

Laptop Apple and Asus are the most stable in the US

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Next list is Lenovo, Toshiba and HP. According to Rescuecom CEO, David Milman, Apple and Asus components are good, the support service is also good so customers hardly have to resort to third-party machine repair services.



Asus U80 is designed like a butterfly. *Photo: Asus*

The problems that Rescuecom often has to solve are motherboards, memory, video cards . The quality of software that comes with computers, such as office and security software, is also part of the visit. detector. Mr. Mihman said, if manufacturers put their products into good software, especially in security issues, the computer needs less support. Some firms now allow users to recover data with the click of a button, which also reduces the need for "rescuing".

Asus is a pretty new face in the list of stable laptops in the US. Its appearance is partly explained by the EeePC netbook phenomenon. The market is embracing the Eee PC warmly, but its "credit" point will change in a year or two, when the netbook components start to malfunction.

Mihman praised Apple for after sales service as well as stable quality. The profit that Apple obtained from Mac computers and MacBook laptops is much larger than others. Therefore, they have free technical support for buyers.

Dell and HP are two companies that have many users who need support from Rescuecom in the second quarter. Both companies are famous in the US.

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