

Microsoft confirms that recent Windows 11 updates cause taskbar errors

Windows 11 versions 22H2 and 23H2 recently received an update that comes with a bunch of new features and minor non-security fixes.

However, as is 'tradition', this new KB5039302 update has been confirmed to cause a series of system conflict problems, typically lag and taskbar errors.

Microsoft has posted a new notice on the official Windows Health Dashboard website to warn users that update KB5039302 is 'breaking' the taskbar on certain versions of Windows 11, specifically Windows N.

Windows N is a special version of the operating system with a series of multimedia features removed, such as the Windows Media Player application. Microsoft also said the bug affects regular version customers who have turned off multimedia features in the " **Turn Windows features on or off** " user interface.

Taskbar might not load after installing the June 2024 preview update

 Expand table

Status	Originating update	History
Confirmed	OS Build 22621.3810 KB5039302 2024-06-25	Last updated: 2024-06-28, 13:33 PT Opened: 2024-06-28, 13:14 PT

After installing the June 2024 Windows preview update ([KB5039302](#)), released June 25, 2024, you are likely to face issues with the Taskbar. This issue is only expected to occur if you are using a [Windows N edition](#) device or if you turn off the 'Media Features' via Control Panel->Programs-> Programs and Features -> Turn Windows features on or off. N editions of Windows include the same functionality as other editions of Windows, except for media-related technologies, Windows Media Player, and certain preinstalled media apps.

You might not be able to view or interact with the Taskbar after logging in to your device once the update is installed. Other applications like File Explorer, Desktop and Settings will continue to work.

Next Steps: We are working on a resolution and will provide an update in an upcoming release.

Affected platforms:

- Client: Windows 11 version 23H2, Windows 11 version 22H2
- Server: None

According to confirmation from Microsoft and official documentation, affected customers cannot interact with the taskbar, while the rest of the UI and File Explorer continue to function as normal:

After installing the Windows June 25, 2024 preview update (KB5039302), released June 25, 2024, you may experience problems with the taskbar. This issue is only expected to occur if you are using a Windows N version device or if you turn off ' **Media Features** ' via **Control Panel->Programs->Programs and Features -> Turn Windows features on or off** . The N version of Windows has

the same functionality as other Windows versions, except that tools related to multimedia processing, Windows Media Player, and some similar applications are preinstalled.

You may not be able to view or interact with the taskbar after signing in to a device that has the KB5039302 update installed. Other applications such as File Explorer, Desktop and Settings still work normally.

Microsoft is working on a fix that will be available in a future update. As a reminder, KB5039302 is no longer available for download—Microsoft removed this update after confirming bug reports from the user community.

You can uninstall KB5039302 by going to **Settings > Windows Update** .

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