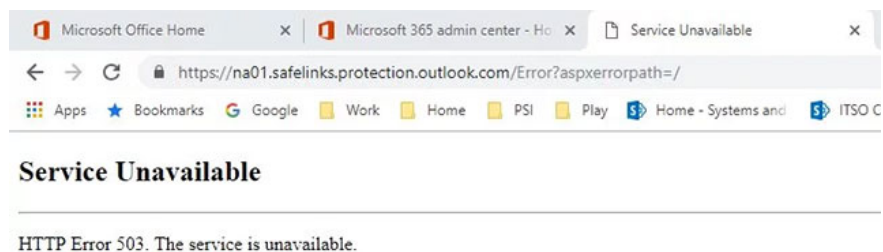


# Microsoft 365 is having problems, users cannot access URLs from emails

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Microsoft 365 is software that provides Office 365 product packages, Windows 10 and EMS (short for Enterprise Mobility + Security). Microsoft's goal is to provide customers with a safe and easy-to-manage online platform. However, Microsoft 365 will be a perfect platform if not occasionally encountering some odd errors as above.

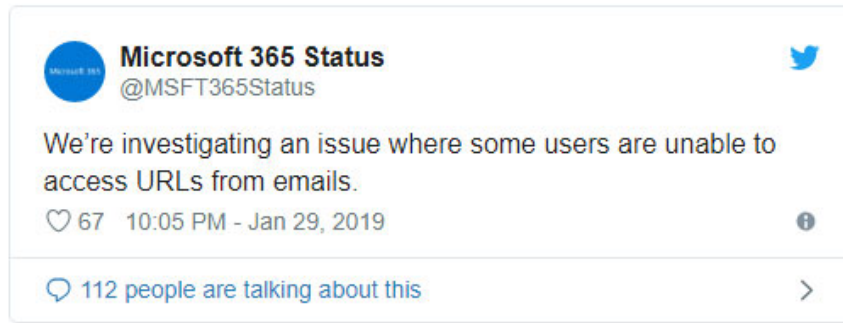


## 1. Microsoft urges Windows users to upgrade to Internet Explorer 11 browser

Accordingly, reports say that clicking on the URL from the email will cause an "HTTP Error 503" error. This leads to the conclusion that the problem may stem from the ATP (Links Safety Links), which is designed to scan "web addresses (URLs)" and provide "verification of click times." Go to the web address (URL) in the email.

However, a Microsoft 365 user thinks that the problem seems to be much easier to solve because it "looks like the / " character in links is being converted to '% 2F', and this makes the link error ".

On January 29 at 7:05 am international time, Microsoft 's Twitter account officially announced the situation of service incidents on Microsoft 365 and said their team immediately started working on it. work to find out the cause as well as how to fix the problem.



1. Microsoft Office is now officially available on the Mac App Store

## Microsoft has just succeeded in fixing the previous disconnection problem

Five days ago, Microsoft 365 also experienced a sudden service outage (tracked with the EX172491 identifier in the control panel) that affected their customers who were European businesses. In addition, users have reported that they cannot access their mailboxes through many different protocols.



Moreover, some reports also mention that sending and receiving emails is too slow compared to normal (with latency of more than 3 hours), missing emails, and also the phenomenon of sending or receiving multiple repeat emails. repeat at the same time.

The above problems were finally solved by Microsoft: "We have implemented some fixes and made necessary changes in terms of configuration in the entire affected infrastructure. So far all The thing is fine but we will continue to monitor the situation over the next few days. '

Hope this new incident on Microsoft 365 will soon be overcome.

See more:

1. Microsoft unveiled a new version of Windows 10 with improvements in RAW images and light themes
2. Microsoft raised the white flag, accepted to turn virtual assistant Cortana into assistant for Assistant and Amazon Alexa
3. Google first raised G Suite prices - a move to warm up competition with Microsoft Office 365
4. Microsoft shook hands with VirusTotal in resolving malicious code issues that affected MSI files

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