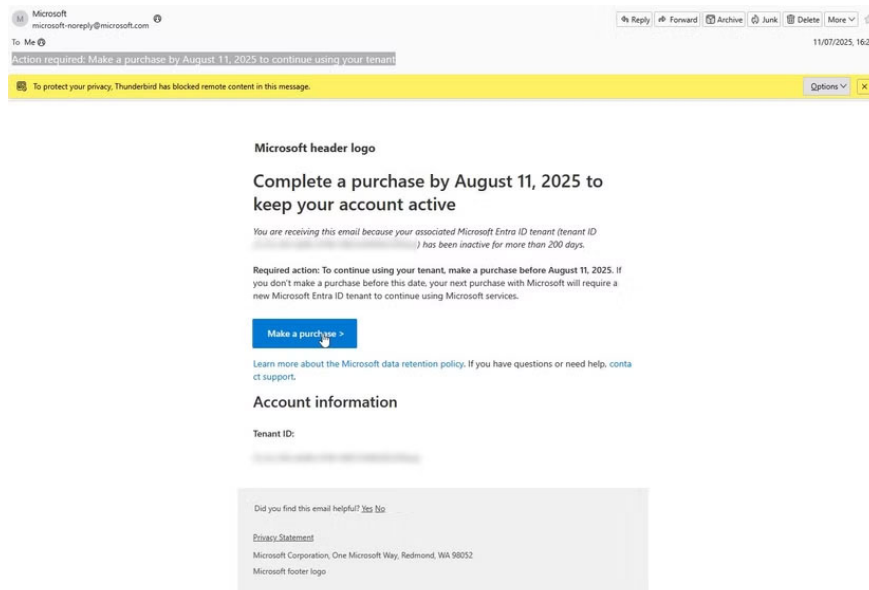
Microsoft Entra ID Email Is Not a Scam: Here's What It Means!

This email has all the hallmarks of a scam: Demanding immediate action, threatening to close the account, demanding payment..., but it's actually an email from Microsoft.

Recently, some people have been receiving emails from Microsoft saying they need to make a purchase to maintain their account. The emails have all the hallmarks of a scam: Demanding immediate action, threatening to close the account, demanding payment, etc., but are actually from Microsoft.

Why does Microsoft promote security but send emails that look like they are about to steal your account and money?

What is Microsoft's "Entra ID Inactive" Email?

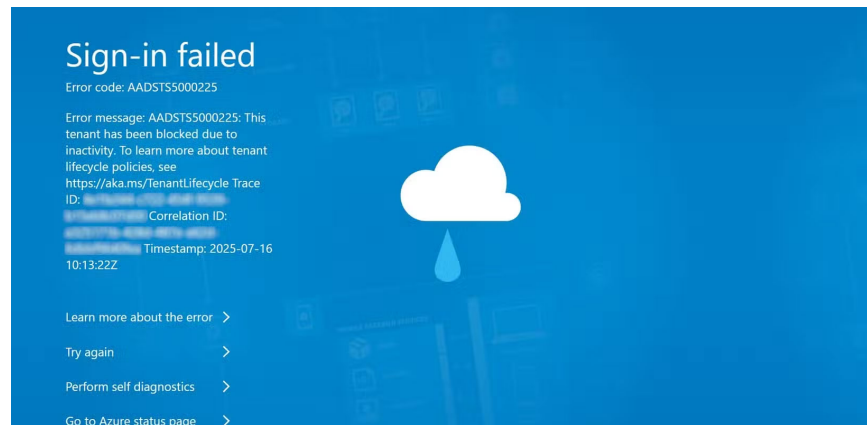


A few days ago, some people received an email from Microsoft regarding an inactive Microsoft Entra ID tenant. The subject of the email was "Action required: Make a purchase by August 11, 2025 to continue using your tenant," and the email stated that to continue using the tenant, "a purchase must be made by August 11, 2025."

Many people don't even know what a Microsoft Entra ID tenant is. They've never heard of these terms, and certainly don't understand why they should pay to keep it running (hence the scam suspicion).

After some searching on the internet, they found out what an Entra ID tenant is, but still didn't understand anything. An Entra ID tenant is your unique identifier within a Microsoft Entra organization. Entra was known as Microsoft Azure until 2023, when Microsoft rebranded, but it basically covers everything related to Azure Active Directory, Microsoft 365 for Businesses, etc.

So after a bit of digging, many people remember that they set up a basic Active Directory account years ago while tinkering with some virtual machines. This is most likely why they're getting this email - they actually have an Entra ID tenant that's about to be blocked.



This is not a problem for those who do not use Entra ID, Active Directory, or anything else. But if you have received this email and are actively using those tools, it is worth investigating further. Either way, it seems like their Entra ID was blocked long before the stated expiration date.

Microsoft email looks like a scam

Confusing language aside—not everyone follows Microsoft's changes to Azure—Microsoft's emails are rife with warning signs of a scam, signs that people frequently flag when they ask how to spot a phishing email.

1. An unexpected email arrives regarding a service you don't remember signing up for.
2. The email requires immediate action, specifically payment, to keep your account active.
3. When you hover over the **Make a purchase** button, a long, random-looking URL appears. It has the word "Azure" in it, but it's a hard-to-read string.

This is a confusing approach from Microsoft. There is no information about what Entra ID is, and the language used is very suspicious. For a company so deeply involved in cybersecurity, they should be aware of this!

Microsoft Entra ID Email is not a scam!

The email you received is not a scam. The Microsoft email comes from a real Microsoft domain, and although it looks suspicious, everything checks out in the end.

If you receive this email and can't determine if you're using Azure/Entra, there are a few steps you can take.

1. Go to Microsoft Account Active Subscriptions . From here, you can view any active subscriptions on your Microsoft account and make changes accordingly.
2. You can try accessing your Entra ID and making changes from there.

Note, however, that having an Entra ID isn't necessarily a problem. You won't be charged just because your Entra ID is unused or blocked, and if you don't activate it, Microsoft will delete it and continue using it without any problems.

The Entra ID email is a warning that something is about to happen, not - as we initially thought - a sophisticated phishing email designed to steal your data!

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