

Instructions to update subscription information for St. SIM to not be locked one way

Previously, users had absolutely no information about whether Vietnamobile subscribers needed additional information. However, the network has recently sent a message to the subscribers who need to re-register customer information. Therefore, Saint SIM users in general as well as Vietnamobile customers need to update their subscription information.

According to the contents of Decree 49/2017 / ND-CP, all existing subscribers, including networks such as Viettel, Vinaphone, Mobifone, . must update the paper information before the deadline is 24 / 04/2018 to avoid one-way locking. Previously, users had absolutely no information about whether Vietnamobile subscribers needed additional information. However, the carrier recently sent a notification message to subscribers who need to re-register customer information. Therefore, Saint SIM users in general as well as Vietnamobile customers need to update their subscription information. And below, Network Administrator will guide you how to add Vietnamobile subscription information online.

1. Check and supplement information for Mobifone subscribers according to Decree 49
2. Guide to check and supplement VinaPhone subscriber information in order not to be locked in one direction
3. Instructions for adding Viettel prepaid subscription information right at home

Additional instructions for subscription information for St. SIM

To check and update the subscription information of Saint Sim to see if it has been completed in accordance with Decree 49/2017 / ND-CP, follow these steps:

Step 1:

Visit Vietnamobile's search website at: <http://vietnamobile.com.vn/tracuuttb> and Enter your phone number in the "Subscriber Number" section to get the OTP code.

Step 2:

After Vietnamobile sends an OTP code message to the subscriber number, you enter this code into the password box.

Step 3:

Next, complete the required information (required) such as name, date of birth, ID card number, photo of the front / back of ID card and portrait photo, .

Step 4:

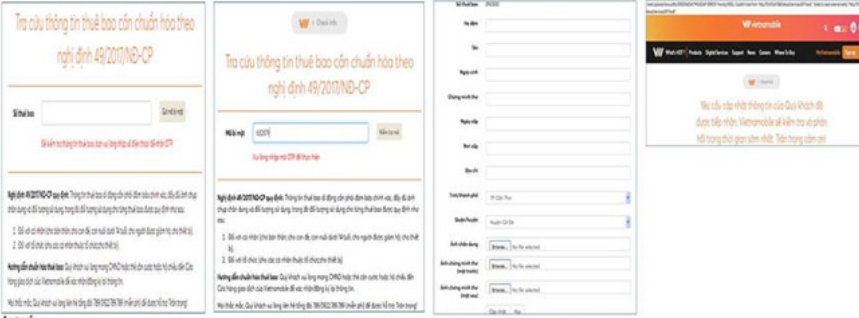
Finally, confirm and complete the update request.


Bước 1: nhập số thuê bao cần kiểm tra & lấy mã OTP

Bước 2: Nhập mã OTP

Bước 3: Nhập các thông tin yêu cầu (bắt buộc)

Bước 4: KH xác nhận thông tin và hoàn thành yêu cầu cập nhật.



Lưu ý:
✓ Cần nhập đủ [www](#), trong link để có kết quả chính xác.
✓ Thông tin cập nhật sẽ ghi đè lên thông tin hiện có của thuê bao. 

Note:

When updating successfully, Vietnamobile will have a promotion program for you as follows.

THÀNH SIM
Tặng 15 phút thoại nội mạng

SIM KHÁC (0đ 2017, SV2017...)
10.000đ vào tài khoản nội mạng



Lưu ý: Khuyến mại được cộng sau 01 ngày.



In addition, you can also go to Vietnamobile stores to update subscription information, in case there are problems occurring during the online update process.

Good luck!

1. Warning: Crooks can take advantage of adding online information to hijack user numbers
2. How to check if the phone SIM you are using is a SIM card?
3. How to check Vietnamobile's SIM SIM card is covered

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