

Microsoft acknowledges that the computer hangs after updating to the latest versions of Windows 10 and offering a fix

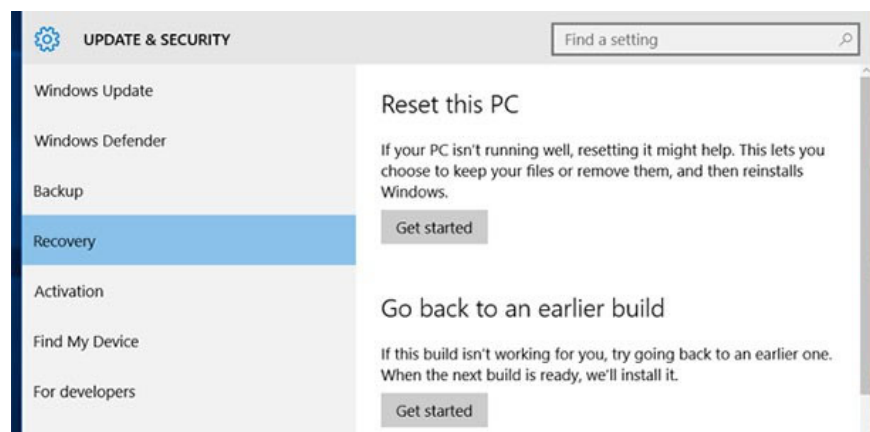
Microsoft also provides instructions for users to avoid crashes when rebooting after updating to the latest Windows 10 system updates.

Last month, when updating Windows 10 April with KB4493470 number, many users' computers encountered strange phenomena like the system hung up during the installation itself or failed to restart the computer later.

Now, it seems that users continue to get annoyed when the computer after updating to the latest system updates of Windows 10 again fails to restart.

If in the past, only users who were using certain antivirus solutions were affected, this time those who want to restore the computer to the time before the latest Windows 10 update was installed or Even anyone can be affected.

Recently, Microsoft has updated a support document related to rebooting issues when restoring the system. The information in this document indicates that if you created a restore point before installing the latest update, then enable the system protection feature on Windows 10, then your computer can You will be at risk of crashes when rebooting. Specifically, your computer may encounter a "Stop (0xc000021a)" error, and cannot restart. And the Windows 10 update that was provided to protect the system from potential threats is the cause of this problem.



In the document, Microsoft said, this problem lies in the stage of recovering files that are being used in Windows 10. Because the driver version does not match the version number in the list of restored files. , so the system cannot go back to the Windows desktop screen and the restart process will be stopped. Microsoft also

acknowledged that they knew the existence of this problem.

How to fix

Microsoft also provides instructions for users to avoid crashes when rebooting after updating to the latest Windows 10 system updates.

When rebooting the machine, go to the Windows Recovery Environment (WinRE), actually this feature will automatically activate after Windows 10 boot fails two consecutive times. At the WinRE screen, click on Troubleshoot -> select Advanced options -> select More recovery options -> select Startup settings -> select "Restart now" -> click Disable driver signature enforcement.

Microsoft notes that users may need to press the F7 key to select Disable driver signature enforcement. After selecting this setting, the machine's boot process will complete as planned.

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